



MERRYCHRIS GABISAN

Hotel and Restaurant Professional

Contact Me



+973-372-77028



merrygabisan@gmail.com



Flat 14 Bldg 358 Rd 2615 Block 326
Adliya, Kingdom Of Bahrain



youracclaim.com/users/merrychris-gabisan

Social Profile



linkedin.com/in/merrychris-gabisan-372797b



facebook.com/merry.gabz24

Other Info

Skills

Bahrain valid driving license
Basic skills for cosmetology
Configuring Micros, invo and oracle
Capable of using Facebook advertisement Campaign
Good interpersonal skills
Coaching, Mentoring & Delegation
Catering
Purchasing
Microsoft Word
Clerical duties

Awards

Employee of the Month, November 2013, Paul Café Seef Mall
Paul Café Top Mystery Shopper, August 2014
Paul Café Top Mystery Shopper, Sept 2015
HABC LEVEL 2 AWARD in FOOD SAFETY in CATERING (QCF), 05 May 2015



Objective

To supervise and to bring my strong dedication, responsibility, motivation and to utilize my exceptional customer service.



Experience

Sept 1, 2019 – to present

L'opera Restaurant | Restautant Captain/ Shift-in-charge | The Courtyard, Seef District

1. Perform as Shift in charge.
2. Manage and display pastry items.
3. Ensure Adherence of Food Safety and Sanitation Standards.
4. Team building.
5. Monitor customer experience.
6. Provide ongoing training for food servers.
7. Manage inventory.
8. Ensure the food and beverage quality and quantity.
9. Perform the opening and closing Daily Sales Report.

January 6, 2019 – August 18, 2019

More Cafe | Restaurant Supervisor | Gravity Village Zallaq, Kingdom of Bahrain

1. Hire and train staff.
2. Strong organizational skills.
3. Project management task.
4. Mentoring skills.
5. Organizational skills.
6. Team building.
7. Ensure adherence to Food Safety and Sanitation Standards.
8. Encodes wastage, sales, customer sampling, FOC, and manage inventory.
9. Generate daily, weekly, monthly and annual reports.
10. Monitor customer experience.
11. Perform the opening and closing Daily Sales Report.
12. Responsible for opening and closing the Daily Sales Report.

June 14, 2012 – December 31, 2018

Paul Bakery Cafe & Restaurant | Waitress | Seef Mall, Kingdom Of Bahrain

1. Well-trained Barista and Counter Sales Associate as a reliever when needed.
2. Act as a Senior Waitress in the absence of Captain and Supervisor.
3. Greeting and seating the guest.
4. Upsell, cross sell, and recommend menu items.
5. Provide the complete sequence of table service.

Pizza Hut SERVICE EXPERT , awarded 18th March 2009
Pizza Hut PRODUCTION EXPERT , awarded 29 March 2009
Certificate of OJT at the Renaissance Makati City Hotel, Philippines

Languages

English
Tagalog
basic Bisaya

Personal Details

Height: 5'0.
Nationality: Filipino
Age:35
Weight: 70 kg.
Religion: Born – Again Christian
Marital Status: Single
Birth Place: Davao City
Dependents: 1 daughter

Others

<https://merrygabz.salveoworld.com>
Salveoworld Platinum member
Col Financial Member (Philippine Stock Market)
Emmanuel Fellowship member

References

Mr. Alain BouJawdeh
General Restaurant Manager
Paul Café, Bahrain City Center
+973.3373.5730

Mrs. Shirley Monteiro
Restaurant Manager (inactive)
A Piece of Cake in Riffa Bahrain
+973.387.12409

Mrs. Merly Ann Marquez
General Manager (present)
Domino's Pizza Stratford PEI
+1.902.2187798
Hotel Supervisor of Mansouri Mansion in Adliya
(previous employment)

- 6. 100% cash accuracy and accurately process cash register transactions by collecting correct amount and giving the exact amount of change, process debit and credit cards, coupons, gift certificates and delivery transactions such as talabat, carriage and hungryline.
- 7. Organize catering needs.
- 8. High energy and good stamina.
- 9. Able to resolve conflict and customer complaints.
- 10. Good teamwork and professionalism.

June 03, 2010 - May 31, 2012

Mansouri Mansions Hotel | Bartender and Cashier | Adliya, Kingdom of Bahrain

- 1. Perform alcohol and non-alcoholic beverages.
- 2. Knowledgeable of fine dining table service.
- 3. Upsell, cross-sell and recommend menu items
- 4. Operate cash registers and submit end of the day reports.
- 5. Prepares mise-en-place for cocktail drinks.
- 6. Clean and sanitize the station before and after the operation.
- 7. Restock and replenish supplies for bar.
- 8. Manage inventory weekly and monthly.
- 9. Check customer's identification that meets legal drinking age.

January 20, 2009 - July 12, 2009

Pizza Hut | Food Server And Station Cook | Cubao Farmer's Plaza, Manila, Philippines

- 1. Prepare food preparation of pasta, packaging back-up products and labeling FIFO.
- 2. Can perform soup, appetizer, salad, rice meal, and pasta.
- 3. Ensures food standards are met with product quality, quantity and appearance.
- 4. Ensures sanitary standards followed and maintain the fridge and storage areas are neat and orderly manner.
- 5. Able to perform part-time food server and pizza kiosk attendant.

January 8, 2007 - January 7, 2009

Custodian Security Agency Inc. | Secretary | Dasmariñas Branch, Cavite, Philippines

- 1. Strong good communication for incoming and outgoing calls.
- 2. Filling, typing and encoding files.
- 3. Reporting to the duty manager for complaints and emergency.
- 4. Issuing salaries of the employees.

May 8, 2006 - October 6, 2006

Canon Marketing Inc. | Customer Service Representative | Makati City, Philippines

- 1. Enhance the quality of service provided to the client by resolving the issues to repair for the client units.
- 2. Excellent customer service and communication skills.
- 3. Perform basic technical skills and experience in digital cameras, video cameras and multi-functional printers.



June 2002 - March 2006

Education

De La Salle University - Dasmariñas City Cavite, Philippines | Bachelor of Science in Hotel & Restaurant Management

Four years degree course

Graduated: 24th March 2006