



Mir Ibrahim

ID: 4230131330587 **Nationality:** Pakistani **Date of birth:** 21/07/1999

Place of birth: Karachi, Pakistan **Phone number:** (+973) 33014191

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Home: AL Diyar , Muharraq (Bahrain)

ABOUT ME

Dedicated and result-oriented customer service professional with strong communication and problem-solving skills. Experienced in handling customer inquiries, resolving complaints, and ensuring high levels of client satisfaction. Skilled at building positive relationships, managing challenging situations with patience, and providing tailored solutions that enhance customer loyalty.

EDUCATION AND TRAINING

Intermediate

S-M arts and Commerce college [04/09/2020 – 12/03/2022]

City: Karachi | Country: Pakistan | Field(s) of study: Arts and humanities

WORK EXPERIENCE

Expo store karachi – Karachi, Pakistan

City: Karachi | Country: Pakistan | Name of unit or department: Store outlet - Business or sector: Other service activities

Sales assistant for Fragrance

[01/07/2021 – 04/08/2022]

S-M Garments – Karachi, Pakistan

City: Karachi | Country: Pakistan

Store coordinator

[07/10/2023 – 16/05/2024]

Marca city – Karachi, Pakistan

City: Karachi | Country: Pakistan

Accountant

[01/06/2024 – 05/02/2025]

– Karachi, Pakistan

City: Karachi | Country: Pakistan

Shop cashier

LANGUAGE SKILLS

Mother tongue(s): Urdu

Other language(s): English