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| To continue exploring the nature of our competitive industry through the skills and talents that has been acquired in years of study and experience in the same fields of work*.* |

# Experience

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| **January 2019- March 2020**  **Waiter/Mamnoon Café/ Seef Mall, Seef District, Bahrain**   * Communicated with customers and staff to provide an ideal customer dining experience. * Assisted other servers as a team-player by delivering customer orders, refilling beverages and attending any requests. * Familiarized guests with menu and daily specials accurately recording food and drink orders, running meals, and tallying bills. * Kept server areas clean and socked during service hours to increase efficiency while serving tables. * Take accurate food and drinks orders, using a POS ordering software, order slips or by memorization * Operated the cash register, counted money, cashed out customers.   **October 2016 -December 2018**  **Waiter /Arman Hotel / Juffair, Bahrain**   * Provided excellent wait service to ensure satisfaction * Operated the cash register, counted money, cashed out customers. * Performed complete, opening, closing, and shift change duties to keep restaurant working efficiently and teams ready to meet customer needs. * Delivered food, refilled water, and streamlined the cleaning set up of tables on a team to create a faster turnover rate as measured by the POS system used in restaurant as well as provide excellent customer service. * Ensured prompt and courteous attention to customer needs while providing superb overall customer support * Comprehensive knowledge of food and drink products and pricing * Worked at a fast pace in a busy and loud environment * Maintained cleaning and supply of glass wares * Monitored the order in which customers must served * Served customers with alcoholic and non-alcoholic beverages, providing snacks such as crisps and nuts   **May 2014 -May 2016**  **Waiter /Banquet Server/Al Bander Hotel & Resort**/**Sitra, Bahrain**   * Responsible for the set up and take down for all events by organizing tablecloths, place settings, décor and water glasses on tables * Constantly replenished buffet table to assure guests were satisfied throughout their stay. * Ran food from kitchen to banquet hall on demand in fast paced settings * Supervised my entire area, ensured that coworkers followed their specific tasks * Collaborated with co-workers to complete task efficiently * Exceptional ability to multitask and work in a fat pace environment, prioritizing and organizing thoughts and actions. |
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# Education

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| Month YearElectro mechanic (vocational), college of electro mechanic**dual tech canlubang** school |
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# skills/competencies

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| * Customer Satisfaction * Service Delivery * Communication * Teamwork * Leadership * Time Management | * Training * Waiting Tables * Customer Service * Micros * Service Management * Catering |
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