

Jozsef Kelemen

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Diploma: UNIVERSITY OF SCIENCES, Szeged, Hungary
Mathematics, Computer Science



Impulsive, Competent, Expert leader

According to the COVID-19 situation, currently I am on unpaid leave, and available for new assignment.

CAREER Summary

2019-	NorthTek / Al Hilal, Bahrain	Director, Project Management
2017-2019	Accenture	Project/Program Manager
2016-2017	Primaholding GmbH, Berlin	IT Manager
2015-2016	Dijbeszedo / EPDB, Budapest	IT Director
2003-2014	Interim Management	
2011-2014	KD Global, Vienna	Managing Director
2013-2013	Noldex Zrt, Budapest	Managing Director
2012-2012	ISVH, Budapest	IT Project Manager
2013-2013	Banknote Printig. Budapest	IT Manager, ABAS Project Manager
2010-2011	EGIS, Budapest	CIO
2008-2010	WorldOne Research, London	IT Director, CTO
2008-2008	Sand Mark Middle East, Bahrain	Managing Director, CTO
2006-2007	EPAM, Budapest, Minsk	Global IT Director
2005-2006	Takinfo, Budapest	Head of Operations
2004-2004	SPAR, Bicske	IT Manager
2000-2003	Porsche Hungaria, Budapest	IT Director
1998-2000	Lear Automotive, Godollo	IT Director East Europe
1997-1998	Kraft Jacobs Suchard, Budapest	IS Manager
1991-1997	General Motors / EDS	IT Manager

LANGUAGES

Hungarian: mother tongue

German: second mother tongue, fluent

English: fluent

Spanish, Russian, French, Arab: basic

SECTORS (year): Energy: 1, Telecom: 1, Printing: 2, Consultancy: 5, Pharmaceutical: 4, Market Research: 2, Marketing: 3, Bank 2, Automotive: 12, FMCG 2

PROJECT METHODOLOGY: own, PMI, BPMF, SCRUM

PROJECTS IN ABROAD (year): Germany: 4, Austria: 3, Bahrain: 1, Russia / Belarus: 1, UK: 3, Spain: 1, USA: ½, China ½

COMPETENCES: IT Management, Project Management, Programme Management, General Management, Operation Management, IT Infrastructure, Cyber Security, Development, HR, Budgeting, Business Process Reengineering, Customer support, Business Process Analysis, Disaster Recovery Planning, Strategy, Purchasing, Outsourcing, ERPs (SAP, MFG/PRO, Cross, OpenERP, CO3, ABAS), ITIL, Call Center, Localisation, Rollout, Virtualization

SUCCESSFUL AUDITS

FDA, SAS70, PSZAF, QS9000, ISO, Y2000

HIGHEST AMOUNT RESPONSIBLE FOR: Project budget: 4 Mio. EUR, Subordinates: 120, Yearly budget: 12 Mio. EUR, Servers: 1000, PCs: 17,000, Locations: 120, Countries: 18

CAREER ACHIEVEMENTS

NORTHTEK / AL HILAL

2019-

NorthTek is an IT consultancy firm, part of Al Hilal group is on the Middle East market for 40 years.

Director, Project Management

Responsible for Project Management in Bahrain, Saudi Arabia, Dubai and Oman, leading a team of 30

- Created and implemented new Project Management Framework for NorthTek
- Worked out and implemented at various customer Cyber Security solutions
- Implemented Operations Center (NOC, SOC, Service Desk, Logistics, Project Management)
- Project Manager Jazan Gas, Saudi Arabia
- Project Manager Bahrain Defence Force, Bahrain
- Project Manager Ministry of Finance, Bahrain
- Business Development: Gas, Construction, Healthcare and Education sectors, Saudi Arabia, Bahrain

ACCENTURE

2017-2019

The world biggest IT Consultancy Firm

Project / Program Manager

- Artificial Intelligence development Team lead
 - AI projects (Machine Learning, Chatbots) for CIS Bratislava
- Customer projects
 - Project Manager at BASF onsite in Ludwigshafen, Germany
 - SAP eWM, logistics, automatization, driverless transport systems, and RPA robotics projects in Germany, in USA and in Taiwan
 - SAP Migration Lead at T-Mobile Austria in Vienna
 - Technical Support Lead at Unicredit Bank in Budapest
 - Meniga AI based Personal Finance Management implementation in Serbia, Bosnia, Czech Republic, Slovakia, Rumania and Hungary
 - Responsibility for the Backend support

Technical SAP, BPMF, eWM, Robots, RPA, Driverless transport systems, Azure Machine Learning Studio, Python, Javascript, Machine Learning, Chatbots, Google Cloud, Meniga

PRIMAHOLDING GMBH

2016 -2017

Primaholding is a power, gas, Internet, mobile company

IT Manager reporting to the CEO

Strategic and operational IT and production management, leading a team of 5 developers and 6 IT tech

- Full responsibility for the IT
- Responsibility for the Servers and Network
- Hardware, software maintenance and purchasing
- Server, Storage, VMWare administration

- Overseeing IT support
- Overseeing development
- Projektmanagement (Virtualisation, Migration, CRM)
- Call Center support
- Technical: Windows Server, Linux Server, VmWare, MS Dynamics CRM, MS SQL, Oracle, AMCAT (Noble), SAP, C#, .NET

EPDB / DIJBESZEDO

2015 - 2016

EPDB is the largest impersonation printing company in Central Europe 36 million pages per month owned by the Hungarian Post.

CIO reporting to the CEO

Strategic and operational IT and production management, leading a team of 25 developers and 10 operators

- Full responsibility for the IT
- Overseeing the work of 25 developers
- Managing outsourced IT infrastructure
- Production support
- Delivered successful production system merge
- Technical: GMC PrintNet, Delphi, SQL, SAP, InkJet 3050, 3070, Kern 2500, 3500, Solutions Architecture, Document Composition, Print, DM & Transactional, Postage Management

KD GLOBAL

2011 – 2014

KD Global is a USA based IT company delivering IT Interim Management service to its customer. The company has offices in Hungary and in Austria

CTO and Managing Director of KD Global Austria

Strategic and operational IT management, General Management, budget accountability EUR 1 M, leading a team of external interim managers.

- Delivered successful company foundation in Austria
- Full responsibility to build up and operate the Austrian company
- Successful General Management: Staff recruitment, hiring, HR works, office start up, Finance Management: cash flow reporting, Budget, Sales Management: Price calculations, Customer acquisition
- Collaborating with strategic partners
- Interim Manager at several companies
 - IT Project Manager at ISVH
 - Developing ERP implementation strategy working close with the steak holders
 - Selecting and ERP system and a virtual environment from the market according to the ERP strategy
 - Implementing Navision with collaboration of the strategic business areas
 - IT Manager at Hungarian Banknote Printing Company
 - Providing temporary IT management
 - Setting up and implementing KPIs, SLAs, revised IT security standards
 - Running an huge IT infrastructure upgrade project including transferring PCs and servers to virtual environment
 - ABAS Implementation manager at Hungarian Banknote Printing Company
 - Project manager at ABAS ERP system implementation
 - International Project Manager at T-Systems working for Shell in Shell Global Account project management framework

EGIS

2010 – 2011

EGIS PLC, based in Budapest is a leading pharmaceutical production and research company in the Central European region. The company has 14 offices in Central Europe and in the former Soviet union area.

CIO reporting to EGIS' CEO

Strategic and operational IT management, within a Regional IT framework, budget accountability EUR 12 M, leading a team of 120 direct reports in Hungary and in the region.

- Modernised the IT organisation
- Performing outsource of 45 IT employees to 4 external companies employer's subrogation
- Successful FDA audit
- Successful Part 11 implementation in line with CFR 21 Part 11, GMP standards, and EGIS standards
- Maintaining a 1000 users SAP environment
- Delivered and successfully implemented IT development strategy,
- Integrated SAP to other pharmaceutical systems
- Operated an IT network of 4000 PCs, 200 servers, 18 locations, and a 600 PCs production network
- Successful COGNOS implementation
- Successful Lotus Notes implementation
- Secured regional contracts with strategic vendors
- Implemented global standard purchasing procedures
- Implemented SLAs for IT supports
- Technical: SAP, Oracle, VMware, Data Warehouse, COGNOS, Lotus Notes

WORLDONE RESEARCH

2008 – 2010

WorldOne Research, based in London, is an international pharmaceuticals market research company, specializing in the collection and analysis of data for leading market research organizations, consulting firms and corporations.

CTO reporting to WorldOne`s CEO

Strategic and operational IT management, within a Global IT framework, budget accountability £ 1M, leading a team of 5 direct reports

- Completed IT integration of Global WorldOne offices in just 2 months
- Re-aligned IT function, improving engagement with stakeholders and reducing costs by 30%
- Introduced a Centralised IT model, saving £150k integration capital and on-going IT costs including moving IT infrastructure from Lithuania to UK and implementing a virtualised environment
- Stabilised, improved and increased accuracy of key legacy systems & infrastructure
- Maintaining and developing Navision ERP system
- Acted as architect when redesigned the whole IT infrastructure of the company
- Successful Hong Kong office start up
- Technical: Voxco, Avaya, Exponential-e, Navision, VPN, MS Server 2008, Vista, Exchange, MS SQL, BlackBerry, Call center

SAND MARK MIDDLE EAST

2007 – 2008

Sand Mark is a Solution Provider. Provides turnkey sales and marketing solutions incorporating Information Technology for medium and large sized companies

Managing Director, CTO (interim management contract through MAYA Sytems) reporting to **the Board**

Company and IT Management

- Delivered successful company foundation in a Manama, Bahrain.
- Successful General Management: Staff recruitment, hiring, HR works, office start up, Finance Management: cash flow reporting, 1st year budget, Sales Management: Price calculations, Customer acquisition
- Achieved exclusive regional dealership for Salesforce.com (CRM)
- Implemented the company sales tracking system in Salesforce.com
- Successful implementation of technical solutions of the Company in the Middle East area
- Designed the company infrastructure
- Delivered Al Rasheed website
- Delivered Tender preparations: social networks, real estate, e-Commerce tender preparation

EPAM SYSTEMS

2006 – 2007

EPAM is a world class offshore Software Development Company. Most important customers: Microsoft, Oracle, SAP

Global IT Director (interim management contract through MAYA Sytems), reporting to **CTO**

Strategic and operational IT management, budget accountability of USD 10M, leading a team of 4 direct reports and a department of 61. Responsibility for 1000 servers.

- Successful office opening: Minsk, Vitebsk, Moscow, St. Petersburg, Kyiv
- Achieved global procurement agreement with HP, Cisco and VmWare
- Successful SAS70 audit
- Introduced Service Centre, and Global IT team, SWAT team
- Delivered Project: Implementing MPLS as data communication backbone. Implementing IP Phone technology on the MPLS network. Setup MPLS backbone as video conferencing medium. USD 1,500,000,
- Delivered Project: Server virtualization, Client virtualization USD 1,600,000
- Technical: 1000 servers, MPLS, VPN, VmWare, Exchange, Blade, Storage, Cisco, WiFi, Video Conference

TAKINFO

2005 – 2006

Takinfo is the outsource IT company offering remote IT services for the Hungarian Savings Banks and for MTB (Hungarian Bank of Savings). The company is owned by the Saving Banks.

Service Delivery Director (Interim management contract through MAYA Sytems), reporting to **Takinfo's MD**
Operational IT Management within a Group IT framework, budget accountability USD 6M+, P&L, leading a team of 7 direct reports and a department of 83. Resp. for 200 servers and 17,000 PCs 7x24, 3000 sites.

- Huawei study project (Beijing, Shanghai, Hangzhou, Shenzhen, Hongkong)
- Successful IT Organization restructure. Building up a call centre
- Successful Government Authority audit
- Operating a system with 40 applications, 17,000 PCs and 200 servers in 7x24 with no breakdown
- Member of the board
- Responsibility for the Customer service (Helpdesk), Operation service and Operation, Sales and CRM
- Delivered Project SAP CRM implementation USD 200,000
- Delivered Project: Server infrastructure upgrade. Consolidation, virtualization. USD 1,000,000,
- Delivered Project: Software standardization USD 100,000
- Delivered Project: Temenos 24 / T24 implementation USD 200,000
- Delivered Project: Bank accounting system upgrade USD 500,000.
- Maintained SAP environment
- Technical: 200 Servers, 17,000 PCs, VPN, Telephony, Blade, Storage, Cisco, Progress, Workflow, Linux, SAP FI, SAP CRM

SPAR

2004 – 2005

SPAR Hungary is an Austria based supermarket chain with over 7000 employees in Hungary

IT Manager (Interim management contract through MAYA Sytems), reporting to **SPAR's MD and IT Coordinator SPAR Europe**

Operational IT Management, budget accountability USD 2.5m, P&L, leading a team of 3 direct reports and a department of 21. Responsibility for 200 servers and 2000 PCs, 200 sites.

- Successful opening of 2 Interspar hypermarkets: Pecs, Keszthely and 8 Spar supermarkets countrywide
- Successful IT restructure
- Delivered Project: Cash register update (50,000 countrywide)
- Delivered Project SAP HR, FI, CO implementation
- Delivered Project: Kaisers integration. Implementing standard hardware and software at Kaisers USD 400,000
- Delivered project: SPAR Centre main storage area infrastructure upgrade. Replacing the wifi and barcode system of the main Storage at SPAR Centre. USD 300,000
- Delivered project: TANN start up, IT infrastructure project for SPAR meat production USD 500,000.
- Technical: 200 Servers, 2000 PCs, ADSL, VPN, Cisco, SAP, Barcode, RS/6000, AS/400, Unix, Exchange

PORSCHE

2000 – 2003

Porsche Hungaria is a car importer, fully owned by Porsche Austria, Imported brands are VW, Audi, SEAT, Skoda.

IT Director, reporting **Porsche Hungaria's MD**

Strategic and Operational IT management, budget accountability USD 2m+, P&L, leading a team of 6 direct reports and a department of 36, 100 sites., Sales, CRM

- Successful ISO audit

- Responsibility for the IT and Business Process Reengineering of Porsche Hungaria, Porsche Inter Auto, Part Center Budapest, Eurent
- Completed Helpdesk implementation and operation
- Delivered Project: Cross implementation. Implementation and localization of the car dealer ERP, Eurofib, ELSA/ETKA and PorscheNet. USD 4,000,000 in 3 years
- Delivered Project: PorscheNet. Implementation of Virtual Private Network to connect Porsche and the 100 contracted dealers. USD 2,000,000 in 3 years.
- Delivered Project: Development and implementation for Porsche spare part storage company – PCB. USD 1,000,000, KD/2 Warranty system implementation USD 100,000,
- Delivered Project: SQL/Assist. Development and implementation of customer management system for 100 dealers USD 400,000.
- Delivered Project: Localization and implementation of standardized Internet sites for 100 dealers, USD 450,000
- Delivered Project: www.porsche.hu, www.audi.hu, www.vw.hu, www.skoda.hu, www.seat.hu, www.weltauto.hu.
- Technical: RS/6000, Tivoli, VPN, Lotus Notes, Informix, Oracle, MS SQL, dBase, Rational rose

EARLY CAREER

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| ● Manager IT East Europe – LEAR Automotive | 1998 – 2000 |
| ● IS Manager – Kraft Food | 1997 – 1998 |
| ● IT Manager – EDS / General Motors | 1991 – 1997 |
| ● IT Consultant – Sabaria | 1990 – 1991 |
| ● Developer, Team Leader - DELTEX | 1988 – 1990 |
| ● Researcher - Cybernetics Laboratory | 1987 – 1988 |
| ● Developer - Hospital No2 (secondary job) | 1987 – 1990 |