

Sarwat Ali Shah

New Arad Kingdom of
Bahrain. 33205329
Serwat04@Gmail.com



Career Objectives:

Looking for to utilize my skills in the field of IT hardware, software and Network And Accounts and highly motivated tech-support professional skilled in troubleshooting, analysing and resolving complex technical problems, utilizing advanced resolution procedures.

Qualification:

Higher Secondary School Certificate (HSSC) (Pakistan)	2001 – 2002
Secondary School Certificate (SSC) in Science (Pakistan)	1999 – 2000
Certified in Computer Hardware (TTC)	2004 to 2005
Certified Professional DIT (TTC)	2004 to 2005
Certified Communication Skills (Gulfair) Bahrain	20013
Certified Microsoft Office (Tamkeen)	2016
Certified Microsoft Office (Microsoft)	2016
Certified Microsoft Office GFB)	2016

Work Exposure:

Almass Printic Press

July 14 to

IT & Digital Printing Supervisor

- CNC Machine Operating
- Laser Machine Operating and Repairing
- Galaxy 3.2 & 1.6 M Machine repair And Operating
- Banner & Sticker Printing
- Roland VS-540 1.4 M Repair And Operating
- Banner & Sticker Printing
- Plotter Cutting Sticker
- Computer Hardware/Software Installation & Troubleshooting
- Desktop System Support Printer/Scanner &
- Telephone Repairing
- Networking (Implementation, Configuration, Troubleshooting
- Computer Hardware/Software Installation & Troubleshooting
- Photoshop illustrator
- Maintenance Scanner, Printers, Laptops, PCs Repairing
- Desktop System Support
- CCTV Camera Installation & Troubleshooting
- All things sale and service and Support

Up2DateComputers–Manama-Bahrain

July 14 to July 15

IT Support Engineer

Page

- ☐ Computer Hardware/Software Installation & Troubleshooting
- ☐ Desktop System Support
- ☐ Printer/Scanner & Telephone Repairing
- ☐ Networking (Implementation, Configuration, Troubleshooting)
- ☐ Computer Hardware/Software Installation & Troubleshooting
- Maintenance Scanner, Printers, Laptops, PCs Repairing Desktop
- System Support
- CCTV Camera Installation & Troubleshooting
- All things sale and service and Support

Gulf Air HQ-Muhharraq, Bahrain

June 11 to July 14

IT Technician

- ☐ Telecommunication VHF (IP/Digital/Standard Phones Installation & Repairing) BlackBerry/
- ☐ iPhone/ iPad/ Samsung/ HTC/ Nokia/ Email Configuration/ Software Update & Troubleshoot
- ☐ Networking (Implementation, Configuration, Troubleshooting) Data Entry
- ☐ for Assets Department
- ☐ Outstation Computer Hardware/Software Installation & Troubleshooting Maintenance
- ☐ Scanner, Printers, Laptops, PCs (Repairing Workshop) Desktop System Support
- ☐ Airport Flight Data software support Troubleshooting

Sachal Construction(PVT)Karachi Sindh Pakistan

Jan 09 to May 11

IT Support & Asst Accountant

- ☐ Accounts Data Entry in Tally
- ☐ Purchaser

AT Solutions -Hyderabad Sindh Pakistan

Jan 07 to Jan 09

CCTV Technician

- ☐ Security Cameras/Printer/Scanner Fixing And Repairing ☐
- CCTV camera sale and service and Support

Zebra System & Zebra Store-Hyderabad Sindh Pakistan

Feb 01 to Nov 06

Assistant Technical Support Manager

- ☐ Computer Hardware/Software Installation & Troubleshooting
- ☐ Desktop System Support
- ☐ Printer/Scanner/Projector & Telephone Repairing
- ☐ ADSL Configuration

Page

- ☐ Networking (Implementation, Configuration, Troubleshooting)
- ☐ Mobile Hardware & Software Installation
- ☐ GSM/AMS/IMATE
- ☐ ETC Electronics item sale and service and Support

Aptech Solutions-Hyderabad Sindh Pakistan

Jan 99 to Feb 01

IT Technical Support Manager

- ✓ Computer Hardware/Software Installation & Troubleshooting
- ✓ Desktop System Support
- ✓ Printer/Scanner & Telephone Repairing
- ✓ Computers Sales and Service and Support

Professional Certifications

Certified in Computer Hardware	(TTC)	2004 to 2005
Certified Professional DIT	(TTC)	2004 to 2005
Certified Communication Skills	Gulf air Bahrain	20013

Personal Bio –Data

CPR:	840744099
Nationality:	Pakistani
Driving License :	Present
Status:	Married

References

Hassan Abdul Ghaffar
Manager IT & Communication
Gulf air Bahrain HQ
+973 39451571