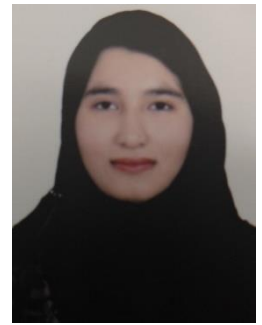# Ifrah Abdul Rauf

Muharraq, Kingdom of Bahrain
Bahraini National
+973 34009534
ifrahabdulrauf@gmail.com

## Career objective

- Seeking an entry-level position in the field of information technology (IT) with a focus on IT-Business relationship and troubleshooting and IT equipment maintenance and monitoring as well as to contribute my skills and knowledge, while at the same time learn and build my experience.

## Education

### Bachelor in Information Systems

University of Bahrain, Sakheer

2012 – 2018

CGPA   2.69

### Primary & Secondary Education

Computer Science (ICS)
Pakistan School, Bahrain.

2009 – 2012

## Technical Skills

- IT-Business interaction
- Operational Research
- System design
- Systems analysis
- Database design and implementation
- Application programming
- Graphic designing
- Project Management
- Data Analysis

- Data mining
- Decision Support System
- Data warehousing and inventory management
- Web Designing
- Cloud computing
- Research Analyst
- Software Installing and Upgrading

**Programming:** Visual studio, PHP, HTML5, JavaScript, CSS3, ASP.NET4.5 MVC.

**Applications:** Oracle SQL Developer, Microsoft Office Suit, Libre Office, (Weka)Data Mining, SPSS, Oracle Database, ArchiMate, Data Entry, Visual Basic, Photoshop, audacity, SAP and DBMS

**Database Systems:** MySQL

# Personal Skills

- Effective communication and interpersonal skills.
- Strong organizing and managing skills developed from work and university environment.
- Independent and self-sufficient in handling tasks
- Keenness to acquire knowledge, especially in the field of IT and link it to real life situations.
- Collaborative and able to maintain great relations and work in teams or groups
- Project Management skills
- Strives to excel in any new task assigned through intense learning from various other sources
- Excellent Mathematics, database handling and system interface design skills
- Able to handle multiple assignments and work under pressure.
- Keen to learn more about system development and security in IT based systems.
- Fluent in 3 languages- English, Urdu and Hindi.
- Basic in 2 Languages- Arabic and French.

# Pre-Professional Experience

**Research Study**

College of IT, University of Bahrain (UoB)

January-2017

Conducted a research project on:

- Cloud Storage: An investigation of Quality Success Factors for User Satisfaction in the Kingdom of Bahrain.
- Measurement of E-Services Quality toward Students e-Satisfaction: An Empirical Study of University of Bahrain.

**E-Government Surveys Collector and Analyzer**

E-Government, Bahrain

February 2017–March 2018

Worked as a Data Collector and Analyzer for the CSI project with the E-Government.

**Internship**

Bahrain Teachers College (BTC)

February 2018 – April 2018

- Inventory Management and Control
- Identified learning and development opportunities
- Data entry (creating queries to extract data) and analysis
- Computer Lab demonstration regarding certain software to students
- Troubleshooting network and Wi-Fi errors
- Upgraded Windows and Installed some software
- Managed data on shared point
- Provide Help Desk and IT support

**Quality Controller**

Ipsos, Bahrain (Adliya)

June 2018 – Feb 2019

- Collects and analyzes Survey through meeting and calling customers.
- Checking the records and preparing the daily sheets of customers using Libre and MS Office
- Assist other team members to complete survey tasks
- Provide assistance in IT related problem

# Certificates

- Certificated by Business Symposium.
- Certified by department of Information System for Senior Project Exhibition.
- Certified by ICT Innovation and Entrepreneurship.
- COBIT-5 Foundation.
- MCSA Web Application.
- MCSD App Builder

# Interests

Cyber security- System Design- Operational Research- Decision Support System- Database Design, Implementation and managing data- Reading fiction and non-fiction books-Basketball-Studying about religion and technology-Travelling-Gym-Listening to music.

# References

Will be provided upon request.