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shyammc@gmail.com

SHYAM M.C

INFORMATION TECHNOLOGY OFFICER

Summary

Technical, results-oriented manager with 22+ years of increasing responsibilities in information technology and operational environments. Directing organizational efforts with integrity and a focus on successful projects with high adoption rates. Hardworking, organized, Information Technology Officer professional with a proven background delivering sensible business technology solutions on time and under budget while working as a team member or team leader.

Skill Highlights

- Project management
- Strong decision maker
- Complex problem solver
- Full-stack development
- Negotiation
- Creative design
- Innovative
- Service-focused
- SQL
- Leadership

Work Experience

Information Technology Officer (March 2009 – Present)
Bahrain Cinema Company, Kingdom of Bahrain

- Worked to constantly improve information technology systems and infrastructure.
- Reported all necessary information to the Chief Operating Officer and worked closely with them to achieve and maintain goals.
- Accurately verified information and updated information databases as necessary.
- Ensure security of data, network access and backup systems.
- Act in alignment with user needs and system functionality to contribute to organizational policy.
- Preserve assets, information security and control structures.
- Handle annual budget and ensure cost effectiveness.
- Strong interpersonal and communication skills and the ability to work effectively with a wide range of constituencies in a diverse community.
- Developed ERP solution for the company.
- Developed a streamline project for Cinema Ticketing business and have various installations in cinemas located in Bahrain and Qatar.

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Work Experience

Senior Software Engineer (Dec 2007 – Jan 2009) Gislen Software Pvt. Ltd., Chennai – India

- Implemented and updated application modules under the direction of Senior Software Developers.
- Effectively coded software changes and alterations based on specific design specifications.
- Played a key leadership role in the design, development and implementation of Container Handling System.
- Managed and delivered projects on time, with highest quality, and high level of customer satisfaction.

System Analyst (May 2001 – Nov 2007) Software Innovation W.L.L, Kingdom of Bahrain

- Supported an efficient production system in a fast-paced environment by accurately processing all new orders, and delegating tasks as each order required.
- Managed front-end and back-end development in the company's Portfolio Analyst, Employee Track, and Account Management systems.
- Developed a streamline project for Cinema Ticketing business and have various installations in cinemas over the Middle East.
- Led and delivered ERP solutions and managed to meet management team's expectations and goals by delivering the project in the highly compressed timeline on time.

Education

Post Graduate in Computer Applications and Management
St. Joseph's College Devagiri, Kozhikode (January 1998 – December 2000)

Bachelors in Mathematics
St. Joseph's College Devagiri, Kozhikode (January 1994 – December 1997)