**Radhika Yogasundaram**

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# Bahrain

### Summary

* **Having 4 Years and 5 Months(**Sep 2008 - May 2013**)** ofexperience in Software Testing, projects in Client/server, Web-based Technologies.
* Quick learner having right attitude to adapt in team or work independently for successful project delivery.
* Key skills include includes software testing best practices, software test management, test planning, test execution and reporting. Extensively involved in all aspects of testing including Black Box testing, GUI functionality, Regression, Database and Sanity Testing on many Client/Server, web applications, Mainframes.
* Quick learner having right attitude to adapt in team or work independently for successful project delivery.
* Took 7 years of break on my career to take care of my personal life to groom my kids and now it’s my time to take challenge in my career front to learn and grow with new technologies.

### OBJECTIVE

To perform to the best of my abilities in a creative and challenging environment where I can continuously improve and successfully deliver solutions to problems.

### QUALIFICATION

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| --- | --- |
| **Academic** |  |
| **Master in Science** (Software engineering) (Dec 2012)  Birla Institute of Technology Pilani, Rajasthan, Chennai. |  |
| **Bachelor of Computer Application** (May 2008)  M.O.P Vaishnav College, Chennai |  |
| **Higher Secondary School of Tamil Nadu** (Mar 2005)  Sarada Vidyalaya Girls Higher Secondary School, Chennai |  |
| **State Board Examination X std** (Mar 2003)  Sarada Vidyalaya Girls Higher Secondary School, Chennai |  |

### TECHNICAL SKILL

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| --- | --- |
| **Environment** | **Tools** |
| System skills | Windows 10 |
| Languages | C, C++, java |
| Web based | HTML, XML |
| Database | Oracle SQL Developer |
| Office tools | MS Office |
| Mainframe | File Aid, SPUFI, PLATIUNM DB2 Tool |
| Testing & Defect Management Tools | HP Quality Centre v 9.2 and ALM 11 |

### DOMAIN SKILLS

**Banking (Standard Bank, South Africa):**

Credit Account Management: Home loan/Vehicle Asset Finance/Business Personal

Lending/Low Income unsecured Lending, Customer Behavior Scoring, Debt Review

System, Status Codes, Computer Assisted Collection System CACS, AML (Anti Money

Laundering).

### AREAS OF EXPERTISE

* Credit Collection Models – Loan customers
* Functional Testing – Application testing
* Database Testing – Mainframe
* Functional & Technical Specification design
* Testing concepts and methodologies –V & waterfall model and Agile
* Strong & Excellent hands on Exposure in web testing.
* Proficient in software testing best practices, test planning, test execution and reporting.
* Extensively involved in all aspects of testing including
  + Black Box Testing
  + GUI functionality Testing
  + Adhoc Testing
  + Regression Testing
  + Database Testing
  + Sanity Testing on Client/Server.

### OVERALL RESPONSIBILITIES

* Involved in FSS understanding and analysis with Business Analyst.
* Responsible for transferring the knowledge on FSS understanding to the team members by conducting brain storming sessions.
* Responsible for extracting functional requirements and reviewing the requirements extracted by the team.
* Responsible for test planning and deriving strategy for functional testing.
* Responsible for analyzing the implementation of tools, techniques and methods at early stage of the project to reduce the efforts in all possible phases of testing.
* Responsible for estimating the efforts required for pre-testing and test execution.
* Responsible for coordinating between the customer and offshore team during test execution.
* Responsible for reporting the test execution statistics to customer on a daily basis.
* Responsible for tracking the defect until the closure of the defect.
* Responsible for publishing the Test Completion Report to customer upon completion of test execution.

### PROJECT DETAILS

* **Project #1:**

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| --- | --- |
| Title | **CACS Upgrade** |
| Client | Standard Bank of South Africa |
| Role | Tester |
| Type of Testing | System Integration Testing |
| Environment | Web application, Mainframe |
| Duration | Mar 2009 – Aug 2010 |

**Description:**

* This project is to ensure the consistency of collection system. Whenever there is an update in the CACS system, the same will get replicated in partner system (BDS, HLS) constantly.
* The project will reduces the manual intervention and to make sure the quality and stability of the system.
* Demographics changes made in SAP BP and verified in CACS system and vice versa.
* Report verification through Report Management Systems (RMS).
* Data mapping between CACS and SAP.
* **Project #2:**

|  |  |
| --- | --- |
| Title | **Go To Market1 –BR1 (Business Rule1)** |
| Client | Standard Bank of South Africa |
| Role | Test Engineer L1 |
| Type of Testing | System Integration Testing |
| Team size | 30 |
| Environment | Web application, Mainframe, |
| Duration | Sep 2010 – Mar 2011 |

**Description:**

* This project is to make sure the specific branch account functionalities are working fine in the newly developed system (NDS) and along with the legacy system.
* System focuses on migrating basic transaction offerings account into SAP.
* Handled System Integration testing and logged numerous critical defects.
* Achieved Wipro’s prestigious award of “Feather in my cap” for exceptional performance during test design phase.
* **Project #3:**

|  |  |
| --- | --- |
| Title | **BR2 – Credit-iCollect** |
| Client | Standard Bank of South Africa |
| Role | Test Engineer L2 |
| Type of Testing | System Integration Testing, RBT, Mainframe testing |
| Environment | Web application, Mainframe,QC |
| Duration | Jul 2011 – Dec 2012 |

**Description:**

* This project is to cross check any updates in the SAP system are reflecting in the CACS system and vice versa.
* Basis the comprehensive knowledge in CACS application and Risk based testing (RBT), only core functionalities where tested and identified critical defects from minimum test cases.
* Prepared SMTD (System Maintenance Technical Document) for the entire CACS functionalities
* Involved in Tech. Specification and gap analysis.

**Achievements:**

* Achieved 6.5 out of 7 in C-SAT for the CACS projects.
* Awarded “**Certificate of excellence**” from the client for handling the HLAD project efficiently.
* Received “**Employee of the month**” twice in my projects.