CURRICULUM VITAE

Personal Information:

- Name: Sayed Ali Jalal Al-Hashemi
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Objectives:

To have challenging career, to work on the cutting edge technologies that could challenge my traits and provide me an opportunity for professional growth. I believe in making a positive impact in workplace.

Work Experience

- **System Analyst**: **Leanium Technologies**   July 2019 – Current
  - Collect and prioritize user requirements.
  - Prepare technical documentation.
  - Track and manage project execution from initiation to delivery phase.
  - Review codes written by developers.
  - Validates results by testing program.
  - Collect feedback from customers.
  - Support clients by providing training and user manual documentation.

- **System Analyst**: **Smart Access Technology**   Dec 2018 – June 2019
  - Understanding business and technology needs.
  - Conferring with teams to prioritize needs.
  - Validating test routines and schedules to ensure that test cases address all browser and device types.
  - Gathering feedback from end users to continue improving systems.
  - Identifying problems uncovered by customer feedback and testing, and correcting or referring problems to appropriate personnel for correction.
  - Determining user needs by analyzing technical requirements.

- **Trainee**: **Ministry of Foreign Affairs**   Feb 2018 – Apr 2018
  - Requirements gathering and analysis the requirements.
  - Working with Microsoft SQL server (querying DB, write procedures & functions, and working with other DB objects).
  - Involved in different phases of application development application design, application implementation, application testing and validating and finally application deployment.
  - Dealing with web application Servers.
  - Developed user manual for the system as part of system documentation.
  - IT Help Desk Support: Troubleshooting, Network and Hardware Issues.

- **IT Help Desk Support**: Frsan Palace Hotel W.L.L.   **Feb 2016 – Jan 2017**
    - Handle calls from employees and provide sample instructions on the phone or visit them to provide the support and solve issues.
    - Install and configure computer hardware, operating systems and applications.
    - Monitor and maintain computer systems and networks.
    - Set up new user's accounts and profiles and deal with password issues.
    - Respond to numerous user's quires and generate reports that provide valuable insights.

Education

- 2013 –2018   Information System, Bachelor (BSc, BA)   University of Bahrain   GPA: 3.63

Achievements

- Senior Project (**First Place Awarded at UOB for 2018 & Awarded from Tamkeen**):
    - Title: Online Drivers Reservation System.
    - Language used: HTML, CSS, PHP, JavaScript, jQuery, MySQL DB.
    - Overview: a fully functional website for controlling and managing the schedules between driving trainers and trainee in Kingdom of Bahrain. Also, help the driving trainees search for a suitable driving trainer according to their needs, and to help trainers to communicate with trainees.
- Alreem System
    - Language used: SQL and PL/SQL.
    - Overview: A database system that contain forms and reports for managing Alreem sales which it is instagram account.
- UOB Library Management System
    - Language used: Visual Basic and MS Access database.
    - Overview: The main functionality of the system is to help managing the library of UOB, and simplifying the process of overseeing, borrowing, returning, adding and removing books and to make the calculating bill process faster and easier.

Certificates

- Apr 2019   Mutamahin Program 2019   CFA Society Bahrain
- Feb 2019   Financial Analysis   BIBF
- Feb 2019   Critical Thinking and Creative Problem Solving   BIBF
- Jan 2019   Team Building   BIBF

Skills

- **Advanced command** of: MS Project, Excel, PowerPoint, Word.
- Development languages: **HTML**, CSS, **PHP**, JavaScript, C++, **C#**, VB, **ASP.NET**.
- Database: MySQL, **SQL Server**, Oracle.
- Cloud: MS Azure.

- **Technical Support Skills**
- **Communication Skill**
- **Ability to be a good team member as part of team**
- **Love to be challenged and achieve**
- **Languages**
  - Arabic   Native
  - English   Fluent