

APRIL BERNADETH C. ARCEO

Hidd Heights, 111 Prince Khalifa Bin Salman Causeway, Bldg 186
Kingdom of Bahrain
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With Driving License



OBJECTIVES:

To secure a challenging career in a customer service entity where I can utilize my qualifications for achieving absolute guests satisfaction, thus contributing to the success of the company, grow in the field of hospitality industry while in tenure so as to become a vital organizational team player.

EDUCATIONAL BACKGROUND

Tertiary **Bachelor of Science in Cruise Ship Management**
John B. Lacson Foundation Maritime University Molo, Inc.
M.H Del Pilar Street Molo, Iloilo City
2016

WORKING EXPERIENCE

Quick Zebra Services
Kingdom of Bahrain
Administrator
August 4, 2020 – October 11, 2020

Elite Crystal Hotel
Kingdom of Bahrain
Receptionist
April 11, 2019 – July 30, 2020

Park Regis Lotus Hotel
Kingdom of Bahrain
Hostess
December 12, 2017 – December 12, 2018

Mado Café and Restaurant
Kingdom of Bahrain
Waitress
October 24, 2016 – October 24, 2017

ON THE JOB TRAINING

Boracay Haven
January 26-February 26, 2016
220 Hours of Training in Hotel Industrial Phase
Boat Station 2, Boracay Island, Malay Aklan

Breakthrough Restaurant

January 20 -February 20, 2015

150 hours of Training in Food and Beverage Services

Sto. Niño Sur Villa Arevalo, Iloilo City

Shipboard Training

Oceanlink Institute Inc. in partnership with 2Go Group, Inc.

240 hours of Apprenticeship by Experience (APEX) program

Shipboard Familiarization

Cokaliong Shipping Lines Inc.

50 hour Shipboard Familiarization

March 15, 19,20,2015

TRAININGS AND SEMINARS ATTENDED:**September 26-27, 2015****Crowd Management, Passenger Safety and Safety Training for Personnel Providing Direct Services to Passenger Spaces with Ship Security Awareness**

John B, Lacson Foundation, Inc. Training Center

M.H del Pilar Street Molo, Iloilo City

October 27-November 05, 2015**Basic Training****Personal Survival Techniques****Fire Prevention and Fire Fighting****Elementary First Aid****Personal Safety and Social Responsibility**

John B, Lacson Foundation, Maritime University

M.H del Pilar Street Molo, Iloilo City

PERSONAL DATA

Age: 25 Years Old

Date of Birth: April 14, 1995

Place of Birth: Pulanduta, Balud, Masbate

Civil Status: Single

Height: 5'5

Weight: 65 kg

Sex: Female

Nationality: Filipino

Religion: Roman Catholic

CHARACTER REFERENCES

To furnished upon request.

I HEREBY CERTIFY THAT THE ABOVE INFORMATION ARE TRUE AND CORRECT TO THE BEST OF KNOWLEDGE.

APRIL BERNADETH C. ARCEO

APPLICANT