



THAMINDU WICKRAMASINGHE

About Me

A passionate and shilfec i barista with extensi'e experience in the hosp'tality industry. Ac'cept at brewing high quality coffee, operating espresso machines and providing excellent customer service.

Strong knowledge of coffee beans, roasting techniques, and beverage preparation. Dedicated to creating a welcoming atmosphere for customers and ensuring a high standard of service in fast-paced environments.



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LANGUAGE

- English
- Sinhala

EXPERTISE

Expert in espresso machines, grinders, and brewing.

- Knowledge of coffee beans and roasting.
- Great customer service and communication.
- Works well under pressure.
- Basic cash handling and POS skills.

SKILLS

Hospitality Expertise ————— 96%
Leadership Skills ————— 92%
Management Skills ————— 97

EXPERIENCE

Sales and Marketing Executive (Jan 2020 - Nov 2023)
Odel Colombo

Developed and implemented effective marketing strategies to promote hotel services.

Achieved sales targets and contributed to revenue growth.

Sales and Marketing Executive (July 2017 - Dec 2019)
Shangri-La Colombo

Engaged with customers to promote and sell hotel packages and services.

- Conducted market research to identify new business opportunities.
- Managed client relationships and provided exceptional customer service.

ADDITIONAL EXPERIENCE IN HOSPITALITY

Barista and Waiter (Nov 2024 - Present)
MILLA Restaurant . Bahrain

Kitchen Staff (January 2024 - April 2024)
Majestic Arjaan By Rotana, Bahrain

Assistant Superintendent Trainee (9 Months)
Kelebokka Estate, Madulkale

Kandallama Hotel, Kandallama

EDUCATION

LSBF Singapore
Degree in Hotel Management and Hospitality

Britishway English Academy
Diploma in English