

Abdulla AlShomali
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PROFILE SUMMARY

Banking professional highly effective with accounts and management, Knowledge with banking products, services and core banking systems such as **Temenos T24, PowerCARD HPS, ULTMIUS, Madaar** and **VisionPLUS**.

Excellent interpersonal and communication skills

WORK EXPERIENCE

Sharjah Islamic Bank

April 2023 – September 2024

Digital Banking - CSR

UAE - Sharjah

- Offered advice to clients and helped them to make decisions.
- Outbound sales calls to communicate information about new banking products.
- Encouraged customers to explore additional banking products that align with their financial needs.
- Analyzed customer needs to determine appropriate banking services and products.
- Assisted customers with routine inquiries regarding account information.
- Initiated quality financial conversations to add value to customers relationships.
- Reviewed monthly statements for accuracy.

Ajman University

August 2021 - December 2021

Assistant Intern

UAE - Ajman

- Assisted in the development of detailed reports and presentations utilizing MS Office Suite applications.
- Assisted in coordinating events.
- Demonstrated ability to work independently while meeting deadlines consistently.

CERTIFICATIONS & SKILLS

- **Certifications:** Islamic Banking Products - B2
- **Skills** Strong Banking Ethics | Deep Knowledge in Banking Products | Problem-solving | Written and verbal communication | Sales – Marketing Professional | Ledger and balance sheet competency | Numeracy skills | Strong mathematical ability

EDUCATION

Ajman University

May 2022

BACHELOR OF SCIENCE IN ACCOUNTING