

MUHAMMAD FASIL P V



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IT Administrator

IT Service Operations & Infrastructure Support,
Networking

**3 YEAR
EXPERIENCE**

CAREER OBJECTIVE

To build a career in the field of Network Engineering, I'm responsible for implementing, Maintaining, Supporting, Developing and Designing communication networks and to work efficiently and effectively in a firm and apply my knowledge skills which would enable me to grow while fulfilling organizational goals.

EMPLOYEMENT HISTORY

Fundament SPC Duration: **2018 to Present** Designation: **IT Support Engineer**

Nature of Works:

- Installation of Operating Systems Win XP/Vista/7,8, 8.1 Win 10, Red hat EL, etc.
- Configuring of outlook (2003, 2007, 2010, and 2013) And Creating Personal Folder.
- Installing Managing a Microsoft Windows Server 2003/08 Environment.
- Configuring ADDS, DNS, DHCP, and WDS.
- Creating and Managing Users, Groups, and Organizational units such as enabling and Disabling user accounts.
- Troubleshooting of outlook (2003, 2007,2010,2013)
- Installing and Updating Anti-Virus.
- Troubleshooting all kind of windows issues.
- Installation of windows server 2008/2012 and RAID configuration
- Basic Software Installation (Visual Studio, My SQL Server, Citrix, Java, Adobe Acrobat, Tom Cat, MS Visio and MS Project).
- Giving Administrator Rights for the Users.
- Troubleshooting Internet Problems Both Internet and Intra-Net.
- Taking Remote Systems for Solving Problems.
- Printer and Plotter Configuration.
- Resetting the User Name Password by Admin Pack.

Stream Perfect Global Service Ltd Duration: **2017 to 2018** Designation: **Process Analyst**

Nature of Works:

- Designated to collect incoming client interaction data and put into existing workflow models.
- Compiled workforce utilization data and put into a summary report management.
- Worked side by side with sales management to help make the sales process much more efficient
- Simplified data collection process to make it more efficient
- Data Entry
- Completed all assigned data entry requests/tasks within required time frames while maintaining high level of quality.
- Contact clients to resolve any issues with their source data.
- Tested client software update by inputting new figures and examining the corresponding outputs.

TECHNICAL SKILLS

- Installation & configuration of LAN.
- Trouble shooting the networking related problems.
- Troubleshooting & maintenance of PCs.
- Fault finding & trouble shooting of Monitor, SMPS, Mother Board.
- Installation of various software.
- Installation of device drivers & hardware components.
- Configuration of Printer, Modem, Scanner.

FEILD OF INTERESTS

CISCO NETWORK ADMINISTRATION

MICROSOFT NETWORK ADMINISTRATION

EDUCATIONAL QUALIFICATION

2012	Bachelor of Science BSc Computer Science Calicut University	72%
2009	Higher Secondary Examination Kerala State Board of Education Govt. V.H.S Orkkatery	65%
2007	Secondary School Leaving Certificate Kerala State Board of Education K.P.E.S High School Kayyakodi	75%

PERSONAL DETAILS

FATHER'S NAME: Kunhammad Kutty

SEX: Male

MARITAL STATUS: Single

DATE OF BIRTH: 12/05/1992

PERMANENT ADDRESS: Pattiadanveetil(HO),
Thalayil(PO),Kuttiada(VIA)

LANGUAGES KNOWN: English, Hindi, Arabic, Malayalam

REFERENCES

Will be provided when necessary

DECLARATION

I hereby promise that above declared information is true to that of my knowledge.

MUHAMMAD FASIL P V