



Personal Profile

DOB 15/08/1989
Gender Male
Nationality Indian
Marital Status Married
Religion Islam

For Communication

Mobile: 00973 35641218

EMAIL:

Sheik.jamali89@gmail.com

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Languages Known

English, Hindi, Tamil &
Malayalam

Interests

Reading Books, Playing Pc
Games, and Solve cubic

Passport Details

Passport No T7503355
Date of Issue 08/07/2019
Date of Expiry 07/07/2029
Place of Issue Tiruchirappalli

L MRA Visa Details

CPR No 890864349

SHEIK JAMALI.M

I.T.ENGINEER

CAREER SUMMARY

An enthusiastic IT Engineer with 5 Years of work experience with hands-on experience in Desktop/Networking field. Possessing effective organizational skills and excellent working knowledge of networking technologies and having a commitment to keep with the latest developments. Experienced in providing motivation, guidance and a cutting edge networking consultancy service to both colleagues and clients.

EDUCATIONAL ACHIEVEMENTS

- B.C.A. Computer Application from Bharathidasan University in the year of (2008-2011) with an aggregate of 89%.
- Higher secondary from Nagapattinam Tamilnadu (2007-2008) with an aggregate of 68%.
- S.S.L.C from C.S.I higher secondary School in the year of 2005-2006 with an aggregate of 63%.

PROFESSIONAL CERTIFICATION COURSES

- **D.C.A. Diploma Computer Application**

EMPLOYMENT HISTORY

COMPANY: RAMADA HOTEL&SUITES, BEACH HOTEL AJMAN AND WYNDHAM GARDEN AJMAN U.A.E

IT ENGINEER: From April 2018 to March 2019

JOB RESPONSIBILITIES

- AcronisCloud and Windows Backup (to NAS) Need to Maintain daily
- Handling Symantec and TrendMicro Antivirus
- Managing & create policy in FORTIGATE 100E, and 101E.
- Outlook Configuration and Troubleshooting.
- Responsible for smooth functioning and co-ordination of vendors for Guest Internet, Property Management Systems - PMS, Point of Sale - POS, IPTV, Telephony systems and other software vendors.
- Knowledge of network infrastructure, including CAT5/6 cabling, wireless networks, network switches, WAN/LAN, domain controller, Active Directory, firewall and VPN applications.
- Managing HP Switches
 - HP ProCurve 2530,2610,2650,2810 -48G port and HP 1920-24G+PoE with Fiber connection.

- Handling 70+ pc's and 7 Servers
 - APPLICATION/FILE SERVER, MICROS SIMPHONY POS SERVER, ANTIVIRUS SERVER, BACKUP SERVER, DOMAIN SERVER, GUST INTERNET SERVER, CALL MONITORING SERVER.
- Handling Telephone Related Issues. Knowledge in punching Tracing and PABX.
- Responsible for overseeing and handling network configuration, Servers, Workstations, Networking equipment, PABX, email accounts, and also support for the underlying server/desktop infrastructure.
- Responsible to ensure that IT Audit points are implemented as per relevant Standard operating Procedures.
- Monitors and maintains proper inventory of hardware and software license.
- Keep updated with latest hotel technology and security risks on a regular basis.
- Handling and training our staff software's like SUN, OPERA, FMC (For Hotel Management) and wepaytrax(HR Software).
- Is aware of IT Security Policies and ensures implementation through regular staff training.
- Creating Slides using power point for Hotel meeting and seminars
- Handling CCTV Related Issues and good Knowledge in DVR Devices.
- Managing Network Printers
- Handling AV (Audio and Video).

COMPANY: ARIFA AUTO TECH L.L.C, AJMAN.

Desktop/Network Engineer: From July 2014 to Sep 2018

Responsible for maintaining and installing computer networks. Working as part of a team and operating in a fast paced, changing and challenging 24x7 environment.

JOB RESPONSIBILITIES

- Administering and troubleshooting LANs, WANs internet/intranet networks.
- Communicating and negotiating with users, specialists, other staff and suppliers.
- Network connectivity troubleshooting, ping, tracer, telnet.
- Hardware, Software and Network related issues.
- Troubleshooting Active directory connectivity problems. Managing & creating user accounts.
- Updating Operating System, Antivirus, Software and Service Packs.
- Internet related issue (IP conflict, Ip assigning, no internet connection, proxy settings etc...).
- Outlook configuration.
- Responsible for the repair and maintenance of all desktops& laptops
- Installing, Configuring and Administrating Microsoft Windows 2008/2012 Servers.
- Maintain Switches, Routers and Servers (Windows 2008/2012).
- OS related Issues on Windows (vista, XP, 7, 8)
- Troubleshoot through remotely using Remote Desktop, Team viewer and VNC viewer.
- Backup strategy, OS patching/upgrades, software installs/upgrades, end-user training on server use.
- Printers and Scanners Handling

TECHNICAL SKILLS

➤ **Network Skills:**

- Have a good technical network background.
- Knowledge of OSI Reference Model.
- Known Different types of Topologies.
- Known different types of Transmission Media.
- Setup and configure Telnet, SSH, to access and configure remote routers & switches
- Good Knowledge in DNS server, DHCP server, Remote Desktop Administration.
- Maintain and administration of Routers, Switches, Firewalls and VLAN based network
- Knowledge of IP address and Sub netting.
- Troubleshooting Network Problems.

➤ **WINDOWS SERVER 2008:**

- Knowledge of different edition of Windows Servers.
- Strong Knowledge on WDS.
- Knowledge on Print Server & File Services and its roles.
- Maintaining and Updating Windows Servers.
- Knowledge on Installing and Maintaining a Domain.
- Basic knowledge of DNS and DHCP server.

➤ **WINDOWS 8, 7, XP, and vista:**

- Installing, Boot process, Partitioning.
- Strong Knowledge in OS related issue & troubleshooting.

➤ **HARDWARE SKILLS:**

- Computer assembling and maintenance.
- Troubleshooting hardware software and problems.
- Installing and configuring the peripherals, components and drivers.
- Installing software and application to user standards.
- Knowledge in HARD DISK CLONING

- MS Office (2003, 2007, 2010, 2013&365) and Open office (3, 4).
- Outlook Configuration.
- C, C++, JAVA, Oracle and SQL.
- Photoshop and Light Room.

DECLARATION

I do here by confirm that the information given in this form is true to do the best of my knowledge and belief.

Place: BAHRAIN

SHEIK JAMALI.M