



# **Certification of Participation**

**Under the Patronage of Her Royal Highness Princess  
Sahab Bint Abdullah Bin Abdulaziz Al Saud**

**This is to certify that**

**Ferdinand Ramos Sagurit**

**Has participated in the Seminar**

# **Building Customer Loyalty**

**Held at Bahrain Exhibition & Convention Authority (BECA), Palm Hall**

**Noora bint Khalifa Al Khalifa  
CEO of Medpoint Design**

**Saturday 5th October 2013**

**Date**

**LADY KINVARA  
(Speaker)**