|  |
| --- |
| rowell cantalejoDiraz, Budaiya, Northern Governate Bahrain · +973 32349609arceeve010616@gmail.com |
| To continue exploring the nature of our competitive industry through the skills and talents that has been acquired in years of study and experience in the same fields of work*.* |

# Experience

|  |
| --- |
| **January 2019- March 2020****Waiter/Mamnoon Café/ Seef Mall, Seef District, Bahrain*** Communicated with customers and staff to provide an ideal customer dining experience.
* Assisted other servers as a team-player by delivering customer orders, refilling beverages and attending any requests.
* Familiarized guests with menu and daily specials accurately recording food and drink orders, running meals, and tallying bills.
* Kept server areas clean and socked during service hours to increase efficiency while serving tables.
* Take accurate food and drinks orders, using a POS ordering software, order slips or by memorization
* Operated the cash register, counted money, cashed out customers.

**October 2016 -December 2018****Waiter /Arman Hotel / Juffair, Bahrain*** Provided excellent wait service to ensure satisfaction
* Operated the cash register, counted money, cashed out customers.
* Performed complete, opening, closing, and shift change duties to keep restaurant working efficiently and teams ready to meet customer needs.
* Delivered food, refilled water, and streamlined the cleaning set up of tables on a team to create a faster turnover rate as measured by the POS system used in restaurant as well as provide excellent customer service.
* Ensured prompt and courteous attention to customer needs while providing superb overall customer support
* Comprehensive knowledge of food and drink products and pricing
* Worked at a fast pace in a busy and loud environment
* Maintained cleaning and supply of glass wares
* Monitored the order in which customers must served
* Served customers with alcoholic and non-alcoholic beverages, providing snacks such as crisps and nuts

**May 2014 -May 2016****Waiter /Banquet Server/Al Bander Hotel & Resort**/**Sitra, Bahrain*** Responsible for the set up and take down for all events by organizing tablecloths, place settings, décor and water glasses on tables
* Constantly replenished buffet table to assure guests were satisfied throughout their stay.
* Ran food from kitchen to banquet hall on demand in fast paced settings
* Supervised my entire area, ensured that coworkers followed their specific tasks
* Collaborated with co-workers to complete task efficiently
* Exceptional ability to multitask and work in a fat pace environment, prioritizing and organizing thoughts and actions.
 |
|  |

# Education

|  |
| --- |
| Month YearElectro mechanic (vocational), college of electro mechanic **dual tech canlubang** school |
|  |

# skills/competencies

|  |  |
| --- | --- |
| * Customer Satisfaction
* Service Delivery
* Communication
* Teamwork
* Leadership
* Time Management
 | * Training
* Waiting Tables
* Customer Service
* Micros
* Service Management
* Catering
 |
|  |  |