

# KHOULOU GHAZOUANI

As a dedicated medical aesthetician, my expertise spans manual facials, electrical facials, and facial massages, allowing me to offer a comprehensive range of treatments tailored to address diverse skin concerns effectively. My in-depth knowledge of cosmetics chemistry equips me to select the most suitable products for my clients and provide a personalized skincare regimen. With six years of experience in customer service, I established strong connections with clients and ensured their satisfaction with every visit. My experience in travel retail, representing renowned brands, has further enriched my journey of knowledge and skill development to provide the highest quality of care and wellness.



## EDUCATION AND QUALIFICATIONS



Sep 2023 - Jun 2024 **Skincare Therapy Diploma**  
CIDESCO, Switzerland

CIDESCO is the World standard for beauty and spa therapy, recognized worldwide for providing Swiss quality education to achieve a superior level of trainings.



## WORK EXPERIENCE



Sep 2021 - Jun 2024 **Estee Lauder Brand Ambassador**  
Bahrain Duty Free, Bahrain

- Deep understanding of various skincare, fragrances and hair products including their ingredients, benefits and suitable applications for different skin types and concerns.
- Ability to conduct consultations with clients to understand their needs, preferences and concerns, and to recommend personalized skincare regimens.
- Excellent verbal communication skills to articulate products features and benefits clearly to clients, as well as active listening skills to understand clients feedback and concerns.
- Promote and sell beauty products by highlighting their benefits.
- Conduct skin analyses to assess clients skin types, condition, and concerns to recommend the best treatment.
- Provide an outstanding customer service, including building rapport with clients, addressing their queries and concerns, and ensuring a positive and memorable shopping experience.



Oct 2019 - Oct 2021 **La Prairie Skincare Specialist**  
Bahrain Duty Free, Bahrain

- Mastery of La Prairie's skincare and beauty products, including their ingredients, benefits and usage instructions.
- Educate clients on the science behind La Prairie's formulations and how they address various skin types and concerns.
- Conducting skincare consultations to understand clients concerns and aspirations to recommend personalized skincare routines.
- Deliver excellent customer service by providing attentive assistance and ensure a positive and memorable experience.
- Promote and sell La Prairie' products by highlighting their unique benefits and luxurious ingredients.



## SKILLS

- Advanced skincare knowledge, understanding of skin anatomy, physiology, and common skin conditions. This knowledge allows me to assess client's skin concerns and recommend appropriate treatment.
- Proficiency in a wide range of aesthetic treatments such as manual facials, electrical facials and facial massage.
- Ability to conduct clients' consultations and skin analyses to understand their medical history, skin's concerns and treatment objectives.
- Expertise in medical grade skincare and cosmeceuticals, including their ingredients, benefits, and suitability for different skin types.
- Effective communication skills to explain treatment procedures, expected results and post-treatment care to optimize the results.



## PERSONAL

- Name**  
khouLOUD ghazouani
- Address**  
Block 575 Road 7552 Building 3540  
Flat 52  
575 Janabiya
- Phone number**  
38471289
- Email**  
ghazouanikh@gmail.com

## LANGUAGES

- Arabic ★★★★★
- English ★★★★★
- French ★★★★★