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CAREER OBJECTIVE

Aiming to work for an innovative oriented organization that promotes creativity and continual improvement to further enhance my skills and abilities, always in quest for new challenges, seeking to learn and adapt.

Professional Synopsis

Graduated from University of Bahrain with almost 2 years of experience in different organisations with different work environments. Characterized with the capacity to learn and grasp quickly- mainly analytical skills. Have strong sense of self motivation, aptitude of multi tasking and ability to work independently.

Company: **STC BAHRAIN**
 Designation: Customer Call Agent
 Period: December 2019 - Present



JOB RESPONSIBILITIES

- Working as a Front line customer call representative
- Clearing all types of Customer queries on phone
- Educating customer with new and different types of services for pre paid line customers as well as post paid line customers

PROFFESIONAL EXPERIENCE

Company: **TEEKAY GAS SERVICES (BLNGIT).**
 Designation: Logistics Operator
 Period: December 2018 – October 2019



JOB RESPONSIBILITIES

- Keep workshops and storage areas clean and tidy
- Responsible for Issuing PPE (personal protective equipment)
- Trained for operating Gantry Crane off shore Facility for the loading and offloading of items from the Marine Services launch.

- Conduct rigging and lifting operations and maintain mechanical handling equipment in compliance with local regulatory and inspection requirements.
- Involved in transportation or warehousing of goods.
- Involved Processes orders and oversees cycle of order fulfillment.
- Responsible for making sure supplies, stock, materials, packages, and/or products are processed through the delivery and/or warehouse system efficiently and safely.

Company: **HESTON INTERNATIONAL Co.**
 Designation: Admin Assistant
 Period: October 2018 – November 2018



JOB RESPONSIBILITIES

- Did clerical and **administrative tasks**.
- Answering telephones
- Arranging for meetings and Interviews
- Managing schedules
- Provided support to managers, other employees, and office visitors by handling a variety of tasks in order to ensure that all interactions between the organization and others are positive and productive.

Company: **HESTON INTERNATIONAL Co.**
 Designation: Operation Supervisor
 Period: August 2017 – December 2017



JOB RESPONSIBILITIES

- Primary duties revolved around front office and administrative support.
- Assisted the front office with all guest issues, and daily operations, while maintaining an authentic approach to hospitality.
- Finding, screening, recruiting and training job applicants.
- Ensured maximized job control productivity through reportable monitoring and feedback to superiors.
- Designed a plan to track missions, movement of equipment and personnel under policies.

Company: **RETROBAN WORLD WIDE COMPANY (RBW)**
Designation: Sales Executive (out DOOR)
Period: September 2017



JOB RESPONSIBILITIES

- Visiting different business regarding easy pay.
- Signing up merchants across Bahrain, so that they are able to accept this new payment system (easy pay).

Company: **VIVA BAHRAIN**
Designation: Customer Call Agent
Period: August 2010 - February 2011



JOB RESPONSIBILITIES

- Working as a Front line customer call representative
- Clearing all types of Customer queries on phone
- Educating customer with new and different types of services for pre paid line customers as well as post paid line customers

INTERNSHIPS

INTERNSHIP I

Company: **MEGGER ELECTRONICS**
Designation: Trainee
Period: June 2015 - August 2015



Learning program regarding the usage of test equipments for high voltage and high current and measuring instruments for electrical power applications. Operating programs used for testing different electrical devices, high voltage circuits and high current. Moreover, the training provided insights regarding troubleshooting, that is determining causes of operating errors and deciding upon alternative solutions.

INTERNSHIP 2

Company: **YOKOGAWA MIDDLE EAST AND AFRICA**
Designation: Trainee
Period: June 2016 - August 2016



Extensive learning regarding working of the plant using DCS system (distributed control system) based on the software CENTUM VP R6, furthermore, the internship provided enlightenment

regarding relays, setting up of new projects for different organizations and Quality Control Analysis - Conducting tests and inspections of products to evaluate quality or performance.

EDUCATION

(2010-2016)

BACHELOR IN ELECTRONICS ENGINEERING

Minor in Electrical Engineering

University of Bahrain

(2008-2010)

HIGHER SECONDARY EDUCATION

Computer-Math

The New Indian School

ACQUIRED KNOWLEDGE THROUGH EDUCATION & TRAININGS

Engineering and Technology - Knowledge of the practical application of engineering science and technology. This includes applying principles, techniques, procedures, and equipment to the design and production of various goods and services.

Computers and Electronics - Knowledge of circuit boards, processors, chips, electronic equipment, and computer hardware and software, including applications and programming.

Public Safety and Security - Knowledge of relevant equipment, policies, procedures, and strategies to promote effective local, state, or national security operations for the protection of people, data, property, and institutions.

Administration and Management - Knowledge of business and management principles involved in strategic planning, resource allocation, human resources modelling, leadership technique, production methods, and coordination of people and resources.

Critical Thinking & Active Learning - Understanding the implications of new information for both current and future problem-solving and decision-making. Using logic and reasoning to identify the strengths and weaknesses of alternative solutions, conclusions or approaches to problems.

Time Management - **Implementing the 4 D's rule of time management do, delete, defer or delegate.**

Delete it - Checking if whether the task requires my attention or is worth my **time**.

Delegate - Is it important or necessary for me to do the task? Is it my responsibility to do? If the answer is no, then **delegate it**.

Do - If a task can be completed there and then in a few minutes, then just **do it**.

Defer – If the task is one that can't be completed quickly and is not of a high priority at that time and as such simply **defer it**.

ACEDAMIC PROJECT

Sensor Fusion Mobile Robotic Navigation System: A group project which involved an analysis of the current configuration of mobile robot, modification of the related parts of the robot in order to support mobile robot sensor fusion and relation of the robot to the interaction with the environment. Such fusion was used for better mobile robot navigation applications. To achieve such an objective, the mobile robot (914 pc BOT) was thus improved to handle sensor fusion tasks. In this respect, the work achieved was divided into three main parts:

- Parts (i): To investigate the current configuration of the mobile robot (914 pc BOT), for better mobile robot sensor fusion.
- Parts (ii): To modify the related parts of (914 pc BOT), to support mobile robot sensor fusion. This involves (pc-BOT wireless, sensors low level communications, and stereo vision system, using some basic C# language in visual basic studio).
- Parts (iii): To achieve a navigation methodology for the modified system. Thus, to relate it to an interaction with environment, this will include sensor fusion which includes basic sensing capabilities (using ultra sonic sensors), stereo vision system for image capturing and processing.

The project had also another purpose; to catch up with related worldwide development on the area of autonomous mobile robotics system, hence to make it available for the students at UOB for educational purpose.

SKILLS

Work

- MS Office
- Electronics
- Electrical
- Biomedical
- Mechanical

Personal

- Communication
- Organization
- Team Player
- Time Management
- Social
- Active listening
- Coordination
- Persuasion & instructing others

INTERESTS & HOBBIES

- Working out in gym
- Sports- Football (soccer), Cricket, volley ball and Computer gaming.