

Dilipkumar Bachina

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SUMMARY

An experienced IT Leader with 18+ years, I have helped organizations by spearheading IT strategies, commanding cybersecurity, and championing digital innovation. Orchestrated data center and Smart City/IoT projects that revolutionized efficiency and augmented performance. Mobilized high-performing teams to outperform benchmarks and catapult ROI. Devised and deployed innovative solutions that optimized operations and slashed IT costs by 50%.

“Dilip is a self-motivated person and is always willing to help. His attention to detail has been amazing and helped us clear some of the critical aspects which otherwise could have been easily missed. As a leader/manager, he took care of his team very well and even guided many of his subordinates technically. He has great people skills and manages the vendors very well as well.” Vijay Krishnan MR, GenAI Solutions Architect, Teikametrics.

SKILLS

Technical Skills: Cybersecurity Oversight, Ethical Hacking, DevSecOps, Data Center Design, Implementation, Cloud Migration, City Network & IoT/IIoT Architecture, IT Infrastructure, Network Security, System Integration, Vendor Management, Regulatory Compliance, IT Governance.

Leadership & Strategic: Strategic IT Leadership, Strategic IT Planning, Budget Management, Project Management, Client Relationship Management, Team Management, Innovation & Improvement, Agile & Change Management.

EXPERIENCE

IQUANTELA TECHNOLOGIES PVT LTD

HYDERABAD, INDIA

(Payroll transferred to TerraCIS Technologies Ltd)

May 2016 to date

Senior Manager IT / Acting as Head of IT

- Accomplished a 25% increase in client satisfaction by implementing proactive engagement strategies and tailored solutions.
- Slashed IT operational costs by 30% through strategic contract negotiations and forward-thinking budget planning.
- Achieved a 25% boost in security and a 15% improvement in compliance by spearheading and orchestrating the implementation of IT policies, procedures, and best practices.

- Commanded a dynamic IT workforce of 20 team members, mobilizing talent to ensure smooth IT operations, enhanced security management, and successful project execution.
- Achieved 99.78% uptime with near-zero downtime by devising, engineering, and deploying state data center implementations and migrations.
- Delivered a 30% boost in system performance by architecting, designing, and innovating application and infrastructure orchestration strategies.
- Directed IT projects (100–300 cores) with 98% on-time delivery, achieving 15% cost savings and a 20% boost in operational impact.
- Commanded Smart City initiatives by pioneering secure IoT/IIoT networks across 30+ cities, accelerating real-time data processing for public safety, utilities, and transportation, and catalyzing urban transformation to optimize operational efficiency and catapult citizen services.

e-CENTRIC SOLUTIONS PVT LTD. (PARADIGMIT GROUP)

HYDERABAD, INDIA

IT Manager

Feb 2014 to May 2016

- Accomplished a 25% reduction in security incidents by transforming cybersecurity frameworks and amplifying internal security training programs.
- Accomplished a 30% boost in service reliability and slashed downtime by 20% by optimizing, accelerating, and augmenting key IT processes.

VERINT SYSTEMS PVT LTD.

HYDERABAD, INDIA

System Engineer

June 2012 to Feb 2014

- Accomplished a 20% increase in operational efficiency by transforming client infrastructures with secure network solutions and seamless IoT integration.

I have also worked at Team Computers, Yash Technologies, JNJ Fiber Optical System in various IT centric roles from 2006 to 2012.

EDUCATION

M.TECH – SOFTWARE SYSTEMS

HYDERABAD, INDIA

BITS-Work Integrated Learning Programme (WILP)

June 2019 to Apr 2022

CERTIFICATIONS

- ITIL 4 Foundation
 - Certified Information Systems Security Professional (CISSP)
 - Certified Ethical Hacker (CEH)
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