



TAMER EL SAYED

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Objective: High-energy Hotel Room Attendant focused on promoting customer satisfaction through exceptional service and maintaining outstanding hotel accommodations. Organized, diligent, and skilled in handling multiple cleaning and repair projects at the same time. Expert knowledge of cleaning equipment, products and techniques. Focuses on completing all tasks quickly and with high quality standards in mind. Accommodates customer needs at all times.

Education: Industrial technical institute

Work Experience:

□ **Hotel Senior Room Attendant**

10/1/2018 till present Four Seasons Bahrain Bay Hotel – Bahrain

□ **Security Officer**

1/6/2014 to 1/12/2018 Four Seasons Frist Residence Hotel – Cairo

Duties:

- **Protect company's property and staff by maintaining a safe and secure environment.**
- **Observe for signs of crime or disorder and investigate disturbances.**
- **Act lawfully in direct defense of life or property.**
- **Apprehend criminals and evict violators.**
- **Take accurate notes of unusual occurrences.**
- **Report in detail any suspicious incidents**
- **Patrol randomly or regularly building and perimeter**
- **Monitor and control access at building entrances and vehicle gates.**
- **Watch alarm systems or video cameras and operate detecting/emergency equipment.**
- **Perform first aid or CPR.**



Hotel Room Attendant

1/7/2010 to 30/5/2014 Four Seasons Frist Residence Hotel – Cairo

Duties:

- **Responsible for the general cleanliness of all assigned work areas.**
- **Performed cleaning duties to maintain hotel rooms in a clean and orderly manner, including common areas and the preparation of vacant rooms.**
- **Made beds, replenishing linens, cleaning bathrooms, vacuuming halls, dusting, and mopping.**
- **Checked all vacant rooms daily to keep fresh.**
- **Disposed of trash, waste, and other disposable material.**
- **Maintained all equipment used in completion of housekeeping duties.**

□ **Housekeeping Supervisor**

1/11/2009 to 1/2/2010 Swiss inn Pyramids golf – Cairo

Responsible for supporting the Housekeeping Manager in the smooth running of the Housekeeping department.

Duties:

- **Inspecting guest rooms and public areas after they have been cleaned by a Housekeeper to ensure quality standards.**
- **Making sure that guest's bedrooms, corridors and public areas are serviced in accordance with the company's standards.**
- **Evaluating, counselling, motivating and coaching employees.**
- **Following all company and safety and security policies and procedures.**
- **Reporting any maintenance problems, safety hazards, accidents, or injuries to senior Managers.**
- **Organizing staff rotas.**
- **Report any hygiene issues and following up as necessary.**

Related Trainings and Development:

- Operating system programs
- Attention to Details.
- Office Suite

Computer Skills:

- excellent proficiency of Microsoft Office (Word, Excel, PowerPoint)
- Opera Micros.

Achievements:

- Entitled Four Seasons Employee of the Year Twice.

Personal Profile

Nationality:	Egyptian.
Mobile:	0097333730021 - 00201019481874
Email address:	tameranas1012@gmail.com
Date of Birth:	8th of June, 1982
Marital Status:	Married
Military Status:	Postponed
Language:	Arabic, English