|  |  |  |
| --- | --- | --- |
|  |  | Abdullah Arshad |
| ProfileA highly motivated and determined junior network engineer with experience installing, configuring, and maintaining communication networks as well as providing high-quality IT support and troubleshooting.Aside from networking, I am also interested in pen-testing and network security.ContactPHONE:33874419LINKEDIN:Linkedin.com/in/imiabdullahEMAILimiabdullah@outlook.comAchivementsHuawei ICT competition middle east2019NASA International space challenge2019Injaz competition winner  |  | WORK EXPERIENCEIT Support Specialist internAirtech Solutions, BahrainJul,2021-Sep,2021Support the daily IT-related operations. Communicate with business clients for IT Support related inquiries. Perform hardware and network level support and troubleshooting when required and handle escalations with the network, security, and infrastructure teams while maintaining contact with the affected user/customer. Provide daily reports to the team manager. Upgrade firmware of network devices If required and providing Technical Support to Company ClientsFreelanced Web designerUmmati Software’s, BahrainJan,2022-June,2022Successfully designing websites for small businesses using WordPress (CMS), HTML, CSS, and adding rich snippets to improve search engine listing... Meeting with clients to discuss design briefs, project ideas, and objectives. The service matches the client’s priorities by agreeing on budgets and performance criteria.EDUCATIONUniversitySeptember 2018 – currentBSc in Network Engineering - University of BahrainCollegeJune 2017 HSSC in Computer Science – Pakistan School BahrainCertifications* Network Administrator and computer Hardware from Global institute of Bahrain,2018
* AZ-104 Azure Administrator Associate,2022
 |