# MUHAMMAD ANWAR BALOUCH

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## **Professional Summary**

Passionate in automobile field with more than 10 years of experience in different areas. Proficient in recommending the best solution to the customer with variety of interpersonal skills. Able to create new leads and maintain good relationship with the existing customers and thrive to increase sales.

#### **Personal Skills**

- Analytical
- Self-motivated
- Dedicated Team Player
- Excellent in multi-tasking
- Quick Learner

- Goal-oriented
- Highly competitive
- Flexible

# **Professional History**

#### **Senior Accountant**

City Cars Centre

Sep 2009 - Present

#### Accountancy / Costing

- Bookkeeping of complete financial records including cash, bank accounts & ledgers
- Complete monthly bank and balance sheet reconciliation
- Calculate the entire cost of vehicle that includes auctions, freights and import duties
- Maintain financial activities such as preparation of yearly budgets, cash flows and purchases
- Oversight of accounts receivables and the documentation of sales and purchases of the vehicles
- Preparation of monthly financial statements that compare actual budget on a monthly and year to date basis and comparison of actual to previous year
- Prepare salaries and wages of the entire staff

## **Senior Sales Executive**

City Cars Centre

Mar 2011 - Present

## Sales & Relationship Building

- Comprehend customers' mind and suggest the best option
- Search for the potential customers
- Visit Showrooms with the customers/buyers
- Communicate with the showrooms for automobiles
- Review the documents and maintain files
- Deliver extraordinary customer service and after sales service

City Cars Centre May 2012 – Present

#### **Import**

- Search for the feasible automobiles & make the online biddings in various auctions including American, Japanese and Australian auctions
- Prepare the import documents as per auction & import procedures
- Correspond with the shipper and clearing/forwarding companies for smooth clearing of vehicles from the port
- Management of remittances/payment systems to the shipper/car owners
- Prepare pay orders as per Pakistan Customs Requirements

#### **Senior Administration Officer**

City Cars Centre Jan 2013 – Present

#### Administration

- Regulate the entire operations of the showroom
- Prepare documents related to sale and purchase of automobiles
- Utilization of the staff and assign daily targets to them
- Direct and train lower level staff to receive and serve the customers in a good manner

## **Sole Proprietor/Owner**

Auto Lube (Oil Change and Car Service Outlet)

Jan-2018 - Present

#### Supervision

- Supervise entire operations related to Oil Change and Service
- Direct workers/staff
- Direct suppliers/vendors
- Plan and maintain the monthly oil stock

#### Sales

- Brainstorming ideas to escalate sales
- Identify customers' needs and provide solution/product
- Deliver value-added services
- Focus on relationship building and search for potential leads
- Handle customer complain / claims
- Prepare sales invoices

### Costing

- Prepare monthly budget
- Set goals to trim down the operation expenses
- Forecast annual sales budget
- Forecast the expansion costs for service station
- Focus on the tradeoffs related to sales & operations

# **Education**

Intermediate Commerce	2009
Matriculation Science	2007

# **IT Skills**

• Proficient in Microsoft Office

• Proficient in Emailing (Outlook)

# **Personal Data**

Marital Status : Married
Date of Birth : Feb 11, 1990
Religion : Islam
Nationality : Pakistani

Languages Known : English and UrduPassport Number : CT3793912