# Monsour Oligario Palomaria

Flat 2 Bldg. 524 Road 2105 Block 321, Al Gudaibiyah

Kingdom of Bahrain Passport # P2525982A

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## **OBJECTIVE**

To work for the prestigious organization with all my efficiency, diligence and integrity for taking the company to the next level and enhancing the profits of the company and heightening the strong customer rapport. My active experience and communication skills can help in achieving the customer satisfaction.

#### **EDUCATION**

Tertiary : BS Hotel and Restaurant Management

National College of Science and Technology

Amafel Bldg. Aguinaldo Highway, Dasmariñas, Cavite, Philippines

2006 - 2010

Secondary : Dasmariñas North National High School

San Isidro Labrador I, DBB-G, Dasmariñas, Cavite, Philippines

2002 - 2006

Primary : Salitran Elementary School

Salitran II, Dasmariñas, Cavite, Philippines

1996 - 2002

#### **WORK EXPERIENCE**

July 01, 2017 – Retail and Service Officer - UAE Exchange Centre

Present Kingdom of Bahrain

Tel # +973-17228224

### Job Responsibilities:

Serves customers by completing account transactions

• Cross-Sells products and services

• Handling AML inquiry of the branch

• Attending customer query and complaints

May 31, 2013 – Administrative Assistant cum Secretary - Al Khalaf International Bldg. 220 Road 2903 Block 329 Salmaniya, Kingdom of Bahrain Tel # +973 17256262

# Job Responsibilities:

- Attending incoming calls and handling correspondence
- Handling Visa and CPR processing
- Handling filing
- Maintaining diaries and arranging appointments

Feb 2011– Restaurant Store Manager - Mang Inasal Philippines
May 2013 Central Mall – Salitran, Dasmariñas City, Cavite Phi lippines 4114

### **Job Responsibilities:**

- Responsible for daily operation
- Handling ordering and inventories
- Attending customer query and complaints
- Preparing monthly PNL report
- Hiring of staff

June 26, 2008 – Restaurant Team Member (Dining/Cashier)
Nov. 26, 2008 KFC Restaurant – Wholesome Food Inc.SM City Dasmariñas
San Agustin I, Dasmariñas, Cavite, Philippines
Tel. # (046) 973-02-00

#### **INTERNSHIPS AND SEMINAR**

Feb. 26, 2010 – Apr. 11, 2010	On-The-Job-Training (350 hrs.) Citadel Inn Makati, 5007 P. Burgos St. Bel-Air, Makati City Tel # (632) 897-2370
Nov. 17 2007 – Feb. 18, 2008	On-The-Job-Training (350 hrs.) Max's Restaurant, SM City Dasmariñas San Agustin I, Dasmariñas, Cavite, Philippines Tel # (046) 432-31-41
Aug. 10, 2008	Front Office Management System Fidelio DLSU – College of St. Benilde International Center Arellano ave. Malate, Manila

## **SKILLS**

- Computer Literate
- Hard working and flexible
- Can handle work pressure

## PERSONAL DATA

Birth date : March 27, 1990 Age : 30 years old

Birthplace : Dasmariñas, Cavite, Philippines

Citizenship : Filipino Status : Singlec

Religion : Roman Catholic

Height : 175 cm Weight : 120 lbs.

## **CHARACTER REFERENCES**

Upon request.

I hereby certify that the above information's are true and correct to the best of my knowledge.