

Full Name: Darshan Singh**Mobile:** +966-541626515/+91-9873228863 (Whatsapp)**Current Location:** Al Khobar, Saudi Arabia**Permanent Address:** 342 Tilak Khand, Giri Nagar, Kalkaji,
New Delhi--110019, India**Email:** darshanrawat12@gmail.com**LinkedIn:** <https://www.linkedin.com/in/darshan-singh-a759a214?trk=contact-info>**PROFESSIONAL SUMMARY**

Experienced Bar Supervisor with a demonstrated history of success in the food and beverage industry. Adept at overseeing Bar operations, managing a team of Bartenders, and ensuring exceptional customer experiences. Possess a deep knowledge of mixology and mocktail creations, coupled with a passion for delivering high-quality beverages and service. Skilled in inventory control, staff training, and maintaining operational standards. Strong leadership abilities Combined with excellent interpersonal and communication skills, fostering a positive and cohesive team environment. Seeking to leverage my expertise to elevate Bar service and contribute to the continued success of a dynamic hospitality establishment.

SKILLS

- Proven expertise in Bar management and operations
- Strong knowledge of mixology, mocktail and coffee recipes
- Excellent customer service and communication skills
- Effective inventory control and ordering abilities
- Team leadership and staff training experience
- Quality assurance to maintain high beverage standards
- Adherence to operational and safety guidelines
- Problem-solving and conflict resolution skills
- Ability to handle busy and high-pressure environments
- Organizational and time management capabilities
- Collaboration with kitchen and waitstaff for seamless service
- Creative approach to promotions and special events
- Attention to detail and maintaining Bar cleanliness
- Positive and approachable demeanor fostering a welcoming atmosphere
- Sales-driven mindset to increase revenue and upsell opportunities
- Adaptable and flexible to meet changing business needs

EXPERIENCE (November 2020 – To date)

Position: Bar Supervisor

Date: Nov 2020 -- To Date

Company: FATTO (Italian Restaurant), A.G. Hospitality

Location: Al Khobar, Saudi Arabia

Job Responsibilities

- Supervise and manage daily Bar operations to ensure efficient and smooth service
- Oversee the preparation and serving of beverages, ensuring consistency and quality
- Train, mentor, and motivate Bar staff to deliver exceptional customer service
- Monitor and maintain inventory levels of beverages and Bar supplies
- Ensure compliance with health, safety, and sanitation standards
- Coordinate with the kitchen team for seamless food and beverage service
- Address customer inquiries, concerns, and complaints promptly and professionally
- Conduct regular Bar inspections to maintain cleanliness and organization
- Implement and enforce company policies and procedures for the Bar area
- Collaborate with the management team to plan and execute promotions and events
- Monitor staff performance and provide feedback for improvement
- Schedule and assign tasks to ensure adequate staffing during peak hours
- Conduct regular staff meetings to communicate updates and provide training
- Evaluate sales and revenue performance and strategize to increase profitability
- Continuously improve the Bar's offerings, menu, and service standards
- Foster a positive and cohesive team environment among Bar staff
- Address any operational issues or maintenance needs promptly
- Maintain a safe and enjoyable environment for both staff and customers

Position: Barman/Barista
2020

Date: Oct 2019—Oct

Company: FATTO (Italian Cuisine), A.G. Hospitality

Location: Al Khobar, Saudi Arabia

Job Description/Duties and Responsibilities:

- Responsible for the operation of the Bar to achieve the monthly sales goal.
- Earned management trust by serving as a key holder, responsibly for opening and closing store.
- Effective communication with and supported sales and marketing.

Position: Barista/Barman

Date: March 2017—Sep 2019

Company: Cafe Lilou (French Cuisine), A.G. Hospitality

Location: Manama, Bahrain

Job Description/Duties and Responsibilities:

- Mixed and served fruit-based beverages as per customer's request.
- Suggested the best drinks/house specials to new customers.
- Received payments, punch orders, and gave change to customers as required.
- Conducted monthly inventories to ascertain the adequate supply of raw materials, stationaries, and other necessities.
- Engaged in small talks with customers to build rapport and ensure that they became repeat customers.

Industrial apprenticeship completed at: The Metropolitan Hotel, New Delhi, India

Duration: December 2013 -- May 2014

EDUCATION

Punjab Technical University **Year: 2014**
Bachelors in Hotel Management, Catering and Tourism Technology

Oxford Software Institute Pvt Ltd.
Diploma in Computer Hardware and Networking Administration
Year: 2009

Passed Higher Secondary
Year: 2008
Education Board: Central Board of Secondary Education

PERSONAL INFORMATION

Date of Birth : 12/05/1990
Civil Status : Single
No. of Children : Nil
Nationality : Indian
Passport Number : N4548921

I hereby declare that the information shared in this document is this document is true and correct to the best of my knowledge.

Yours Faithfully,

Darshan Singh

Place:

Date: