

MAZEN SKAINA

Maintenance Technician HVAC & Plumbing

📍 Manama , Kingdom of Bahrain

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📄 Tunisian National | Date of Birth: 10/05/1998 (27 years old)

PROFESSIONAL SUMMARY

Multiskilled Maintenance Technician and Team Supervisor with over 7 years of experience in hotels and large facilities. Specialized in electrical systems, plumbing, HVAC, and general facility maintenance. Recognized for solving complex technical issues that often go beyond engineering or IT departments. Skilled in installation and maintenance of CCTV systems, elevators, and PABX communication rooms. Proficient in supporting and operating hotel management systems (Opera and Micros). A hands-on leader with strong problem-solving skills, capable of implementing preventive and corrective maintenance programs while ensuring compliance with safety, quality, and sustainability standards.

CORE COMPETENCIES & TECHNICAL SKILLS

- ❖ Maintenance and repair of electrical systems (lighting, distribution panels, circuit breakers).
- ❖ Expertise in HVAC systems (VRF/VRV, chillers, split units).
- ❖ Installation and maintenance of plumbing systems, pumps, valves, and drainage networks.
- ❖ Pool and spa maintenance including pumps, heaters, and filters.
- ❖ Skilled in CCTV systems, elevators, and PABX communication rooms.
- ❖ Proficient in hotel management systems (Opera and Micros).
- ❖ Strong troubleshooting skills for complex technical issues.
- ❖ Team supervision and coordination with external contractors.
- ❖ Implementation of preventive and corrective maintenance programs.
- ❖ Good knowledge of Microsoft Office and Excel.
- ❖ Full commitment to safety, quality, and sustainability standards
- ❖ Programming and maintenance of electronic safes and smart door locks (RFID / Digital Locks).
- ❖ Maintenance of elevator systems and fire-fighting systems

PROFESSIONAL EXPERIENCE

Senior Maintenance Technician

City Center Hotel – PromoSeven Holding


March 2025 – Present

- Efficient maintenance and operation of HVAC (Heating, Ventilation, and Air Conditioning) and refrigeration systems.

- Performing plumbing and sanitary works, including timely troubleshooting of emergency issues.
- Monitoring and maintaining electrical systems and related technical infrastructure.
- Implementing preventive and corrective maintenance plans to ensure proper upkeep of the building and its facilities.
- Utilizing and monitoring technological systems such as Opera and Micros to ensure smooth operational workflow.
- Supervising and collaborating with staff to achieve optimal results and maintain high standards of service and guest room quality.

Multiskilled Maintenance Technician / Maintenance Supervisor

Seven Pillars WLL (A subsidiary of Promoseven Holdings B.S.C.C) | Mar 2023 – Mar 2025

 **Directed all maintenance operations for the company's hotel group, including the City Center Hotel, Seven Hotel, City Point Hotel, and C Hotel.**

- Maintenance and repair of electrical systems (lighting, distribution panels, circuit breakers, main boards).
- Diagnosis and servicing of HVAC and refrigeration systems (VRF/VRV, split units, chillers, freezers).
- Installation and maintenance of plumbing fixtures (water pumps, valves, drainage networks).
- Supervised maintenance of hotel facilities: pools, kitchens, guest rooms, and common areas.
- Installation and maintenance of CCTV systems, elevators, and PABX communication rooms.
- Operation and support of hotel management systems (Opera and Micros).
- Managed a team of technicians and coordinated with external contractors for specialized works.
- Logged maintenance tasks into the facility management system and provided regular reports to management.
- Implemented preventive and corrective maintenance programs while ensuring compliance with safety and quality standards.
 - Develop and implement preventive maintenance strategies, reducing emergency repairs by 25%.

Founder & Lead Technical Expert | Skaina Maintenance | Sfax, Tunisia | May 2019 – Mar 2023

- Maintenance and repair of electrical systems (lighting, distribution panels, circuit breakers, main boards).
- Diagnosis and servicing of HVAC and refrigeration systems (VRF/VRV, split units, chillers, freezers).
- Installation and maintenance of plumbing fixtures (water pumps, valves, drainage networks).
- Founded and managed a specialized maintenance company, personally leading and executing technical projects while overseeing administrative operations.

- Personally installed over 300 AC units and completed plumbing/electrical systems for 30+ Within 3 years residential projects.
- Designed and installed residential and agricultural solar power systems up to(180 kW Within 3 years) as official installer for BYD Solar solutions.

HVAC & Plumbing Technician | South Heating Company | Tunisia | May 2017 – Apr 2019

- Installed central chilling systems and performed sanitary installations for commercial and medical facilities.
- Executed large-scale projects including full HVAC and plumbing installation for Ibn Khaldoun Medical Clinic (7-story building) and Military Training School in Jerjis.
- Diagnosed system faults and executed required technical repairs for HVAC and plumbing systems.

CERTIFICATIONS & LICENSES

- Government-Certified Professional Diploma in Refrigeration & Air Conditioning 2014- 2017
- Trade License: Registered Business Owner (Skaina Maintenance) - Tunisia
- International Driving License (Category B)

EDUCATION

Construction Diploma (Plumbing, Carpentry, Electrical) | AL-Mahres Technical Secondary School, Tunisia | 2014

LANGUAGES

- Arabic: Native
- English
- French