

CHINMAYA.S

SUMMARY

Experienced international logistics professional with expertise in global supply chain management, customs brokerage and freight forwarding, with a strong network of global logistics contacts.

EXPERIENCE

OPERATION & CUSTOMER SERVICE EXECUTIVE

SAF LOGISTICS – SOUDI COMPANY (Back office in Calicut) – October 2024 to January 2025

- End to end operations.
- operation Processing customer orders accurately and timely.
- Responding to customer enquiry order status.
- Booking & arrival notice share to cnee.
- Tracking and update to cnee.

EXECUTIVE

FOSDESK - US COMPANY- PREMIER GLOBAL (Back Office in Coimbatore) May - October 2024

- Overseeing the efficient movement and storage of goods.
- Tracking & Confirm lead times, delivery dates & Costs Carrier.
- Assigning Pickup & Delivery Monitoring POD uploading.
- Communication with Consignee and Carrier.

SALES & PRICING EXECUTIVE

BRITANIA FREIGHT AND LOGISTICS. – QATAR (Back office in Chennai) May 2023 – May 2024

- Handling and resolving client Queries & Complaints.
- Develop & Executive Sales growth
- Creating & Maintaining management data
- Work on RFQ 's of key Clients with the aid of managers & network Offices
- Cold calling
- Optimize pricing Strategies to maximize profitability.
- Analyze market trends and Competitor pricing

COORDINATION (OPERATIONS)

- Share Documents to Consignee
- Confirm with agent.
- Upload documents to FREZA Platform
- Create Arrival notice.
- Create booking.

DECLARATION

I do here by declare that the particulars of information & facts stated here in above are true, correctly & Complete to the best knowledge and belief.



CONTACT

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SKILLS

- Excellent Interpersonal skills to relate effectively with workers & managers
- Willing to work as a part of a team & Even to lead a team if required
- Have excellent coordination
- Customer Service
- Excel

LANGUAGE

- English
- Tamil
- Malayalam

EDUCATION

PG Diploma In LOGISTICS & SCM (2022-2023)

- World University Consortium USA
- Logistics Sector Skill Council (LSC)

GRADUATION BA ECONOMICS (2019-2022)

- Institution : Sree Narayana College Chengannur
- University of Kerala

HIGHER SECONDARY EDUCATION (2017-2019)

- Kerala Board of Public Examination