

To whom it may concern

Chandra Prakash Swarnkar

(PMP, SAFe-SM/LPM/RTE, CSM, CSPO, Prince2, GenAI, ITIL - Development | Testing | Platform | Cloud | DevOps)
Hands-on Techno Functional Business Leader

Sr Manager – Projects, Portfolio, Products & Engagements | Sr Scrum Master/Project Manager |
Iteration Manager | Sr. Delivery Lead/Release Manager (Agile/Tech) | Change Manager

Contact Number: +61 481837861

E-mail: cp.swarnkar786@gmail.com

Visa Status: As an Australian (India origin) need a work sponsorship for Middle East

Availability: Immediately ready to relocate to Middle East

It is with great interest that I respond to your company's job posting. My skills and experience align well with the competencies that you are seeking at your organization.

- I have **18 Years 05 Months** of Experience in the IT industry for complex Banking & Finance, Insurance, Telecom, Railway, Energy Utilities, Manufacturing, Government, Superannuation, Retail Domains.
- Successfully delivered major projects/products/engagements for fortune 500 companies including but not limited to **Westpac Bank, ANZ Bank, Telstra, AGL Energy, DPC, UniSuper, Woolworths, Wesfarmers, STC** (Saudi Telecom Company), Infosys, Wipro, HCL, Fujitsu, Cognizant including **08 Years+ in Australia**.
- Strong IT exposure (**Hands-on Techno Functional and Business Leadership & Management**) mainly on Agile (Scrum/SAFe/Kanban) methodologies, Lean Projects/Program/Portfolio/Product Management (Agile/Digital), Delivery(Agile/Waterfall/ITSM), E2E Development value stream management, Iterations Management, Agile/Team Coaching (Agil CoE), Program Engagements Management, Software SDLC/STLC Management, E2E Support value stream management, Cloud Product Engineering, Platform & Engineering, Change/Resource Manager, Release Management, Defect Management, Risk & Compliance management, People management, IT Operations, Process Re-engineering, Vendors Management, Executive Reporting, Testing Center of Excellence (TCOE)/Production Environment, Transition Management, Application Production Support, Hybrid – On-prem/DC/Cloud, (Dev/Web/Sec/Data/Fin)Ops in medium to large scale IT organizations.
- Experience in leading mid to large scale technical/functional teams in multi-vendor/enterprise level / shared services / multiple squads/ onshore-offshore models/environments and have been working in **Agile methodology for 10 years+** now with **8 Years+** as a **Scrum Master**.
- I have successfully delivered multiple mid to large scale complex projects of **\$10-20 Millions** & team/staff size of **50-100**.
- Currently working for one of the **top 04** Australian Bank i.e., **Westpac for ~03 Years 05 Months** through **Infosys Australia** in Sydney with my new role ~05 months as a **Database Value Streams Manager cum Scrum Master/Change Manager** – DPS (Database Platform Services) SQL & Oracle value streams (Beyond Platform Engineering) within PHS – Platform Hosting Services Portfolio where I am primarily taking accountability and responsibility of **multibillion "UNITE"** (a simplification program) engagements and delivery.
- Prior to this worked for **Westpac** (Marketing Technology LOB) through **Infosys Australia** in Sydney for **~03 Years** as a **Sr. Manager** – Comms Domain Projects/Products, Portfolio & Engagement (Joined as a Scrum Master/Project Manager cum Release Manager initially).
- I got **recognized** for `going Above & Beyond` and awarded with "Most Valuable Player" by Infosys and as a single Mission, have successfully delivered more than **70 Projects** (major/minor – comms/notifications say Email, SMS, push, secure messages, physical letters etc.) from **20+ LOBs** to Production and received multiple `GEM` (Performing & Leading Change) recognitions.
- My work allows the organizations I serve to significantly improve their ability to deliver value
- Power skilled & AI Aware leader - AI/ML, Prompt Engineering, Gen AI, AI first Software Engineering, Responsible AI etc.
- Hand-on experienced managing diverse culture teams based in **Australia, India, UK, Middle East (Riyadh/Bahrain), US** and other locations.

Attached herewith is my resume for further details on my employment history and skills. I would appreciate the chance to meet with you about this employment opportunity. I am available for an interview at your convenience.

Thanks & Regards