



# JAY PEARL PAGUINTO

## OFFICE ASSISTANT

### OBJECTIVES

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To seek ways in developing a successful career where my skills are effectively utilized to their fullest potential and produce continual experience with growth opportunities.

### WORK EXPERIENCE

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#### Office Admin

##### **Casa Arabia Design Studio W.LL ( September 2022 - Present )**

Umm ALhassam, Bahrain

- Perform general administrative tasks. such as answering and directing phone calls: handling email, faxes, files, mailings. and deliveries: presentations, quotations. invoices. P.O. ; GOSI Payment, Sijilat, LMRA
- Maintain filing system contacts database, employee lists, and inventories.
- Keep the file organised.
- Meeting suppliers and clients.

#### Office Assistant

##### **Tylos Publishing and Press ( January 2021 - September 2022 )**

South Sehla, Bahrain

- Perform general administrative tasks. such as answering and directing phone calls.
- Perform clerical functions incidental to delivery activities. including completion of daily delivery.
- Sorts and prioritizes items for delivery and delivers to specific locations.
- Perform customer service functions by interacting with clients, addressing their requests and concerns. and communicating the details of those concerns to the supervisor or manager.
- May assist with production functions: running of copiers or finishing procedures

#### Receptionist

##### **Mirador Hotel ( July 2020 - January 2021 )**

Exhibiton Road, Bahrain

- Greet all guests and assist them with check -in and check out. Maintain a positive attitude and friendly demeanor.
- Respond to all guest questions and requests. Answer and forward plane calls.
- Manage guest bookings and reservations. Keep a tidy and orderly workspace.

### CONTACT

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### SKILLS

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- Knowledge in Microsoft Office (Word, Excel, Outlook, PPT)
- Clerical/Admin/Secretarial
- Knowledge in Bahrain Law
- Good Communication
- Positive Attitude
- Team Work
- Self-Management
- Willing to Learn and Cope Up
- w/ Valid Driving License

### LANGUAGE

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- English
- Filipino ( Native Language )

### EDUCATION

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Bachelor of Science in Hotel and Restaurant Management