Dear Recruiter,

Greetings!!  Hope you are doing well and keeping safe.

I am writing to you as I am exploring opportunities for self in Bahrain and I wish to apply for the same

A brief synopsis about self :

I am a seasoned banking and telecom professional with extensive experience in customer service, debt collections, operations management .

In the past have worked for Banks, NBFC's and Telecoms . Have managed both Secured and Unsecured loans in the financial sector as well as B2B and B2C customers in telecom.

Have an exposure of managing both inhouse, onrolls  / outsourced teams , channel partners.

I have been in various leadership roles in the past. My primary responsibilities have included but not limited to the below mentioned:

* Setting up the verticals / teams  from scratch, reorganising  / teams , verticals.
* Control, Implement and execute day to day operations to ensure KPI delivery making sure targets/ deliverables are met.
* Devising strategy in central office and having the same implemented and executed by regional operations including direct teams and channel partners
* Ensuring all regions are aligned to the larger business objectives. Timely review of regional  managers / heads and pulling laggards regions towards achievement of the target
* Timely reporting / presentation to top management
* Ensuring all regions are audit ready at all times .

I would fit in well into any target oriented, number driven roles viz..sales.

Additionally, will also a great work on roles that revolve around operations, team management, customer service.

Currently am employed as the Head of Collections with BlackBuck, India's largest online trucking portal. Unfortunately they have been impacted due to Covid.

I have done a Bachelors in Hotel Management and PDGCA as far as my education goes.

My wife is employed with SCB Bahrain, I am in Bahrain and can join immediately.

I have excellent communication and interpersonal skills and given a chance will be an asset to your organisation.

Regards,

Vivek Suri | 38840004