**MUHAMMED FAIZAL PK **

Contact: 36140035 ~ E-Mail: faizal900faizal@gmail.com

**OBJECTIVE**

Seeking challenging positions in the domain of System Administrator, Desktop Engineering, & Networking with a leading organization of repute

**PROFILE SUMMARY**

* **7** years of experience in System Administrator, Desktop Engineering, & Networking
* Presently working with Wyndham Grand Manama, Bahrain as I.T Coordinator
* Proficiency in managing configuration & maintenance of hardware devices with a focus on systems/network administration including diverse networking set-ups
* Developed excellence in managing the complex network security design, configuration, deployment and administration
* Possess sound knowledge of modules like A+, N+,CCNA, MCSA, MCTS and RHCE
* Effective communicator with good analytical, problem solving, leadership and presentation skills

**CORE COMPETENCIES**

**Network Operations**

* Monitoring network maintenance activities and ensuring prompt troubleshooting of network problems
* Preparing & maintaining servers, network documentation & procedures

**System Administration**

* Installation, administration and maintenance of various software and hardware devices in a networked environment
* Taking regular backup of server / database information & planning efficient storage
* Resolving issues related to network management tools, server tools & advance troubleshooting

**Technical Support**

* Troubleshooting problems pertaining to the server administration, application conflicts and system bugs
* Addressing queries regarding the information system / software & extending onsite support to the clients

**WORK EXPERIENCE**

**Since Oct’10-17 Wyndham Grand Manama, Bahrain as I.T Coordinator**

**April’15-Sep-17 The K hotel, Bahrain as I.T Supervisor**

**May’13-April’-15 Al Kobaisi Group of Companies, Bahrain as System Administrator**

**Jul’ 11 – Aug’ 12** **Netsoft Consulting Service (P) Ltd.,** **Calicut as Desktop Engineer**

**Key Result Areas**

* Installing and maintaining Opera, Sun System, FMC, Oasys etc.
* Networking in domain environment, & troubleshooting.
* Troubleshooting Wi-Fi internet.
* Successfully installed and configured Operating System, MS Outlook, Office 365.
* Working within a TCP/IP network environment, including DHCP, DNS and Ethernet.
* Troubleshooting network problem and installation of various applications.
* Maintaining User Accounts and Group in windows Active Directory, group policy.
* Remotely handling User problems.
* Active Directory maintenance and Exchange 2012 & 2016.
* Installing and troubleshooting of Local Network printer.
* Designing Networks Using TCP/IP.
* Installing and troubleshooting IP Phones,
* Installing and troubleshooting IP Camera
* Daily & Weekly Check Antivirus Scan Scheduled, Configure Firewall.
* Setting up user accounts, permissions and passwords to allow access to the network.
* Server 2008/ 2012 Active Directory management,
* Installing new hardware (servers, printers, computer workstations, etc.)

**PROJECT**

**May’11-July’11** **Wipro, Bangalore as Desktop Engineer**

**CERTIFICATIONS**

* **CCNS** (CMS Certified Network Specialist) from CMS Computers, Calicut

**ACADEMIC QUALIFICATION**

* **Diploma** in hardware and networking from CMS Computers of Calicut, Kerala in 2010.
* **XII** from Board of Higher Secondary Exam, Govt. of Kerala in 2008.
* **SSLC** from State Board Exam, Govt. of Kerala in 2006.

**TECHNICAL SKILLS**

* Well versed with Windows–2008/2012/2016 Server, Win7,8 and 10

**ACHIEVEMENT**

* Employee Of The Month January 2016 in The K hotel
* Brand Ambassador Award 2016 in The K hotel for following the Brand standards and highest score in LRA audits.

**PERSONAL DETAILS**

Name : Muhammed Faizal PK

Date of Birth : 26-05-1990

Permanent Address : Vadakkeyil (H), Parappan Poyil (PO), Thamarassery,

Calicut-673573, Kerala, India

Present Address : Flat No 37’, Building 950, Road 3318, Mahooz, Bahrain

Languages : English, Hindi & Malayalam