

Dear Ma'am / Sir,

My name is Mahmood Jaafar, Bahraini and 27 years old. I have a Diploma in Commercial Studies from University of Bahrain. I have experience as Customer Service Officer in Red Tag since November 2015 till present, also as a Sales Associate in Al-Rashid Group - Emax Electronics (Since April 2013 To February 2015). My responsibilities are serving the customers by greeting them and Assisting them, solving customers issues, insure that all the staff doing customer service, selling floor product, achieve targets, ordering stock. I have a training certificate from Ministry of Municipalities & Agriculture in HR Department, a certificate from THE "WOW" FACTOR WORKSHOP + Selling Is Service: A New Paradigm from Yellow Hat Training, a certificate from Impact Institute in Sales Growth, a certificate in Self-Motivation Skills + Problem Solving & Decision Making certificate from Business Avenue Training Center (BATC). I hope that I will join the company so I put my experience in its hand to achieve the company targets and growth my skills.

Thanks & Regards

Mahmood Jaafar

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