



Mudassar mushtaq
Ahmed

Address: House 210 Road 914 Block 209, Muharraq

Phone: +973-33452149

Email: Mudassar9303@gmail.com

CPR #: 930314395

Summary

Electrical Engineering (BSc) graduate, equipped with a technical mindset, strong business acumen. In-depth knowledge of engineering disciplines. Eager to utilize the knowledge already gained, in a responsible and proper manner resulting in a value add to the organization and to reach the apex of my career in the process.

Experience

SADAD BAHRAIN, STC PAY, Seef Bahrain

Customer Support Specialist

11/2018 to till now

- Registered the potential customers in STC PAY application.
- Analyzed their profile before activation as per the standards set by CBB.
- Enquired about the customer's feedback on their experience with the application.
- Audited the already registered accounts to maintain the quality of the registration process.

Sales Executive

01/2018 to 04/2018

- Introduced the STC PAY payment method throughout Bahrain.
- Installed the payments devices on the registered locations and trained the employees to complete the transactions.

RBW fintech, B-wallet, Seef Bahrain.

Sales Executive

10/2017 to 01/2018

- Introduced the new cashless payment method called BWallet to all the merchants throughout Bahrain & signed them onboard to experience this new futuristic method.
- Trained the already onboard merchants on how to use this new payment method to complete the transactions.
- Installed the BWallet devices throughout Bahrain and assisted the employees with the transactions to ensure a seamless flow of the process.

Training Experience(s)

1. Ministry of Works, Bahrain.

Fall 2016

2. Arabian Eastern Bureau

Summer 2015

Key Activities:

- 1. Understanding the basic concept of electrical drawings.
- 2. Installation of different electrical equipment such as Distribution boards (DBs), Switches, Wiring conduits, Circuit breakers etc.
- 3. Importance of main and sub-main panels and how to distribute power equally in 3 phase systems.
- 4. Designing electrical maps for lights, switches wiring etc.

Skill Highlights

- Time management
- Strong decision maker
- well-developed verbal and written communication skills
- Adapability
- Innovative
- Service-focused

Education

- **UNIVERSITY OF BAHRAIN**, Isa Town
2012 – 2018
 - BSc. Electrical Engineering
- **PAKISTAN SCHOOL BAHRAIN**
2010 – 2012
 - Higher Secondary School Certificate (HSSC)
- **PAKISTAN SCHOOL BAHRAIN**
2008 – 2010
 - Secondary School Certificate (SSC)

Applications/Software

- **MATLAB** (Simulink & Code)
- **LTspice**
- **Circuit Maker**
- **AutoCAD** Architectural Basic
- Microsoft office.

Personal Information

Nationality	Pakistan
Date of Birth	08-MAR-1993
Place of Birth	Gujrat, Pakistan
Gender	Male
Marital Status:	Married
CPR #	930314395

Languages

English

Urdu

Hindi

Punjabi