



EMAD NAGEH MARIE

(CASHIER, SALESMAN, CUSTOMER SERVICE)

PERSONAL DATA

- ✚ **Address:** Arad – Muharraq - Bahrain
- ✚ **Mobile&WhatsApp:** 39325215
- ✚ **Email:** amad.nageh.ar@gmail.com
- ✚ **LinkedIn Profile:**
<https://www.linkedin.com/in/emad-nag-532931194>
- ✚ **Birth Date:** 27/06/1992
- ✚ **Marital Status:** Single
- ✚ **Military Status:** Completed
- ✚ **Nationality:** Egyptian
- ✚ **Passport:** A20353207 Valid until April 2024
- ✚ **status:** Ready to join immediately

OBJECTIVE

Looking to join a progressive organization that has a competitive environment where I can enhance my personal and professional capabilities and use my skills, abilities and commitment to perform quality work and achieve target goals
And I can manage different work areas as clear above in my title :Cashier _ Sales man_ Customer Service representative

EDUCATION

- ✚ Bachelor of Art Department of Philosophy • 2013 Minia University
- ✚ Educational Diploma from OCT 2015 to JUN

EXPERIENCES

(Cinema work)-Novo Cinemas

April 2019 to June 2020

Responsibilities : Food and beverage department
Concessioner: Cashier

- ✚ Advised customers on purchases
- ✚ Provide excellent customer services. Greeting Customers and present menus
- ✚ Make suggestions based on their preferences and serve Food / drinks orders .
- ✚ Counted cash; and reconciled charge sales and cash receipts with total sales to verify accuracy of transactions
- ✚ Responsible for the inventory of all products and receiving delivers and maintain the process that monitors expiration dates
- ✚ Catering food and drink in little time

Jewelry in Concord Hotel MarsaAlam

Mar 2017 To Jan 2018

Responsibilities: sales man

- ✚ Keep the work area tidy and clean Stockiest sales tracking .
- ✚ Focus on brand distribution.
- ✚ Answer customer is questions and cross-sell/upsell Products .
- ✚ Regular Account tally with distributer and retailers.
- ✚ To increase sales in my territory by extending coverage and appointing new distributors and retailers.

2016

COMPUTER SKILLS

- ✚ Microsoft office (Word, Excel, PowerPoint)
- ✚ Internet
- ✚ Typing English/Arabic

LANGUAGE

- ✚ **ARABIC:** Mother Tongue
- ✚ **ENGLISH:** Very Good Reading, Writing and Speaking

PERSONAL SKILLS

- ✚ Researcher
- ✚ Self-study
- ✚ Team Work
- ✚ Dependable
- ✚ Communication skills
- ✚ Cooperative, Ambitious

REFERENCES

Will be furnished on request

ETISAL International

Sept 2016 To Feb 2017

Responsibilities: Customer service

- ✚ Handling customer's complaints and inquiries and providing solutions to their problems
- ✚ coordinating with other departments to solve customers' complaints.
- ✚ Meeting targets to be achieved
- ✚ Creating and closing business opportunities;
- ✚ Ensuring customer service satisfaction and good client relationships.
- ✚ Active new line of Etisalatsim cards