



MOHAMED ALHAMAD

CONTACT

☎ +973-36707720

☎ +973-39298099

✉ Alhamad.mohamed@gmail.com

in <https://www.linkedin.com/in/mohamed-alhamad-505522162/>

PERSONAL INFORMATION

Date Of Birth

10/08/1995

Material Status

Single

Nationality

Bahraini

Place of Residence

Bahrain

SKILLS

Languages

French

English

Arabic



Skills

Microsoft office

Marketing

Team working

Auditing

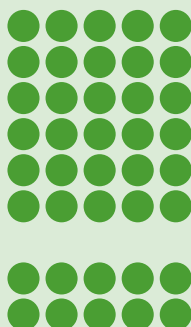
Accounting

Customer

service

Microsoft Excel

Multi tasking



EXPERIENCE

EXTERNAL AUDITOR(INTERN)

Ernst and Young | 12/2019 - 4/2020, Bahrain

- Performed all the auditing filed work including stock counts and Inspecting financial statements to catch errors, misstatements and fraud for C&I and insurance firms
- Audited internal control systems for C&I and Insurance firms
- Reported audit findings and recommended improvements in the final audit report

CUSTOMER CARE AGENT(PART-TIME)

GetBaqala | 08/2019 - 12/2019, Bahrain

- Promoted superior experience by addressing customer concerns demonstrating empathy and resolving problems swiftly by answering calls, emails, online chats and WhatsApp for two applications which are Baqlaat and GetBaqala
- Handled more than 50 customers all alone on busy days for Baqlaat and GetBaqala at the same time
- Collaborated with staff members to enhance customer service experience and exceed team goals through effective client satisfaction rates shared on the online chats

SALES REPRESENTATIVE (INTERN)

Batelco | 04/2016 - 07/2016, Bahrain

- Researched potential clients and markets by working from branches, telemarketing, road shows and direct sales
- Reached weekly sales targets in both home broadband and postpaid lines

EDUCATION

BACHELOR OF ACCOUNTING AND MARKETING

University of Bahrain | 01/2016 - 01/2020, Bahrain

3.15 GPA

SECONDARY CERTIFICATE

AlNaim Secondary School | 09/2011 - 09/2013, Bahrain

Commercial Major , 93.7 GPA

CERTIFICATIONS

- | | |
|---------|--|
| 05/2015 | DELF B2 <i>Institute of Touraine, Tours, France</i> French language diploma |
| 02/2015 | TCF (FRENCH KNOWLEDGE TEST) <i>University of Tours , Tours, France</i> LEVEL B2 , 412 PTS |
| 06/2014 | DELF B1 <i>Institute of Orléans , Orléans, France</i> French language diploma |
| 05/2014 | DELF A2 <i>Cavilam - French Alliance , Vichy , France</i> French language diploma |

COURSES

- | | |
|-------------------|---|
| 09/2017 - 01/2018 | CONSULTANCY <i>Etijah Conslutancy, Bahrain</i> Performed Feasibility study about a new project to be launched in Bahrain (diffusion tubes) |
| 09/2013 - 05/2015 | FRENCH LANGUAGE COURSES <i>Institute of Touraine , Tours, France</i> Intensified courses |
| 03/2010 - 09/2010 | ENGLISH COURSES <i>Dar-al-ma'rifa Institute, Bahrain</i> General English courses |
| 08/2008 | ENGLISH COURSE <i>British Council, Bahrain</i> General English course |

VOLUNTEER WORK

YOUTH CITY 2030

Ministry of Youth & Sports Affairs | 07/2019 - 08/2019
Youth city 2030 Intern

DIFFERENT VOLUNTEERING TEAMS

Different volunteering teams | 09/2013 - Present
Participating with teams in Bahrain and in France