

A store manager has aleading personality with a **Bachelor’s Degree**. I have morethan **5 years** ofexperiencein **managerial work**; I have over **10 years** ofexperienceinthe **retail** field. I am looking to leverage my excellent **business** **development**, **customer** **satisfaction**, and **organizational** **skills** at your company.

***Summary:***

**Walid Mackie**

**Store Manager**

**Personal *Info:***



***EXPERIENSES:***

*Egyptian*

*22/12/1983*

Apr 2019 – Present

**Assistant General Manager (Hyper mall)**

Ansar Gallery,

Tubli, Bahrain

* **Monitor** and follow **maintenance** work.
* Meet **stock** performance objectives.
* Reduce the **expense** as much as possible.
* Keep and **manage** **leasing** **contracts** in high revenue.
* **Supervision** of department **cleanliness**.
* Professionally, customer **problem**-**solving**.
* Present **accurate** **reports** to the top management to mention to the company situation.
* Manage staff **recruitment** to ensure the recruitment of high caliber staff.

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3



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**Skills*:***

Customer satisfaction

Communication skills

Jan 2018 – Feb 2019

**Store Manager (Fashion & Men's Wear)**

Tie - House,

Alexandria Governorate, Egypt

* Follow and manage all the retail **store** **operations** by scheduling & assigning employees.
* Deliver the highest standards of customer **satisfaction** and **maximize** **sales** and **profitability** in line with the company’s objectives.
* **Evaluate** and **monitor** the performance of the staff through training, orientation, and periodic evaluation reports to improve workflow.

Analytical skills

Ethical leadership skills

Merchandise planning

Training and orientation

Achieving objectives

Business development

Recruitment management

Scheduling & Reporting

Have an eye on details

Hard-working

Page 1 >>

Flexible and open-minded

Oct 2016 - Oct 2017

**Showroom Sales Manager (Fabric & Textile)**

Al-Guthmi Sons Co,

Taif Governorate, Saudi Arabia Kingdom

* Effectively, **reduce** **costs** that resulted in reduced monthly **expenses** by 15% and **maximize** **revenue** by 7.5%.
* **Monitor** staff **performance** through **training**, **orientation,** and periodic evaluation reports due to improving workflow.
* Responsible for the **inventory**, maintenance, and front **appearance** of the shop. people management**,** and **merchandise** **planning**.

**Software*:***

Excellent

Microsoft Dynamics Nav

Microsoft Office

Very Good

Sep 2014 - Sep 2016

**Department Supervisor (Hyper mall)**

Gomla Markets,

Alexandria Governorate, Egypt

* Conduct staff **training** and orientation
* **Maximize** **sales** and meet stock performance objectives
* **Supervising** on department cleanliness.
* Professionally, customer **problem-solving**.

Adobe Photoshop

Good



**Education:**

< Page 2>

* Mr. Sultan Altaa, Deputy General Manager Ansar Gallery Company, Tubli, Bahrain +973 3340 6969

***References:***

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* Certified British Council English language Course, **Business English**.
* Certified International Computer Driving License (ICDL), **#EGY001012259**, October 2011.
* Private Egyptian driving license.
* Private Bahraini driving license.
* Bachelor's Degree in Social Work, **University of Alexandria, Egypt.**

Sep 2009

**Certifications:**

**Courses:**

Good

English

Native

Arabic

**Languages*:***

**Interests:**

* Travel around the world.
* Make strong professional relationships and get new experiences.