RINU CHACKO

Software Functional Consultant / Implementation Specialist

Linkedin : https://www.linkedin.com/in/rinu-chacko-777616184/

My objective is to work with a reputed firm where in all the organizational responsibilities bestowed on me will be carried out duly by exploiting all my skills and knowledge to the maximum, thereby widening the scope of my experience and exposure to the global economic market. To be software consultant position with a software consulting firm where I can offer assistance to clients in reviewing and implementing effective changes into business processes.

CONTACT INFO

Phone : +973 36067368

Email : rck080@gmail.com

Skype : rck080

Location : Bahrain

EXPERTISES
- Project Management
- Training and knowledge transfer
- MySQL
- Odoo ERP
- HIMS
- EMR
- LIS and RIS
- HIPPA
- ePHARMA
- Requirement Analysis
- GAP Analysis
- CRM
- RCM
- Inventory and Warehouse Management
- UAT and BAT
- End to End Implementation and Functional Consulting

ON SITE PROJECTS
- Al Jafel International Hospital, Saudi
- Sumuo Medical Complex , Saudi
- Bright Specialist Clinics , Saudi
- Clinica Joelle , Saudi
- IBN Rushd Clinics , Bahrain
- Al Arrayad Eye Center , Bahrain
- Central Medical Laboratories , Bahrain
- Al Ikhthiyar Clinics , Qatar

EDUCATION
- Diploma in Applied Electronics Engineering From Board of Technical Education 2011-2014 (3 Years)
- Diploma in VB.net, Royal Institute of Technical Studies, Kerala, India

HOBBIES
- Photography
- Film Making and Story telling
- Movies
- Writting

REFERENCES

Available upon request

WORK EXPERENCES

MMA Synergy | 2020 - Present   (Bahrain)
Sr. Implementation Specialist / Functional Consultant
- Responsible for handling the End to End configuration of ODOO ERP for new customers
- Responsible for working with users for requirement gathering and Project Management
- Conducting Pre-Sales demo
- Assist in UAT by testing, coordinating and troubleshooting the issues reported during the UAT
- Manage strategic projects in all business sectors and deliver business transformation
- End User training and Go Live/ Post Go Live support
- Bug Management and Communicating With Service & Development Teams
- Engage and individually manage a large volume of key customer accounts

Unisis Solutions (MeDAS) | 2017 - 2020   (Saudi Arabia, Bahrain and Qatar)
Software Functional Consultant / Implementation Specialist
- Software implementation in Bahrain, Saudi Arabia and Qatar for Poly clinics, Diagnostic centers, Day surgery centers and Hospitals
- Completed multiple single-resource implementations to project sign-off
- Initiate projects with Kick-off meetings and present tentative project plan
- Analyze and understand client requirements, and fit work processes with product features and workflows
- Identify gaps and provide recommendations for development and implementations
- Knowledge transfer and Training end users.
- Product test and Client Acceptance Testing
- Go live and Post Live Support
- Maintaining Product integrity, Updates
- Bridging the gap between the Client and the technical team
- Change Request Evaluation & Management.
- Bug Management and Communicating With Service & Development Teams.
- Coordinate and collaborate workflow processes and issues in designing, programming and testing
- Conducting Pre sales meetings & demos
- Team Player, effectively work with teams to complete large projects