***SERVICE MANAGEMENT - AUTOMOBILE -*** After Sales & Service Manager

 **COVERING LETTER.**

Dear Sir,

Greetings,

Reference to the above captioned subject. Please find attached my CV for your perusal.

I'm an Automotive After Sales Management Professional with rich experience of 23+ years of experience in various field of OEM - Automotive After Sales Services. With the extensive knowledge gained during my career life, I am confident of handling a Senior Position in the NSD or Service Operations or After Sales Department.

Worked as **Service Manager** for Dealership Service - Mitsubishi, Fuso, Morris Garage, Brilliant Auto, Jinbie in Zayani Motors, BAHRAIN and previously with JMC & Tata Motors/Fiat.

Recently Worked as GM Operations / Service Operations in Lazer Group WLL, with Multiple Branches (7 nos) operations handling service and Management

All PASSENGER and COMMERCIAL divisions in INDIA & Abroad.

**Passenger Division:** Brands: TATA Motors, MG, Mitsubishi.

**Commercial Division**: Brands: TATA, JMC, Grand Tiger (ZX Auto), Jinbie & Mitsubishi FUSO

* A competent professional with 23 years of experience in:
* Financial/Monetary: (Revenue/Cost)
* Customer/Client: (Internal/External)
* Suppliers/Vendors: (Regulators/Others)
* People/Employee: (Unit/Branch wide)
* Internal Processes/Practices: (Quality/Productivity/Compliance/Reporting)
* Introducing New business, Compliance with annual operation and maintenance budget and control expenses.
* Objectives with facilities management and operational activities.
* Monitor and control variable cost.
* Meet customer needs, standard quality, time frame.
* Strategic planning with management principles involved reasources modeling,leadership technique and methods.
* Business relationship vendors and suppliers selections and review as per requirement and management policies.
* Maintenance staff role model leadership, Support, coordinate, Cooperative working relationship.
* Analyzing problems, quick and time frame work done,
* Manage reports, Efficiency, Plans, standard, budget.
* Apply and implement departmental policies and procedures, align the goals and objectives with operational plans, with the Management requirement and reginal directors.

If there exist any suitable position, please consider me as a candidate.

Joining time: immediate

With best regards

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