Joji Thomas Eapen

System Analyst

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+973 39194186 (BAH)

An ambitious, accomplished and dedicated System Analyst, experienced in IT field more than 8 years of experiences, who has an intense interest and keen enthusiasm for software and technology. Expert at troubleshooting and resolving end user IT problems via telephone, e-mail, helpdesk and in person. Seasoned software developer. Right now, wants to work in a tech centric and challenging environment where there will be room for future career progression. History mentoring and training others in best practices.

SKILLS

- *Network engineering*
- *Firewalls and endpoint security*
- *Cisco wireless routers and switches*
- *Network configuration and support*
- *VoIP knowledge*
- *Technology research*
- *Windows operating systems*
- *Technical support*
- *System administration*
- *Active Directory knowledge*
- *GUI and tools*
- *Programming and design skills*
- *Software Development Lifecycle*
- *Database servers*
- *Fluent in C#*
- *DevExpress*
- *Visual SourceSafe*

EXPERIENCE

System Analyst / Alyousuf Exchange & Money Transfers –Head Office –Manama, Capital Governorate, Bahrain

10/2015- Present

Working as a System Analyst, Coordinated and implemented network security measures to protect data Developed solutions by preparing and evaluating alternative workflow options. Works in both networking Security and software Development.

- ❖ *Being the primary point of contact for work colleagues and senior managers.*
- ❖ *Undertaking routine installations and de-installations of IT hardware and software.*
- ❖ *Works as a first and second line of support to customers.*
- ❖ *Carrying out on-going maintenance of IT systems.*
- ❖ *Not afraid to change established ways.*
- ❖ *Providing feedback in a clear and easy to understand manner.*
- ❖ *Highly collaborative by nature and willing to meet people more than half way.*
- ❖ *Preparing system flow diagrams.*
- ❖ *Logging help desk calls.*
- ❖ *Providing technical leadership, coaching and mentoring to less-experienced individuals*
- ❖ *Assisting customers with troubleshooting technical issues.*
- ❖ *Collecting information about how a system works.*
- ❖ *Experience with VPN technology and antivirus, antispyware and security technologies.*
- ❖ *Readily sharing information and insights with other team members.*
- ❖ *Writing validation documentation.*
- ❖ *Able to work effectively both in a team and individually.*
- ❖ *Maintaining up-to-date knowledge of current information technology techniques and tools.*

  - ✓ *Networking Security*

- ❖ *Configuring LAN, WAN, Wireless and edge security equipment.*
- ❖ *Installation commissioning and configuration of Firewalls like sonic wall.*
- ❖ *Configuring VPN , customizing policies Installation configuration and support for Cisco,*
- ❖ *Avaya, Dell, Data/Wireless solutions.*
- ❖ *Knowledge of routers, firewalls, routing protocols, and switches.*
- ❖ *Working on security firewalls like ASA along with sonic wall.*
- ❖ *Replacing branch hardware with new routers and switches.*
- ❖ *Experience with transitioning networks.*
- ❖ *Configuring and Handling IP Phones, Avaya.*

  - ✓ *Software Developer*

- ❖ *Worked as a Developer in Developing Financial Software.*
- ❖ *Developer in the team for designing and developing the application using Microsoft   advanced technologies Microsoft Visual Studio .Net, C#, SQL Server.*
- ❖ *Designed and developed WCF Web Services so that the systems existing can communicate and pass accurate information*
- ❖ *Developed the classes using C#, which incorporate N-tier architecture and database connectivity.*
- ❖ *Developed forms with data bound controls like DataGrid using the methods Data Binding.*
- ❖ *Developed the reporting Session (Xtra Reports).*

Junior Software Developer / Green FX W.L.L - Tally Bahrain, Manama, Capital Governorate, Bahrain

04/2014 – 10/2015

- ❖ *Developing windows application using C#.Net, WPF, Visual Studio 2013 and SQL Server 2008.*
- ❖ *Designing WPF Forms, Custom Controls and User Controls using XAML language for interactive UI.*
- ❖ *Developed the rich visual components through WPF using XAML and DevExpress.*
- ❖ *Completed full life-cycle applications with spiral process, water   fall, and incremental software development with emphasis on performance, scalability, and security.*
- ❖ *Effective in working independently and collaboratively in teams Responsible for creating and developing the assigned task.*
- ❖ *Used Binding, Styles, Data Template, Control Template, Converters, Layout Panels in XAML*
- ❖ *Developed the Dev Express Reports.*
- ❖ *Write stored procedures in SQL Server*

Android & Junior Java Programmer/ AiMSoft Solutions, Kazhakkoottam, Kerala, India

05/2011-03/2014

- ❖ *Hands on experience on Core Java, JDBC, Servlets, JSP, JavaScript and Hibernate.*
- ❖ *Hands on experience in using Tomcat servers.*
- ❖ *Hands on experience in using Eclipse Developer Studio and Toad.*
- ❖ *Experience in Oracle database.*
- ❖ *Good Team player and also have ability to work independently.*
- ❖ *Adaptive to learn new technologies.*
- ❖ *Helped design form validation programs using HTML and JavaScript.*
- ❖ *Contributed to development of client side and server side codes for external and internal web applications.*
- ❖ *Provided assistance and support to programming team members as required*

PROJECTS

1. ***Ezdan Project Holding Company(Ezdaan.com)***
   Sept 2019-Jan 2020

   Tools used to Develop : WordPress
   Language used : Php
   Back End Tool :My Sql Server

   It is a website for the Saudi Based Company Ezdan Project Holding Company (www.ezdaan.com), in this site used the modern and professional interface, visitors' statistics, security encrypted passwords and site optimization according to the company requirements.

2. ***Alyousuf Internal Portal(Alyex.com)***
   Aug 2019-Nov 2019

   Tools used to Develop : WordPress
   Language used : Php
   Back End Tool :My Sql Server

   It is an internal website for the Aluousuf Exchange ,works in between the employees and branches and with managements which having the tickets system for each users , inventory System and other features.

3. ***Finance Account (Corex)***
   October 2015 to 2018

   Tools used to Develop : Microsoft Visual Studio and Dev Express
   Language used : c#,.net ,(WPF)
   Back End Tool :Sql Server

   *It is an Exchange Software(**AlyousufExchange**) , in this the TTOUT, TTIn, FCBuy, FCSell are the main modules in this project., I Done the FCBuy and FC Sell Part it Configurations also Done the reports of various forms and Dynamic Reports of daily Currency rates ,Currency Variation and also the Different types of Charts Diagram.*

4. **Indian Club and Indian Kitchen**
   July 2015 - October 2015

   Tools used to Develop : Microsoft Visual Studio and Dev Express
   Language used : c#,.net ,(WPF)
   Back End Tool :Sql Server

   A project Done For **"Indian Club and Indian Kitchen"** Bahrain. I worked as a team member , done the Some master part Design and Coding and Reporting section also importing the Master values to database(from the current values they using).Also Report portion is done to Export to any Format and also the reports of various forms used Xtra Reports and Crystal Reports

5. **BMMI(Bahrain Maritime & Mercantile International)**
   September 2014 - July 2015

   Tools used to Develop : Microsoft Visual Studio and Dev Express
   Language used : c#,.net
   Back End Tool :Sql Server

   A project Done For **"BMMI"** Bahrain. It having 4 modules Inventory,Facility,Hotel, and Restaurants. I worked as a team member, done the master part of each module design and coding and the mainly the reporting section in each modules also importing the Master values to database.Also done the main Report Section using DeveXpress Reports XtraReports

6. **Kerala Tourism Mart**
   August 2012 - January 2013

   Tools used to Develop : Eclipse
   Language used : Java
   Back End Tool :My SQL

   It is done for the "Kerala Tourism", which shows the tourist places in Kerala with the details of hotels, foods etc. Worked as the one of the member of the project. Done JavaScript coding. in this it shows the various packages of the Tour . Online Booking also Available.

7. **Parish Management Information System**
   August 2011 - June 2012

   Tools used to Develop : Eclipse
   Language used : Java
   Back End Tool :My SQL

   It is done for The "**Catholic Church**" for the academic church record details. Having following modules Family Details, Baptism Details, Death Details, and Marriage Details. Worked as member of technical design developer of the project by Software Requirement Specifications(SRS) document. Written technical design document (TDD) containing the technical design using UML class Diagrams, description of each classes/components used. Connectivity of databases, GUI Developer.

CERTIFICATES

- ❖ ComTIA Network N+
- ❖ Android
- ❖ ASP.Net

EDUCATION

- ❖ **Masters in Computer Application(MCA)**
  Mar Athanasius College for Advanced Studies Tiruvalla, Kerala.
  Mahatma Gandhi University 2011.
- ❖ **Degree: B Sc Computer Science**
  MarThoma College Of Science And Technology, Chadayamangalam, Kerala.
  Kerala University 2008.

TRAINING

- ❖ Attend Training in Faith Infotech at Technopark, Thiruvananthapuram.
- ❖ Attend Training in AiMSoft Solution for Java, Thiruvananthapuram.
- ❖ Attend Training for Android in Focus InfoTech, Ernakulum

PERSONAL DETAILS

Present: **Flat:22, Building 2674, Road 1851, Hoora, Manama, Bahrain**
Permanent: **Mangala Vilasam,**
           Mylom Po Kottarakara, Kollam, Kerala, India
           Pin :691560
Gender: **Male**
Date of Birth: **03-Jan-1987**
Marital Status: **Married**
Passport No: **K4901425**
Driving license**: Bahrain** and **India**

LANGUAGES KNOWN

Language	Proficiency
English	■ ■ ■ ■ ■
Malayalam	■ ■ ■ ■ ■
Tamil	■ ■ ■ □ □
Hindi	■ □ □ □ □

REFERENCE:- Available on Request