



Taha Ebrahim Taher

Profile

An enthusiastic individual with experience in customer service, passionate and eager to learn, having experienced multiple work environments I learned how to be adequate while completing tasks efficiently, main goal is to help improve, grow and add value to a company

Skills

- ⚡ Communication
- ⚡ Computing
- ⚡ Adaptability
- ⚡ M.S. Knowledge
- ⚡ Self-Motivated

Contact

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Experience

2017 - 2018

Invita B.S.C

Customer Service, Agent

- Listening attentively to customers to file accurate complaints
- Apologizing and reassuring customers regarding their complaints
- High standard of customer service
- Using multiple Oracle systems
- Responding swiftly to emergency complaints

2017 - 2017

Silah for Viva Telecommunications

Summer job as Call Center, Agent

- Answering all customer queries in a friendly manner
- Recommending proper packages depending on customer needs
- Finding efficient solutions for customers in a swift manner

Education

2012 - 2013

National Diploma in IT System Support

Bahrain Institute GPA 3.22, Isa Town
Learned the fundamentals of networking, programming, management, professional English, businesses and web design

2008 - 2011

Scientific major in Physics & Math

Al Ta'awon Secondary School, Sanad
In depth education relating to physics, math equations and laws of algebra calculus