



# FAWAZ ASHOOR

## Project Manager



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Muharraq, Bahrain

## PROFILE

An experienced project manager with over 7 years of diverse experience leading ICT and telecom Projects around the region. Extensive experience in stakeholder engagement and the management of external/internal teams. Goal-oriented, methodical and rooted with an engineering mindset.

## SKILLS

Leadership	●●●●●●●
Planning	●●●●●●●
Communication	●●●●●●●
Presentation	●●●●●●●
Strategy	●●●●●●●

## LANGUAGES

Arabic	Native
English	Excellent
French	Good

## TECHNICAL

MS Project	Excellent
Redhat Linux	Excellent

## INTERESTS

**Music** – Live Performance ,Recording  
**Travel** – Backpacking, Hiking  
**Fitness** – Running, Calisthenics  
**Reading** – Novels, Non-fiction.

## EXPERIENCE

### ERP Project Manager

*BFG International | Bahrain | 4/2019 – 11/2019*

- Managed a company-wide ERP implementation (EPICOR ERP) as part of an effort to streamline and improve the business process flows of BFG.
- Managed the requirement analysis and tendering phase of a new ERP implementation for BFG Africa Rail (Subsidiary of BFG Intl) in South Africa.

### Project Manager

*Batelco | Bahrain | 11/2016 – 1/2018*

Managed active projects and performed requirement analysis and planning of future projects. Other responsibilities included tendering for supplier solutions and evaluating proposals, contract review and negotiations.

- Planned , managed and delivered the first virtualized platform in Batelco's network in a 10 months timeline.
- Led several network-wide projects to optimize and upgrade the software of telecom equipment (credit charging systems and 2G/3G networks) resulting in improved network efficiency and reduced modernization costs by 10%.
- Reduced acquisition costs by 30% of a network monitoring solution by leading the technical review team to push the supplier's for a more efficient proposal.

### Integration Engineer

*Ericsson | GCC | 5/2013 – 10/2016*

Progressed into different roles during a three-year tenure, responsibilities included designing, building and implementation of ICT solutions, often taking the role as team lead in projects.

- Successfully delivered telecom solutions in 6 projects for the largest ICT clients in the MENA region (Etisalat, OOREDOO, Batelco).
- Worked alongside OOREDOO's marketing team to create an inventive solution for a campaign that targets subscribers with personalized advertisement based on customer behavior.
- Led a team of engineers in a large-scale modernization program to upgrade Etisalat telecom network servers in Sharjah and Dubai.

### Retail Advisor

*Saleco Bahrain (stc Channels) | Bahrain | 1/2012 – 5/2013*

Assumed duties as a retail sales agent and acting team leader in 3 different branches , managing shop duties, customer relationship and contractual engagements.

- Exceeded monthly sales targets in all months during a 17-month tenure.

## EDUCATION

### Future Goals

*Agile Project Management (PMI-ACP), Risk Management (PMI-RMP)*

### Project Management Professional PMP

*Project Management Institute | 2017*

### Bachelor Information and Communications Technologies

*Networking Major*

*Bahrain Polytechnic | 2014*