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| john samuel  **Personal Profile:**  D:\sarath\John pic.jpg  **Email:**  [john.samuel83@yahoo.com](mailto:john.samuel83@yahoo.com)  **Contact:-**  **Mobile :**+97339071070  **Whatsapp :**+97339962603  **Personal Data:**  Name : **JOHN SAMUEL**  Sex : Male  Marital Status : Married  Nationality : Indian  Language Known : English, Malayalam, Hindi  **Passport Details:**  **Number : T4984644**  **Date of Expiry : 18/05/2029**  **Place of Issue : BAHRAIN**  Key Strengths:   * More than 13 years of technical experience particularly in Material Handling Equipments. * More than 9 years of supervisory experience in industrial products. * More than 17 years’ of technical experience in the field of Installation, Commissioning and troubleshooting of various Electrical/Electro-Mechanical/Electro-Hydraulic/Electro-Pneumatic industrial products. * Team leading skills * Eager to learn and update myself with latest Technology. * Good Communication & Customer Handling Skills. * Strong analytical and problem solving skills, with the ability to make well thought out decisions. * Ability to respond during difficult situations with customers and co-workers with high level of professionalism * Having valid Indian as well as Bahrain Driving Bahrain Driving Licenses.   **Kingdom Of Bahrain**  **06.06.2020** | **Career Objective:**  To develop a professional career at Electrical/ Electro-mechanical engineering field, where I can apply my knowledge, talents and ideas in an organization that appreciates hard work and dedication and that offers me participating actively in activities that promote continuous success.  **WORK Experience:**  **Period: 01 Aug 2005 – Present**  **Company: M. H. Al Mahroos BSC ©, Manama, Bahrain**  **Designation:** Sr. Supervisor  **Department:** Technical Service  **Current Job Responsibilities:**   * Managing, scheduling and Supervision of all workshop and onsite service activities. * Ensuring all service dealership skilled manpower and standard systems in place to meet customer’s requirement. * Support technicians in handling difficult or challenging service jobs by providing expertise advice and guidelines. Also, ensure customer satisfaction by giving proper after sales support. * Communicating with principal as and when required including technical enquiries and Warranty management. * Organizing and Managing Service campaigns by coordinating with the Manufacturer and clients. * Execute necessary action to perform Safety Notices/ Service bulletins which receive from OEM. * Execute necessary action to achieve service KPI according to OEM standard. * Follow up customer complaints with service technicians until closure. * Plan/Schedule technical training for technical staffs to enhance troubleshooting skills and improving the business. * Providing familiarization course to the customers upon request. * Handling various Product related websites and software.   **Diagnose software Used:**  JUDIT (Jungheinrich MHE)  Web GPI (Sauer Danfoss –Genie MEWP)  Smart Link (Genie MEWP)  Motronica (Genie Telehandlers)  **Period: 18/April/2004 to 03/April/2005**  **Company: Al Meraikhi Industrial Complex, Abu Dhabi, U. A. E.**  **Designation:** Electro-Mechanical Technician  **Job Responsibilities:**   * Responsible for the fault finding, maintenances of electrical control panels, which include power contactors, safety relays and control transformers. * Responsible for the repairs of the Split type of A/Cs and overhauling of the AC single/three phase motors.     **Period: 27/ Aug/2003 to 13/ Apr/2004**  **Company: Alleppey Co-operative Spinning Mills, Kerala, India**  **Designation:** Electrician  **Job Responsibilities:**   * Responsible for the fault finding, maintenances of electrical control panels, which include power contactors, safety relays and control transformers. * Responsible for the repairing plant equipment which include overhauling of the AC single/three phase motors.   **Period: 01/ May/2002 to 20/ Aug/2003**  **Company: Weston Electricals, Kerala, India**  **Designation:** Electrician Cum Supervisory Trainee  **Job Responsibilities:**   * Domestic wiring and repairing of household appliances.   **Trainings attended:**   * **Welding Machines – MILLER**   **Venue:** Training facility at M. H. Al Mahroos BSC © in Bahrain  **Period:** 11-April-2017  **Subjects:** Technical training on Dynasty 200,XMT 400,CST 280 and Spectrum 875   * **Aerial Work Platforms - Big Booms**   **Venue: Genie Europe Training center at Oud Gastel in Netherlands.**  **Period:** From 27-Sep-2015 Till 30-Sep-2015  **Subjects:** Technical training on S125 & ZX135/70 and Familiarization training on SX180   * **VNA Trucks Part1**   **Venue: Jungheinrich Training Center at Norderstedt in Germany**  **Period:** From 16-Sep-2013 Till 27-Sep-2013  **Subjects:** Service training on VNA Trucks Basics, components, ID assignment, wiring diagram, truck setting, brake system testing, SW/OS updating, Parameter handling, Inductive guidance, cut outs and speed reduction settings of EKX/EKS/EFX (Models since2007).   * **Electrical Fork Lift**   **Venue: Jungheinrich Training Center at Norderstedt in Germany**  **Period:** From 05-Mar-2012 Till 07-Mar-2012  **Subjects:** Service training on TRB Electro Forum and new EFG 425-430 (from April 2012). The main topic of the training includes Electric, Hydraulic, Brakes and Diagnose Software.   * **Electrical Fork Lift**   **Venue: Jungheinrich Training Center at Warrington in United Kingdom)**  **Period:** From 08-Sep-2009 Till 10-Sep-2009  **Subjects:** Service training on Jungheinrich counter balance trucks. Seminar covered theoretical and practical areas of expertise. Mechanical, Electrical, Electronic and Hydraulic aspects of EFG SIRIUS trucks. It included programming with service software JUDIT.   * **Electrical Fork Lift**   **Venue: Jungheinrich Dubai Dealer, SPAN Trading LLC in U.A.E**  **Period:** From 04 Nov 2009 till 07 Nov 2009  **Subjects:** Service training on Jungheinrich Diagnostic software, JUDIT4. Seminar covered theoretical and practical areas of expertise.   * **Electrical Fork Lift**   **Venue: Jungheinrich Training Center at Norderstedt in Germany**  **Period:** From 26-Mar-2008 Till 04-Apr-2008  **Subjects:** Service training on Jungheinrich counter balance trucks. Seminar covered theoretical and practical areas of expertise. Mechanical, Electrical, Electronic and Hydraulic aspects of EFG trucks. It included programming with service software JUDIT.   * **Material Handling Equipments – Electrical**   **Venue: Jungheinrich Training Center at Hamburg in Germany.**  **Period:** From 04-June-2007 Till 22-June-2007  **Subjects:** Service training on Jungheinrich basics, junior and reach trucks. Seminar covered theoretical and practical areas of expertise. Mechanical, Electrical, Electronic and Hydraulic aspects of junior and reach trucks were also encompassed. It included programming with service software JUDIT and the setup of inductive guidance options. Also learned how to handle Jungheinrich After sales Documentation (JETI ET/SH).   * **WOOD WORKING MACHINES**   **Venue: SCM Training center at Rimini in Italy**  **Period:** From 09-Oct-2006 Till 13-Oct-2006  **Subjects:** Training on point to point Machines trouble shooting of CNC Machines and Reloading of program (XILOG +).   * **FOM Industry Aluminum/PVC working machinery**   **Venue: FOM, Training center at Cattolica in ITALY.**  **Period:** From 29-Aug-2011 Till 02-Sep-2011  **Subjects:** Service training on FOM Industry machineries. Seminar covered theoretical and practical areas of expertise. Mechanical, Electrical, Electronic and Hydraulic aspects of the same. It included programming with FOM CAM software.   * **IRRIGATION SYSTEMS (Rain Bird , U. S. A.)**   **Venue: Training facility at M. H. Al Mahroos BSC © in Bahrain**  **Period:** Dec.2006  **Subjects:** Training Program on ASC Level One & Two.  **Machineries Handled:**   * **Material handling Equipment** * **Jungheirich (A GERMAN BRAND):**AM22 HAND PALLET TROLLEY, ERE120 ELECTRIC PALLET TROLLEY, EJC 212/EJC216/EJC220 ELECTRIC STACKERS, ETV214/ETV216/ETV320 REACH TRUCKS, EFG115/EFG215/EFG320/EFG430 ELECTRIC FORKLIFTS, EKS220 ORDER PICKER, EKX515K VNA UNITS * **BISHAMON (A JAPANESE BRAND):** BM25 HAND PALLET TROLLIES * **Genie (AN AMERICAN BRAND):** SLA20/SLA25 MATERIAL LIFTS, GTH SERIES TELEHANDLERS. * **Access (AWP) Equipment.** * **Genie (AN AMERICAN BRAND):** AWP/IWP SUPER LIFTS, GS SERIES SCISSOR LIFTS, S/Z/TZ SERIES BOOM LIFTS * **Platform Basket (AN ITALIAN BRAND):** Spider 18.10 & 22.10 ( Crawler) * **Construction Equipment** * **MIKASA (A Japanese BRAND):** MGX28/FX40 Electrical Vibrator Shafts * **IMER (AN ITALIAN BRAND):** COMBI250/COMBI1000/MERSONARY 750 Tile Cutters, SY140/SY250/MERSONARY 360 Concrete Mixer, SMALL50/STEP120 PLASTERING UNITS. * **NORTON (AN EUROPEAN BRAND):** CLIPPER/CST100/JUMBO651 Tile Cutting Machines. * **Welding Machines** * **Miller (AN AMERICAN BRAND):** BIG BLUE SERIES ENGINE DRIVEN UNITS, SYNCHROWAVE SERIES HEAVY DUTY TIG/ STICK UNITS, MIG POWER SOURCES, SPECTUM SERIES PLASMA CUTTING UNITS. * **Telwin (AN ITALIAN BRAND):** NORDIKA/ARTIKA/ EURARC/LINEAR SERIES ARC WELDING UNITS, BIMAX/TELEMIG/DIGITAL MIG/MASTERMIG/SUPERMIG SERIES MIG UNITS, TECNICA/TECHNOLOGY/SUPERTIG SERIES TIG UNITS & TECHNOLOGY/SUPER PLASMA SERIES PLASMA CUTTING UNITS. * **Garage Equipment** * **Corghi (AN ITALIAN BRAN**D): EXACT6800/CUBO 3D/LINEAR 3D WHEEL ALIGNERS, EM83090/EYELIGHT/PROLINE640 wheel balancers, A210/PROLINE 622 TIRE CHANGERS. * **RAASM (AN ITALIAN BRAND):** Wide range of Oil handling equipment. * **PIUSI (AN ITALIAN BRAND):** Wide range of fuel pumps, MCO fluid management system. * **Mega (A SPANISH BRAND**): BOTTLE/TROLLEY/TRANSMISSION JACKS, FLOOR CRANES. * **Wood Working Machinery** * **SCM (AN ITALIAN BRAND):** TECH Z25 CNC, K1000/K800 EDGE BANDING UNITS, FS520/SC3W/ TRADITIONAL CUTTING/PLANER/ THICKNESSER UNITS. * **Aluminum/PVC Working Machinery** * FOM Industries (AN ITALIAN BRAND): BLITZ ALVA 500 NC CUTTING UNITS, DOLBY K copy routers, CAM 80 CRIMPING UNITS. * **Air Compressors** * **ABAC (AN ITALIAN BRAND):** 24 to 500L PISTON COMPRESSORS, ZENITH/ SPIN SCREW COMPRESSORS. * **BALMA (AN ITALIAN BRAND):** 100 to 500L PISTON COMPRESSORS, MODULO/VT SCREW COMPRESSORS. * **Generators:** * **YANMAR** with MECCALTE Brushless alternator 5-15KVA **(A JAPANEES BRAND)** * **Robin (A JAPANEES BRAND)** - 1-5KVA * **Water Pumps:** * **LOWARA (Italian Brand)-** BOREWELL, SINGLE & MULTI STAGE VERTICAL AS WELL AS HORIZONTAL ELECTRIC PUMPS, SUBMERSIBLE PUMPS. * **FLYGT (European Brand**)- HIGH DISCHARGE SUBMERSIBLE PUMPS.   **educational qualification:**  **Course Name:** *Diploma in Electrical Engineering*  **Course Duration:** *3Years*  **Period:***1999-2002*  **Accreditation:** *State Board of Technical Education,**Government of**Kerala, India*  **Score:** 72.75%  **Institution:** Carmel Polytechnic, Alappuzha, Kerala, India  **COMPUTER SKILLS:**   * **Windows NT, 2000, XP, Windows7,8 &10.** * **Microsoft Office** * **Sage 300 ERP** * **Workshop Management (Sage 300)** * **CRM (Sage 300)**   **declaration:**  I solemnly declare that the details furnished above are true to the best of my knowledge and belief. I believe to properly fit myself in your requirements.  **JOHN SAMUEL** |