



Sayed Husain Shubbar

Business Administration

PROFILE

Focused Business Administrator aiming to leverage the knowledge of process optimization and business operations to increase efficiency and streamline business tasks. Resourceful and passionate with an aptitude for networking and building strong industry connections. Talented in gathering, analyzing and defining business requirements to understand operations, needs and expectations.

WORK EXPERIENCE

RELATIONSHIP MANAGER

AHLAN APP

CONDUCT BUSINESS REVIEWS WITH THE CLIENTS AND IDENTIFY BUSINESS OPPORTUNITIES AND BUSINESS RELATIONSHIPS WHICH RESULTS IN THE ACHIEVEMENT OF INCREASE REVENUE, PROFITABILITY AND MARKET SHARE.

Clint Relationship

Hungerstation

Provide excellent service and support in order to build strong relationship and resolve operational issues between clients/ restaurant and company.

Make sure that the menus of the clients are up to date at all times.

Optimize the restaurant content.

Dispatcher

Hungerstation

Support riders and solve their issues to make sure the order complete successfully.

Teller

Bahrain credit

Executed customer transactions, including deposits, withdrawals, money orders and checks.

Upheld strict financial controls by keeping funds secure and accurately transferring monies.

Rapidly and efficiently prepared customer and ATM cash and change orders. stopping payments or investigating identity theft.

Checked amount details and fraud markers for transaction papers such as checks and money orders.

Customer Service Representative

Viva Telecommunication

Liaised with customers, management and sales team to better understand customer needs and recommend appropriate solutions.

Offered advice and assistance to customers, paying attention to special needs or wants.

Entered customer interaction details in the system to track requests, document problems and record solutions offered.

Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.

CONTACT

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Bahrain

STRENGTHS

SELF-MOTIVATION

LEADERSHIP

VISION

PROBLEM-SOLVING

LEARNING

NETWORKING

SKILLS

Business Management

Process optimization

Strategic Planning

Customer Service

MS Office

LANGUAGES

Arabic



English



EDUCATION

2014-2017

BSc. Business Administration

Limkokwing University, UK & Malaysia

2013-2014

Foundation in Business
Legenda university - Malaysia

2012-2013

English language course
Sheffield city college -UK