

# Arun Kumar. M

## Personal Info

Name Birth Date Nationality Marital Status Mobile No. Driving License

M. Arun Kumar May 03, 1984

Indian Married

+973-66397820

Valid Indian & Bahrain D/L (841365920)

### Summary

My objective

To obtain a position in an organization where growth, prospects are unlimited and has ample scope of learning. I would like to be a part of the team where I can invest my knowledge, skills and experience to contribute to the growth of the organization.

My strength

Communication Skills
Flexibility and Adaptability
Learning agility: Quick learner
Tolerance: Stress tolerance

Positive Attitude

Leadership & Self Motivated

Responsible & Loyalty

Profile

-Overall experience of nearly 14 years.

-Proven work experience as a Purchasing Officer (Local & Overseas), Stores, Inventory, Sales Executive in Bahrain.

-Onsite experience as a Sales Coordinator for about

1+years in Kuwait.
-Vast experience in BPO.

-Diploma in Airline Ticketing - Kuoni Academy.

### Work Experience

Jan'19 to till date

Hydrapro Trading & Services Co. WLL

**Sales Executive** 

Research and recommend prospects for new business opportunities



- Research and analyse sales options
- Build and maintain relationships with clients and prospects
- Stay current with trends and competitors to identify improvements or recommend new products
- Collect and analyse information and prepare data and sales reports
- Attend workshops to learn more technical and professional skills for the job
- Build and maintain professional networks
- Meet with potential clients to determine their needs
- Setting up meetings with potential clients and listening to their wishes and concerns
- Collaborate with team members to achieve better results
- Track and monitor your work
- Explain how our solutions align with their pain points
- Demonstrate knowledge of products and services to customers
- Educate customers about current promotions and advertisements
- Ring up customers at the cash register, take payments, and issue receipts

#### Aug'17 to Dec'19

## Hydrapro Trading & Services Co. WLL Purchase / Store / Inventory In charge

- Research potential vendors
- Compare and evaluate offers from suppliers
- Negotiate contract terms of agreement and pricing
- Track orders and ensure timely delivery
- Review quality of purchased products
- Enter order details (e.g. vendors, quantities, prices) into internal databases
- Maintain updated records of purchased products, delivery information and invoices
- Prepare reports on purchases, including cost analyses
- Monitor stock levels and place orders as needed
- Coordinate with warehouse staff to ensure proper storage
- Maintain inventory by implementing purchasing plans and staying in contact with vendors and shippers
- Monitor store displays and keep all areas well-stocked
- Maintain receipts, records, and withdrawals of the stockroom
- Perform other stock-related duties, including returning, packing, pricing, and labeling supplies

- HydraPro
  - Ensure adequate record keeping and manage all documentation to confirm proper stock levels and maintain inventory control
  - Develop and implement improvements to existing operational procedures in order to maximize efficiency and cut operations costs
  - Respond to sales inquiries and purchase orders; collect and analyze data to determine appropriate order quantities; process orders for shipment
  - Place and receive orders in a timely and accurate manner
  - Coordinate with customer service and logistics departments
  - Establish trusted relationships with suppliers to ensure quality service and cost-effective deals
  - Monitors and maintains current inventory levels; processes purchasing orders as required; tracks orders and investigates problems.

#### Jun'14 to Jun'17

# Entwine Solutions, Bangalore Online Marketing Executive-

- Online Marketing & Lead Generation.
- Techniques to mine data about a particular industry and the competition that exists in your geographical area
- Reach or target key business decision-makers, buyers, and influencers through organic online marketing tools.
- Convert more B<sub>2</sub>B sales leads at lower costs using our competitive packages.

#### Nov'13 to May'14

# Rebus Business Solutions, Chennai **Associate Marketing Manager**-

- Planning for smooth flow of email campaign for the upcoming week.
- Co-Ordination with the team.
- Check on marketing team if the mails are going on time & as scheduled.
- Day to day maintain & crosscheck the Emails sent report.
- Try, plan and implement better strategies to do more closures.



## June'12 to Oct'13 Ample Business Solutions, Bangalore Online Marketing Executive-

- Online Marketing & Lead Generation.
- Techniques to mine data about a particular industry and the competition that exists in your geographical area.
- Reach or target key business decision-makers, buyers, and influencers through organic online marketing tools.
- Convert more B<sub>2</sub>B sales leads at lower costs using our competitive packages.

#### July'10 to Oct'11

## Alaa for Industries, Kuwait Sales Co-Ordinator-

- Complete co-ordination with the sales team.
- Preparing day to day Quotations, Sales Orders & Invoices.
- Processing of Invoices in document management systems.
- Attending query mails & calls regarding sales/products availability.
- Looking after DHL service requirements for the company.
- Preparing schedules for the supplier visits.
- Looking after counter sales.
- Helping out with stores during stock checking periodically.

#### Aug'o5 to Jul'10

## Bangalore Software Services, Bangalore **Sr. Process Associate**-

- Complete co-ordination in processing of Health Insurance Claims.
- Calling up the Insurance Companies in US to get the required missing information.
- Generating of reports on daily, weekly basis to the client.
- Preparing power point presentation on the reports & project documents.
- Online meeting with the US Clients using "Go to Meeting" Software.



### Education

Bachelor of Degree – Specialization: Commerce Lucknow University, Bangalore

Pre-University – Specialization: Commerce St. Joseph's Evening College, Bangalore

### Skills

Computer

Languages - C, Tally DCA - MS Excel, Word, PowerPoint Efficient in Internet Basic knowledge in Networking

### Declaration

I declare that the above details given by me are true to the best of my knowledge and belief.

> Yours Truly, M. Arun Kumar

Place: Bahrain

Date: