ZAINAB
SADIQ ALMADHOOB

Bahrain
Hamad Town

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Experience

2018–CURRENT
IT Developer• Digisphere IT Solution

Responsibilities:

- Developing new features (addons) to improve user experience of HOMIEZ.me and HardHats.me e-commerce solutions.

- Testing system and solving the issue.

- Writing documentation for all addons I have done (technical document and user-guide).

- Addons done by me using (Cs-cart , php , javascript ,smarty ,css ,MySQL) are:

  -API integration between HOMIEZ.me and Mailchimp.

  -API integration between HOMIEZ.me and Tookan (fleet management system).

  -API integration between HOMIEZ.me ans service desk.

  - E-tickiting (generate QR code)

  - Addon to add atachment in chat between vendor and customer.

  - Addon to import variant.

  - Addon for vendor promotion.

  - Addon for linktree.

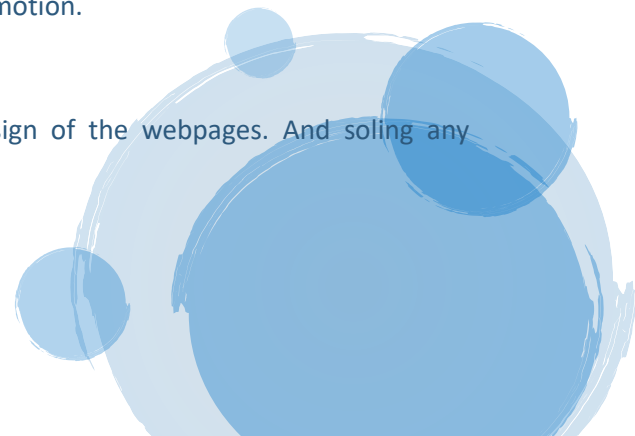 - Editing style and design of the webpages. And soling any related isues.

2017–2018 (internship)

Web Developer• VII Tech Solution

-Developing, testing, and improving:

Bahrain.com and st-christoper school website

Using Wordpress – Anjular Javascript – Bootstrap.

2014–2015

IT Administration • AL Rawabi Private school

Responsiblities was: • Establishing, developing, and updating a website for the school. • Establishing registration system for school. • Maintaining and troubleshooting computer Labs, projectors and active boards. • Designing certificate, cards, banner, etc. • Managing SISRA system for observation teachers. • Managing the database of school. • Teaching computer subject for grades 3, 4, 5, and 6

2013–2013

IT Functional Support • Indra Company

Responsiblities was:

• Training and supporting doctors, nurses, and clerks in using the system.

• Troubleshooting any problems related to the system in the health centers, Salmaneya Complex, and King Hamad Hospital.

• Solving and updating ticket in the help desk using OTRS system, JIRA and GEFORGE systems.

• Writing technical reports.

• Designing and preparing user guides.

• Testing the new version of the system before go live

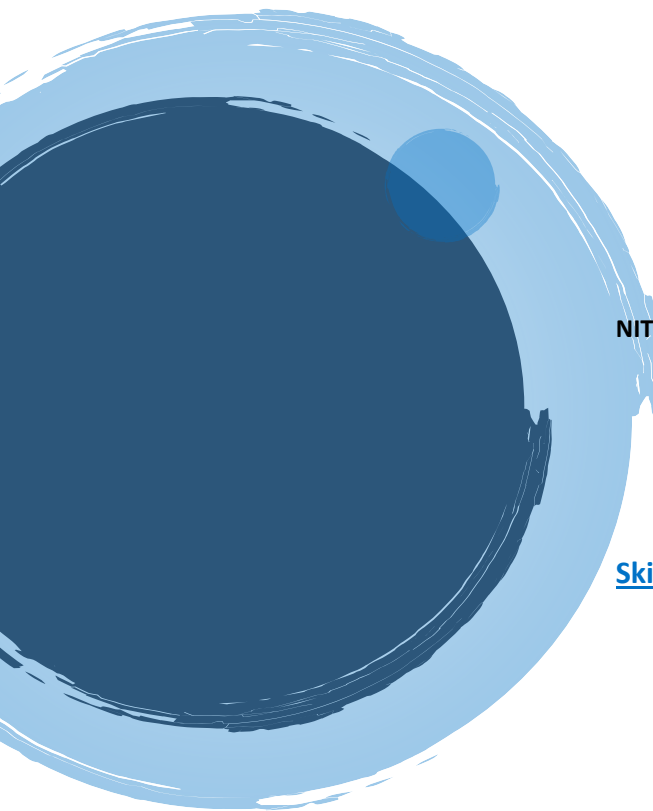**2013–2013**
Computer teacher • AMA international school

Education

University of Bahrain, B.C.s in Computer Science 2012

IT Pruners • 2014

- ITIL

Microsoft • 2017

- Microsoft office 365.
- MCSA Windows Server2012 - Certified 2017

NIT • **2017**

- Project Management Fundamentals
- Microsoft Project
- MTA NETWORKING FUNDEMANTALS
- CompTIA Network+

Skills:

- Ability to develop, plans, and implements the Enterprise Resource Planning (ERP) system.

- Ability to determines scope of the project. Sets deadlines, assigns responsibilities and monitors progress for the ERP system.

- Effective communication and analytical skills.

- Ability to work under pressure and team work.

- Good in analysis and design.
- Excellent skills in programming and development.
- Familiar with object-oriented program (OOP).

References

[Available upon request.]