

Dear Hiring Manager,

I am applying for a position within your team, bringing over seven years of experience in hospitality, customer service, and food and beverage operations. I currently work as a Barista at Dunkin' Donuts, where I prepare beverages to brand standards, deliver fast and friendly service, manage POS transactions, and oversee weekly and month-end inventory as Person in Charge.

Previously, I held supervisory responsibilities as a Crew Trainer at McDonald's, supporting team performance, training new staff, and ensuring compliance with service and hygiene standards. My experience with leading brands such as KFC and Dunkin' Donuts has strengthened my ability to work efficiently in high-volume environments while maintaining excellent customer satisfaction.

I am reliable, customer-focused, and experienced in inventory control and team coordination. I would welcome the opportunity to contribute my skills to your organization.

Sincerely,

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