



MD MEHEDI HASAN

 Diplomatic Area Manama Bahrain

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Career objectives

A dedicated and extremely trustworthy Front Of the shop attendant with impeccable customer service skills and a keen eye for detail. along with a good working knowledge of Food & beverages And Customer Relations . Fully conversant with latest food hygiene regulations. Always very well presented with excellent time keeping skills. Can work under pressure in a busy Situation environment, to ensure customers always get the best service. A strong communicator, willing to take instructions and a great team player, able to effectively multi-task with great accuracy. Good with numbers cash handling & as Front of the House skills. Can work with different types of till technology to process orders and generate bills.

Work experience

Airtel Telecom Bangladesh
Call Center Agent

03/03/2012 -
8/4/2013

- Answering phones from customers professionally and responding to customer inquiries and complaints.

- Researching required information using available resources.
- Handling and resolving customer complaints regarding product sales to customer service problems.
- Providing customers with the organization's service and product information

The Westin Hotel Dhaka

Food&Beverage Server

08/06/2014 -
12/6/2015

Dairy Queen Bahrain

Front of the House/Cashier

08/02/2017 -
9/5/2018

Cafe Sego Bahrain

Food And Beverage Cashier/Head Waiter

08/12/2019 -
Present

Skills

- Computer
Microsoft
Office .
- Social
networking
- Customer
Handling
- Complain
Solver
- multi Tasker
- Numerical
simulation
- Work under
Pressure

Education

Bahrain Institute Of Hospitality and Retail

Hotel Management Diploma

08/06/2015 -
2/7/2017

Milestone College Dhaka

Intermediate A level

Business Studies

01/03/2014 -
08/06/2016

Languages

- English
- Arabic
- Hindi
- Bangla

Declaration

I hereby certify that the above information are true and correct to the best of my knowledge and belief.

A handwritten signature in black ink, consisting of a series of loops and a long horizontal stroke at the end.