

# STANLY M SUNNY

Bachelor in Electronics and Communication

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#### **Professional Profile**

With a competitive Experience of 9 Years Plus in VOIP Engineering, IT Support and Sales. Highly motivated and dedicated, presently seeking a career within an organization or enterprise, which shall utilize and enhance my technical skills and the ability for mutual Growth and benefits.

#### **Professional Qualification**

Bachelors in Electronics and Communication Engineering- 2010- Nagarjuna College of Engineering and Technology, Visvesvaraya Technology University, India.

**Additional Courses Completed: CCNA and MCP** 

## **Professional Expertise History**

IT Support and Office Admin (January 2020- Present) Middle East Traders Kingdom of Bahrain

Middle East Traders B.S.C. (c), also known as MET, is a family-owned business; established in 1951 by the late Sheikh Eshaq Bin Abdulrahman along with his sons and cofounders Mohammed Bin Eshaq, Ebrahim Bin Eshaq, and Abdullatif Bin Eshaq.

It is known as one of the pioneering and leading trading companies in the Middle East (GCC) region. As one of Bahrain's landmarks, the showroom was inaugurated under the patronage of the late Emir Sheikh Salman bin Hamad Al-Khalifa (Ruler), late Emir Sheikh Isa bin Salman Al Khalifa (Crown Prince), Sheikh Khalifa bin Salman Al Khalifa (Prime Minister) along with the presence of other prominent diplomats and business figures.

# Responsibilities:

- Managing and organizing the office network
- Technical Support for Office and Company Residence
- Managing CCTV
- Managing Office Administration
- New System Support, Installation

# Technical and Sales In-charge (March 2017- December 2019) Fortunedent Trading WLL Kingdom of Bahrain

Fortunedent Trading WLL Company is a Trading company in Bahrain providing different types of solution and products for offices, clinics, hospital

### Responsibilities:

- Managing and organizing the work for the concerned project
- Technical Support for IP PBX, IP Phones and CCTV
- Solving major issues, sharing concerns and reports on the projects.

## Telecommunication Service Operation Manager (February 2014- March 2017) Aaztech Solution Kingdom of Bahrain

Aaztech Solution is an IT solution company established in Bahrain since 2014 providing solutions for companies, offices, homes and schools in the field of CCTV solutions, IP PBX Solutions and Computer Hardware

### Responsibilities:

- Managing and organizing the work of the technical Team for the concerned project
- Guiding the required input for the development of project proposals
- Solving major issues, sharing concerns and reporting back on the project progress
- Having Effective communication with team members regularly
- Professional Business development
- Create and maintain an atmosphere in which employees willingly produce at maximum capacity
- Develop sound working relationships with other cooperatives and within the business community

# Telecommunication Service Operation Manager (January 2012- February 2014) Network Operation Center Engineer (December 2010- January 2012) Ascentech Telecom W.L.L Kingdom of Bahrain

Ascentech is a telecommunication company established in Bahrain since 2005 having three main Telecommunication divisions providing solutions for IP- PBX systems, VoIP, broadband etc., General Trading Division concentrates on supplying of manpower, equipment's & tendering. Training Division for private and government entities

## Responsibilities:

- Daily analysis of the Revenue and profit with parameters contributing to it like ASR, ACD, Latency, PDD etc.
- Rate management, Route management.
- Managing and monitoring network consists of Voice Master Soft switch, Uniswitch
- Routing system, VOIP SWITCH
- Manage calling card products in Bahrain market.
- Configuring maintaining and troubleshooting Voice Master (VM) soft switch (which is a routing and billing system), VOIP Switch billing and routing systems for call shop, dialer, wholesale
- Setting up the **IPPBX** system (Based on Asterisk) for the entire office and creating virtual office facility for inter-office calling.
- Constant interaction between different telecom operators all over the world for the day to day business operations of the company.
- Provides technical Supports to our call shop clients.
- Billing to the customers using their call shops with our systems as resellers

#### **Professional Achievements**

- Installation of IP-PBX systems worldwide helping offices with several or location to interconnect with their branches for free.
- Installation of IP-PBX and IP-Phone for Entire Bahrain Pavilion for GITEX 2012
- Site Survey and Project Management for the installation of CCTV installation

# Area of Expertise

- VoIP Billing System
- VoIP Routing System
- Carrier Relationship
- IP-PBX
- IP-Phone
- Asterisk
- CCTV Camera System
- Networking
- Photoshop

# Personal History

Date of Birth: 02-04-1986

Nationality: Indian Marital Status: Married

Visa Status: Working Visa under Middle East Traders

Languages: English, Malayalam, Hindi