



## Senthil R

### Systems administrator

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#### Certifications:

- ✪ **AWS (SAA01) – Feb-2023**  
Cert No: JTEE5WX2FFE41X90
- ✪ **Red Hat Certified Technician (RHCT) certified by Red Hat**  
Cert No: 604007379013535
- ✪ **Java certified by HCL**

#### Qualifications:

- ✪ **Computer Science Engineering (BE CSE -2011)**

#### Personal Profile:

Father Name: **Ramasamy R**  
Date of Birth: **12/05/1983**  
Marital Status: **Married**  
Passport No: **J290637**  
Driving Lic :**831475498(BH)**

#### Linguistic Proficiency:

**English, Tamil, Hindi**

#### Profile:

Technically proficient **IT Professional** with over **8.5 years** of experience in configuring, implementing & maintaining extensive networks using Server & Client-end technologies, determined to carve a niche in the domain of IT Infrastructure. Assignments entailing setup & smooth functioning of the Corporate IT infrastructure ensuring uninterrupted operations.

#### Skills Summary:

- **Windows Server 2019, 2016 & 2012 R2 and 2008R2.**
- Supports: - **Hyper-V and VMware.**
- **Office365, MS Exchange 2013.**
- **Desktop Supports: - Win10 Pro, MacBook Pro, iMac, and Network Printers.**
- Supports: - **SharePoint 2013 and Veeam Backups.**
- **Cloud Support: AWS (EC2, Route53, S3, RDS and IAM, etc.)**
- **Web Hosting: GoDaddy, Arvixe, Justhost.**
- Linux-based servers **RHEL and CentOS.**
- The network administration: **Cisco RV340 VPN, Cisco Meraki.**
- Linux Firewalls and Cisco Wi-Fi AP Controllers.

#### Work Experience:

Work as part of a proactive team of support staff responsible for delivering a high quality, customer-focused professional service. Providing the 3rd and 2nd Level IT Infrastructure Support for Yateem Bros.Yateem Air Cont, and various clients in Bahrain.

**Resident Engineer (L3)** 📅 **Oct-2020 - Present** 📍 **Bahrain** 🏢 **Union Power Trading & Contracting co. Ltd |**

- Installing, configuring, and troubleshooting for the **Server 2019,2016.**
- **Active Directory, DNS, DHCP, HTTP, FTP and Windows Clustering Services.**
- Create and setup **VMs on Hyper-V, VMware & OVM.**
- Install and setup Windows OS, **NIC Teaming, NLB & Failover Clusters.**
- Installing, configuring the **Sophos XG firewall, SonicWall firewall.**
- Windows OS patches upgrade and managed windows volumes licenses.
- Maintenance & manage the web-based Server environment and working on **PCs, printers, copiers, firewalls, routers, switches, PABX.**
- Supporting a multi-site IT infrastructure of over 230 employees.
- Providing technical support via helpdesk systems for a wide range of internal & external applications.

## Areas of Expertise:

### Server:

- ✧ Patch Management
- Windows Load Balancer
- Windows Failover
- Cluster MS SQL
- ✧ Windows NIC
- Teaming Hyper-V
- ✧ VMware V-Centre
- Oracle VM
- ✧ Dell Blade Servers
- ✧ HP Tower Servers

### Peripherals:

- ✧ Tape drives and libraries
- ✧ KVM systems
- ✧ Printers- Laser, Inkjet & Dot-matrix Large format printers
- ✧ Copier Machines
- ✧ UPS, Power supplies & Displays
- ✧ PABX, Access-Control and CCTV

## **Systems Administrator** 📅 **Jul-2018 –Sep-2020** 📍 **Bahrain** 🏢 **Urbansoft Technologies W.L.L** |

- The fulltime deployed to working with the **Systems Administrator** at **Diyar Al Muharraq W.L.L.**
- The experience & sound working knowledge of the following areas: **Windows Server 2016, 2012R2,2008.**
- Installing, maintaining, and troubleshooting for the **Server 2016, AD, Fileserver, DHCP, DNS, TCP/IP routing.**
- The administration activity for such as setting the **AD, GP, Privileges.**
- Maintaining and support for the **Exchange Server2013, SharePoint Server 2013.**
- Manage and configured the **AWS services** as per the business needs (**EC2, Route53, S3, RDS, IAM**).
- Microsoft **Dynamics 365 support: ERP (HRM, Finance) & CRM.**
- GoDaddy **VPS server** and **Domain creations & Web hosting** for **GoDaddy, Arvixe, Justhost.**
- Installing and configuring the **IP(PBX) Telephony GrandStream UCM6202, Panasonic KX-NS500 & CUCM.**
- Email Migration: - **Office 365 Admin, Gsuite, IceWarp & Configure,** and troubleshooting for the **Outlook.**
- Installing and troubleshooting for the network printers **Konica Minolta, Xerox, Ricoh, HP, Canon, Toshiba.**
- Desktop supports: - **Windows, iMac, Linux** based-users, and diagnosing for the **H/W & S/W** issues.
- Antivirus: - **Trend Micro office scan XG & Apex One** enterprises & **Kaspersky.**
- Maintaining the **Veeam backup's,** and **TS3200 IBM storage tape library.**
- IT assets management (**software and hardware**) & **IT stocks inventory control.**
- Maintaining the **Barracuda Email security gateway & Cisco Meraki central panel.**
- Installing & configuring **wireless (AP):** - **Ubiquiti Unify-LR, Cisco M420 (AP), Tp-link.**
- Meeting tools: - **Teams, WebEx, Zoom, Skype.**
- Installing & configuring the **IP camera, DVR, NVR,** and **Zkteco, Biostar** attendance machines.

## **IT Engineer** 📅 **Sep 2017 – May 2018** 📍 **Bahrain** 🏢 **PRIMEDIA International BSC** |

- Responsible for system administration, web site's support, and dB maintenance for the company.
- Maintaining and troubleshooting for the E-Directory services (**Yellowpages.bh, Gulfind.com, Arabbankingfinance.com**).
- Maintaining the Windows 2008 (R2) servers in AD, DNS, DHCP, Fileserver etc.
- Managing and hosting the client's web sites for the **GoDaddy, HostGator, and Liquid Web.**
- **DNS** creation for the **Melbourne IT,** and **Network Solutions.**
- Administering for the **Symantec NetBackup** for Master and Slave tape drive backup.
- Providing on-time supports for the Client's website and dB backup failures issues.
- Managing for the client's company websites with AMC and supports.
- IT projects design and implementation coordination with clients and developers.

## References:

- Available on request.

### **Systems Analyst** 📅 **Feb 2017 – Jul 2017** 📍 **Chennai** 🏢 **Legal Ease Solutions P Ltd** |

- Maintaining the company websites, and IT hardware, software, network infrastructures.
- Maintaining the **Office 365 Admin** panels, to manage the users and groups.
- Maintaining and troubleshooting for in-house applications such as **Bill4Time, Zoho People, QuickBooks, Box, Smartsheet, Pay Simple, and Basecamp**, etc.
- IT projects for the company, team coordination with top management and developers.
- Planning and scheduling the meetings with the USA and India.

### **Engineer – Customer Support** 📅 **Feb-2015 – Jan-2017** 📍 **Chennai** 🏢 **AGS Transact Technologies P Ltd.**

- **IT Support Engineer** at **Aditya Birla Fashion and Retails Ltd (Fulltime Deployed)**.
- Responsible for system administration, web site's support, and dB maintenance for the company.
- Maintaining and supporting the **Windows Servers 2003 and 2008r2**.
- Managing and troubleshooting for **AD, DHCP, DNS, User Accounts and Password Mgmt.**
- **IBM Server X 3100 M4 Series** daily security health check other compliance-activities.
- Maintaining and troubleshooting for the **Tblinux IBM Server (CentOS 5.5)**.
- Troubleshooting for the H/W & S/W, network failure issues of the Server **Machine and Desktops**.
- Maintaining and troubleshooting for **300+ Desktops running Windows 2007/ Win 8.1 and Win10**.
- Providing **L 1 & L 2** support for the End Users for Operating Systems and Networks.
- Experience in monitoring and resolve the issues with **the Linux CentOS server**.
- Maintaining the **BMC Remedy IT Services** ticketing tool used for the **Aditya Birla Fashion and Retails Ltd**.
- Installing and configuring the **Wincor Nixdorf POS Machine**.
- **POS Touch and Plutus** patches installation and configuring the Linux POS.

### **System Support Engineer** 📅 **Dec-2012 – Jan-2015** 📍 **Chennai** 🏢 **NTL India P Ltd** |

### **Customer Support Executive** 📅 **May-2012 – Nov-2012** 📍 **Chennai** 🏢 **RBSS** |

## **Loyalty:**

I assure that the above-given details are true of my knowledge and belief.

**-Thank You-**

**(Senthil R)**