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| **H:\ARP ISSUES ESCALATION FORMAT\photo.jpg**  **NAME:D.V.BIBIN**  **ADDRESS FOR CORRESPONDENCE**  3/9BTHANIVILAI VEEDU, MUNCHARAI PUTHUKADAI (PO) KANYA KUMARI (DT)TAMIL NADU-629171 INDIA  **Mobile :33097280**  **Watsapp:** +918056928097  +97333097280  **Email ID:** [dvbibin@gmail.com](mailto:dvbibin@gmail.com)  [dvbibin20@gmail.com](mailto:dvbibin20@gmail.com)  **Passport no:**k8965715  Personal Profile  Date of Birth:  9thNovember1989  Father:DHAMODHARAN  Mother:VIJAYAM  Gender : Male  Nationality : Indian  Marital Status: Single | **CURRICULUM VITAE**  **CAREER OBJECTIVE**  Seeking a position to utilize my skills and abilities in a company that offers professional growth while being resourceful, innovative and serviceable, also good communication skills, interpersonal skills and fast learning abilities.  Myselfwitha  **WORK EXPERIENCE**  **1.**Serco Global Services was worked in the company as “ Customer Service Associate”in Grade E01 at Bangalore Location from 25thjune 2012 to 19th August.  co  **2.**Completed training as a Trainee Technical Assistant in Quality Control and Technical Services in Air India Express Engineering, MRO Facility, (Boeing 737-800 NG aircrafts), Trivandrum, Kerala.  **Wo rk Work Description**   * Coordinates timing of purchase, acceptance and routing of materials based on program needs * Drive material quality for programs through inspections, analysis, and testing * Making of consumables, tools and expendable’s list as per Boeing Task Cards. * Ensure materials are ready and available for programs and Controls excess, insufficient, or deficient materials. * Maintaining proper coordination with Aircraft Tool Store, Bonded Store and Maintenance Department. * Man Hour review is done in every two months and corresponding list to be made for the meeting relating man hour.   **3**.Worked as Real communication in Reliance company “Store manager at Trivandrum Location from 1st september2012 to 30stjune 2014.  **4.** Worked employee as” Market xcel Data matrix pvt ltd” in designation RM(Relationship manager) at Trivandrum location from 10th January to 10th October 2018.  **5**. Worked onroll employee as Reliance rcom company in designation CSO(caf signed officier).  2.  **WORR** |

**Work Description**

- Independently responsible for acceptance / rejection of customer activation based on his own judgment in line with laid down regulatory requirements.

- Responsible for physical signoff of all activations (ensure all the checks and processes are carried out and mandatory fields in the Customer Acquisition Form (CAF) are filled before sign-off).

- Oversee service provider staff.

- Do random sample audit of Data Entry, Scanning, and dispatch of the forms to Circle/Zonal Warehouse.

- Report any discrepancies on a daily basis to ZCSH, Partner and Circle Activation Lead.

**EDUCATIONAL QUALIFICATION**

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| Academic Qualification | Name of the Institution | Board/University | Year of Passing | Percentage |
| B.E.(Aeronautical Engineering) | PSN College of Engineering and Technology | Anna University | 2011 | 73% |
| HSC | GOV Higher Secondary School, Muncharai | State Board | 2007 | 67% |
| SSLC | KABDM Higher SecondarySchool, Painkulam. | Matriculation Board | 2005 | 62% |

**TECHNICAL SKILLS**

OTHERS: Fair knowledge in Internet and MS Office

**PERSONAL SKILLS**

* Comprehensive problem solving abilities.
* Ability to deal with people diplomatically.
* Willingness to learn, team facilitator, hard worker.

**HOBBIES**

* Playing Cricket, Internet Browsing and shopping.
* Personal hobby is listening music.

**DECALARATION**

I hereby declare that the above particulars given are true to the best of my knowledge and belief.

Place: Yours sincerely,

Date: [**D.V.BIBIN**]