

JERVIS WILMARK M. PALERMO

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PROFESSIONAL SUMMARY

Focused and dedicated programmer with 8 years working experience who enjoys solving problems and is highly passionate about software development and solutions. Proven experience in creating and developing software and solutions, and knowledgeable in several programming languages. Capable working with variety of technology, software solutions and managing database. With strong attention to details, critical thinking and analytical skills, valuable team member with ability to lead, plan and set priorities. Able to meet business requirements, translating software designs and specification into high-functioning code and produce good quality deliverables.

PROFESSIONAL EXPERIENCE

Company : SHOMELI (Furniture Company)
Place : Office 24, Road 44, Building 143, Block 243, Arad Highway, Bahrain;
Road 743, Building 2962, Block 907, Riffa, Bahrain;
Road 1735, Building 2243, Block 117, Hidd, Bahrain

Position : **Assistant Programmer**

September 2018 – Present

- Developed, modified, implemented and troubleshoot/debug Company software's
- Prepared and maintained system documentation and workflow charts/diagrams, develop data models and designing database architecture in Shomeli software
- Performed necessary updates/modifications to accommodate new requirements in Production software
- Analysed performance, conducted testing, prepared plans and make essential changes as needed to resolve encountered issues in Administration software
- Provided support and addressed concerns in other departments, Showrooms and Factory production operations, acts as a computer resource
- Controlling computerized machines (SCM panel saw) with OttimoCut software for panel optimization, trained assigned personnel, prepared documentations and management reporting
- Coordinate with Vendors and Service providers any needed requirements, and machine trainings

Company : OCTAL PHILIPPINES, INC.; NITYO INFOTECH INC.
Client : ST. LUKE's MEDICAL CENTER (SLMC)
Place : 279 E. Rodriguez Senior Boulevard, Quezon City, Philippines
32nd St., Bonifacio Global City, Taguig City, Philippines

Position : **Systems Architect**

November 2016 – December 2017

- Performed business requirements and data gathering (gather and assess user requirements, evaluate options and determine an appropriate solution); Project planning/management; interaction with developers and/or system professionals; performed system testing and development; documentation and implementation of assigned project
- Prepared detailed system design including reports, interfaces, database design, Entity Relationship Diagram (ERD), data dictionary, wireframes and Functional Specification (FS) using modelling tools such as Unified Modelling Language (use case, class diagram, sequence diagram) and Data Flow Diagram in Ancillary Result Management System (ARMS)
- Developed solution; defined application problem by conferring with team; evaluating procedures and processes, preparing and evaluating alternative workflow solutions in Health Care System (HCS)

- Worked with other IT professionals (Project Manager, Developers, Data Team, QA, System Admin and User Support) to identify required/necessary changes (HL7 programming); ensures operation by training personnel; providing support; provides reference by writing documentation in Ancillary Information System (LIS)
- Performed unit testing, functional testing and validate findings from QA and User testing, validated results and outputs by performing thorough testing of systems in Ancillary and Nursing Units; and may be involved in integration testing (with other team members/departments) to ensure accuracy of the finished product for assigned tasks before it gets to production
- Provide in-depth problem analysis of user's incidents and reported issues, provide permanent fix/solutions or workarounds, take immediate action to resolve the problems in the operations
- Taking appropriate steps to ensure the integrity/confidentiality of all sensitive data
- Monitored progress of project implementation and prepare project status reports

Company : RAM FOOD PRODUCTS, INC., ASSET MARKETING CORPORATION and
ACE FOODS, INC.

Place : 6/F CBC Bldg., 151 Paseo de Roxas, Makati City, Philippines

Position : **IT Supervisor**

June 2011 – September 2016

As a Supervisor

- Performed monitoring, directing and supervising day to day activities of the team
- Coordinated activities by scheduling work assignments, setting priorities, and directing the work of subordinate employees
- Evaluates and verifies employee performance through the review of completed work assignments and work techniques
- Performed evaluation and recommendation of application software packages, testing tools, application integration and implementing new ideas to improve system processes
- Performed root cause analysis for frequently occurring issues and provide permanent fix to resolved problems
- Identified potential areas of improvement, associated with new or enhanced systems and operating system malfunctions

As a Programmer

- Created, designed, modified, implemented, operate, enhanced, troubleshoot and debug Company systems
- Maintained and developed applications through performance analysis, design, testing, support, documentation and deployment activities in Home Office Management Systems (an ERP)
- Provide support & maintenance of existing software and participates in the effort to establish better processes in Accounting Systems (Accounts Receivable, General Ledger and Subsidiary Ledger)
- Performed software system development, including design, development, troubleshooting and debugging in Payroll and Remit System, Human Resource Management System (HRMS) and Daily Time Record System
- Performed analysis, assisted in the development of logical that will enhance or help effectiveness of processes/procedures, making major modifications/enhancements as required or to meet new requirements in Branch Management Systems (Invoice, Collection and Incentives)
- Comprehend/identified and communicate technical problems, processes and solutions in Audit and Cost Accounting Systems
- Prepared system documentations (User Manuals and Quick Reference Guide) and technical documentation (Flowchart, ERD and ERM) in Production Systems (Warehouse, Labor, Finished Goods and Inventory) and Purchasing System and Production Accounting System
- Performed coding, unit testing and/or system configuration changes (installation) to resolve defects and/or develop new enhancements, utilizing standard procedures and techniques.
- Monitored and document implemented projects to ensure projects meet specification functionality requirements and fulfil expectations thru System Integrity Testing (SIT) and User Acceptance Test (UAT)

- Coached colleagues in debugging, solving system issues/problems; best practices to ensure specifications are met; perform User Interface (UI) testing as required
- Conducted orientation to Managers, assigned personnel/operators and Internal Audit of implemented systems and system procedures

SKILLS

- Good communication skills, patience, and understanding; Ability to work cooperatively, independently as well as in group
- Ability to lead, plan, set priorities, organize work plans and coordinate activities/teams
- Critical Thinking: creativity, open-minded, analytical and problem-solving skills
- Technical: Ability to work effectively under pressure and challenging situations with minimal or less supervision
- Enthusiastic; Have passion for learning and continuous improvement
- Optimistic; Ability to meet priorities/deadlines and produce good quality deliverables/results

TECHNOLOGY SUMMARY

Microsoft Visual FoxPro, Visual Basic, VB.NET, C#.NET, C/C++, JAVA, HTML & CSS, PHP & MySQL, ASP.NET and MVC, Visual Basic Applications, Oracle SQL Developer, Microsoft Project, Microsoft Visual Studio, Microsoft Access Database, Microsoft Visio, Python 3, Microsoft Dynamics

EDUCATION

Degree : **BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY (BSIT)**
 Major : MANAGEMENT INFORMATION SYSTEM (MIS)
 University : Mindanao State University – Buug Campus
 Address : Buug, Zamboanga Sibugay
 Graduation Date: April 02, 2011

TRAINING / SEMINARS

Title : **Software Engineering Training**
 Place : Vidal Tan Hall, University of the Philippines Diliman, Quezon City
 Date/s : June 25, July 2, 9, 16, and 23, 2017
 Trainer : Ma. Sheila A. Magboo

Title : **Orientation-Seminar on How to Implement the Business Plan Program of the DOST-Academe Technology-Based Enterprise Development Program**
 Place : Function Hall Angara Bldg., MSU-Buug Campus, Zamboanga Sibugay
 Date/s : August 4, 2009
 Trainer : Mahmud L. Kingking

PERSONAL INFORMATION

Age : 29
 Gender : Male
 Citizenship : Filipino
 Languages Spoken : English
 Hobbies and Interest : I enjoy reading and watching videos about technology and computers. To see the impact or how these things helped the people encourage me to do something and contribute in betterment towards the future. I am a fan of Badminton, Football, Basketball and Mountain Running. These sports helped me to stay fit and develop a positive attitude and a never give up attitude.