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| **Muthukumar.R**Offering **over 10 years' experience** in the **IT Industry**; targeting assignments in **Administration & Management of VMWare,VX Rail, Dell Products, Cisco UCS & Windows** with an organization of repute, preferably in any **Countries Bahrain Valid International License** Contact Information muthur85@gmail.com +973-35993022 +91-9742719599 – WhatsApp  Area of Excellence

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| --- | --- |
| VMWare & Windows Administration |  |
| Solution Delivery (Cloud Computing) |  |
| Application Support |  |
| Troubleshooting/Incident Management |  |
| Virtualization |  |
| Back-up, Storage & Disaster Recovery |  |
| Virtual Desktop Infrastructure |  |

 Soft Skills

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| --- | --- |
| Motivator |  |
| Communicator |  |
| Change Agent  |  |
| Collaborator  |  |
| Innovator |  |
| Intuitive |  |
| Team Management  |  |

 Timeline**Dec ’08 – Apr ‘10****Accel Frontline Ltd.****Apr ’10 – Jan ‘11****Jan ’12 – May ‘12****Scio Inspire Consulting (P)****Ltd.****Sep ’12 – Nov ‘13****Data Core Technologies Pvt. Ltd****May ’14-Jan ‘19****Accenture Solution Pvt. Ltd.****Jan ’14 – May ‘14****Softtek** |  Profile Summary* **Complete IT Solutions Provider** with a track record of working on **various technologies and structures**
* Experienced with **day-to-day Server Installation & Configuration operations** with Different Customers OS & application installation, support, testing, and troubleshooting skills, deployment and configuration experience, and virtualization experience
* VMWare Windows active directory Infrastructure Administration and management with VxRail knowledge
* VMware Portfolio including vSphere, NSX, vSAN, & VxRail hyper converged systems
* Convergence and Hyper-convergence technical resource for Telstra Specializing in customer speaking engagements and designing solutions with VxRail product lines.
* Enterprise Servers/Storage/Hyper converged systems (DellEMC systems) Implementation engineer for many petrochemical and ASU plants in Bahrain (ALBA,SNIC,Al Helli,Eamco,NBK,MOI,NorthStar,RFC,YMH,Haji Hasaan)
* Enterprise IT project consulting, planning, designing, Implementation and project management.
* Administered **physical to virtualization** **projects** & consolidation of hardware; performed high level requirements gathering for clients
* **Provided technical support** for escalated issues related to ESX/ESXi, vCenter and other VMware related products; identified administrative standards, issues and process improvement measures
* An **effective communicator** & **team player** with strong analytical, problem-solving & organizational capabilities

 Education & Certifications* BCA from Annamalai University(Distance Education)
* Diploma (DCE) from Salem Polytechnic College, in 2005

**Certifications:*** Microsoft Certified IT Professional (MCITP)-2008
* VCP (VMware Certified Professional 6.0 & 6.5 – Data Center Virtualization)
* ISM 3.0- EMC
* VxRail Certified – (Hyper-Converged & Converged)

Work Experience**Since Feb ’14-2019 – May ’31-2020 with Hilal Computers, Bahrain****Key Result Areas:*** Designing and implementing enterprise projects within the Kingdom. Implemented a massive data center project for Potline 6 of Alba - Aluminum Bahrain, the largest single site aluminum smelter in the world, being implemented by the Bechtel Corporation. Involving 36 VxRail nodes spread out across four VSAN Stretched Clusters and one single site VxRail cluster, with multiple networks and DMZ. Managed and implemented everything from Windows server, Active Directory, RDS, SQL, Symantec Endpoint, Symantec ATP and many more Provides deep
* Designing, Planning and active directory infrastructure using windows 2016/2012/R2 and 2008 R2.
* Convergence and Hyper-convergence technical resource for Specializing in customer speaking engagements and designing solutions with VxRail product lines.
* Dell Power Edge Servers R320,R340,R640,R740 Racking, Installing and Configuration
* Dell Unity 450F Initialization and Build installation racking cabling and configuring
* DS6505 B Switch Installation racking cabling and switch config
* SCCM 1906 & SCOM 2019 Implementation.
* Active Directory Migration FRS to DFRS Movement
* DELL VRTX Racking and Implementation
* Hyper-V Installation & Configuration
* Creating, designing and submitting Project Reports.

**Since May ’14 – Jan ’19 with Accenture Solution Pvt. Ltd., Bengaluru, as Windows & VMware Administrator****Key Result Areas:*** Managing daily activities for monitoring growth & performance of production database, with ESXi 5.5 and 6.0 Servers & vCenters
* Troubleshooting issues related to HA, DRS, Vmotion
* Playing a key role in evaluating, establishing and conducting proof of concepts of various products such as Datacenter Design,
* Design NSX in Data Center, micro segmentation, Load balancing
* As a Virtualization Engineer, I provide technical support to both staff and customers who are working to implement VMware NSX platform
* Respond to customer inquiries - via email and telephone and remote support
* Backup, Site Recovery, Cloud Computing and automation
* Troubleshoot and engage with NSX Engineering on customer reported issues, including identifying viable workarounds.
* Administering, monitoring, performing diagnostics & troubleshooting of Virtual Datacenter Environments
* Cooperating with cross-functional field teams for consolidating physical environments into virtual
* Configuring the following:
* Storage – VMFS5, VMFS3, NFS, RDM
* Networking policies in standard and DVswitches
* Developing roles/permissions as per user requirements
* Performing Vmotion, SVmotion for VMs
* Hands on experience with VMware ESX Server or VMware products

**Jan ’14 – May ’14 with Softtek, Bengaluru, as Windows and VMware Admin****Highlights:*** Utilized the First Time Right (FTR) approach for resolving incident & change management tickets raised by users through ServiceNow; ensured all escalations were resolved within the stipulated SLAs
* Administered, installed & troubleshot Microsoft Windows 2000, 2003 & 2008 Enterprise & Standard Server Editions
* Extended support to the VM environment including 140 ESX hosts & 2800+ guest machines

**Sep ’12 – Nov ’13 with Data Core Technologies Pvt. Ltd. (deployed at Accenture Services Pvt. Ltd.), Bengaluru, as Windows Administrator****Highlights:*** Administered, installed & troubleshot Microsoft Windows 2000, 2003 & 2008 Enterprise & Standard Server Editions
* Managed data center & shares and space quota file screening on File Servers
* Involved with RAID administration and MS Windows Server Security

**Apr ’10 – Sep ’11 & Jan ’12 – May ’12 with Scio Inspire Consulting (P) Ltd., Chennai, as Windows Admin****Highlights:*** Provided remote support to 150+ servers across North America & India
* Managed L2 issues & client-side escalation related to Windows server 2003 & 2008

**Dec ’08 – Apr ’10 with Accel Frontline Ltd., Chennai, as Desktop Engineer****Highlights:*** Provided L2 Support for 50 Windows servers spread across South India

 Personal Details**Date of Birth:** 6th November1985**Languages Known:** Tamil, Malayalam, English and Kannada **Driving License** : Bahrain Valid International License |

 **ANNEXURE (Knowledge Purview)**

**VMware Knowledge:**

* VMware Virtualization technologies such as vSphere ESXi 5.x/6.0 vCenter 5.x/6.0
* VxRail E560 F, Stretched Cluster, TOR Switches, Cisco SAN Switch
* Adding ESX, creating and configuring datacenter and clusters in the vCenter server
* VMWare Infrastructure Administration and management with VxRail knowledge
* VMware Portfolio including vSphere, NSX, vSAN, & VxRail hyper converged systems
* Convergence and Hyper-convergence technical resource for Telstra specializing in customer speaking engagements and designing solutions with VxRail product lines.
* vSphere 5.0, 5.1 and 6.0 including features like HA and DRS
* Troubleshooting:
* Performance of CPU, Memory, Disk, NIC cards on VM
* Vmotion and SVmotion related issues
* Managing Resource pools, Setting Reservation, Shares and Limits
* Configuring:
* vSphere HA and Syslog
* DRS cluster, EVC cluster and Storage DRS
* Alarms and Scheduled tasks
* vSphere Standard Switches (VSS) and distributed virtual Switches (VDS)
* LUN’S to ESXi Servers and extending the data stores
* Upgrading the ESXi servers from versions 5.1 to 5.5 and 5.5 to 6.O using VMware update manager
* Creating Virtual Switches & Port groups in virtual Environment
* Storage performance issues those can cause the VMs slowness using ESXTOP and related tools
* Analyzing:
* ESXi PSOD issues
* ESXi logs for faults and performance related in case of issues and while supervising RCA

**CISCO UCS Knowledge:**

* Creating service profiles based on the infrastructure design and the requirement of resources to be available in the operating system and assigning them to blades
* Configuring Fabric interconnects in HA cluster and prepare them for the infrastructure
* Installing and boot OS from local storage and SAN storage
* Hardware issues and resolution in UCS B series blades and chassis
* Troubleshooting on the level of nxos

**Windows Skills:**

* Installing, administering & troubleshooting Windows 2003, 2008, 2016 & 2019 Server
* Managing: Active Directory Migration
* User Administration and generating bulk user accounts as per requirement
* Designing & implementing Windows 2003 & 2008 Server, trust relationships Domains & Active Directory
* Configuring:
* DHCP & DNS ,Outlook 2003, 2007 and 2010